



# EDUCATION PROGRAMS

## Best Practices from Top Performing CAHs

### DATE & TIME

Wednesday, September 30, 2020  
10:00 a.m. – 11:30 a.m. CDT

### WHO SHOULD ATTEND

Rural and CAH COOs, CFOs, compliance officers, human resource directors, HIM directors, and directors of strategic planning and development

### REGISTRATION DEADLINE:

Registrations are due into the LHA office one week prior to the webinar in order to ensure timely delivery of instructions and handout.

### LHA WEBSITE:

[www.lhaonline.org/events/event\\_list.asp](http://www.lhaonline.org/events/event_list.asp)

**Participants** will receive, upon completion of the webinar, a certificate documenting the completed continuing education/clock hours.

### OVERVIEW:

While a large number of critical access hospitals (CAHs) are struggling financially across the United States, there is great disparity in overall performance. This webinar will discuss those common factors often seen as differentiators between high and low performing facilities. In addition, the speaker will discuss new strategies CAHs are exploring as the plan for the future in a post-COVID environment.

### OBJECTIVES:

- Obtain a better understanding of the current state of CAHs;
- Identify best-practice strategies employed by higher performing CAHs to drive success; and
- Learn about developing strategies CAHs are considering to sustain and improve future performance levels post-COVID.

### TOPICS TO BE COVERED:

- State of the Industry
- Revenue Cycle
- Volumes
- Staff Management
- Provider Strategies
- Data Strategies
- Post-COVID Strategy Development

### MEET YOUR FACULTY:

#### **Ralph Llewellyn, Partner, Eide Bailly, LLP**

Ralph Llewellyn started his career as a rural hospital CFO. For the past 23 years, he has been with Eide Bailly where he conducts operational assessments and assists providers in enhancing financial and operational performance. He also assists providers in developing strategies for maintaining compliance with Medicare and other healthcare-related regulations. He provides chargemaster/cost report audits and redesign projects; conducts reimbursement enhancement studies; and also assists in the development of physician compensation strategies. Llewellyn is a frequent speaker at state, regional and national healthcare conferences.



Louisiana Hospital Association Management Corporation

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9521 Brookline Avenue, Baton Rouge, LA | Phone (225) 928-0026 | Fax (225) 923-1004 | www.lhaonline.org

## Best Practices from Top Performing CAHs

**REGISTER ONLINE:** <https://www.lhaonline.org/event/BestPracticesCAH2020>

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**PRICE:**

- Member Hospital Member: ~~\$200 (Per Person)~~ **\$0.00 (Per Person)**  
*100% of the LHA Member Hospital registration fee is being waived because of the pandemic.*
- Associate or Corporate Member: ~~\$250 (Per Facility)~~ **\$200.00 (Per Facility)**  
*20% of the registration fee is being discounted for Associate or Corporate Members because of the pandemic.*
- Non-Member Hospital: ~~\$400 (Per Facility)~~ **\$360.00 (Per Facility/Webinar)**  
*10% registration fee discount for Non-Member because of the pandemic.*

**Make check payable and mail to:**

Louisiana Hospital Association – Management Corporation  
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431  
Phone: (225) 928-0026

**REGISTRATION:** Registrations are accepted online only. VISA, Master Card, Discover and American Express are accepted. Email confirmations will be sent to all registrants who list an accurate email address.

**CANCELLATION POLICY:** Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of **\$40** (per person), if a payment was required. Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are **non refundable**. Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

**TRANSFER POLICY:** If you are unable to attend the program for which you have registered and choose not to have a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a **\$40** transfer fee will be charged, if a payment was required.

**ACCOMODATIONS:** Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.