

# New LIASA National Executive 2014 – 2016



New LIASA President, Segametsi Molawa, taking over from outgoing President, Ujala Satgoor



LIASA Representative Council: 2014– 2016



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**Advertisements:**  
 Rene Schoombee  
 Tel: 014 592-0528  
 rschoombee@gmail.com

**Editor & Proof Reader:**  
 Nohra Moerat  
 Tel: (021) 481-4615  
 Fax: (021) 481-4790  
 NohraM@etv.co.za  
**Design to Print:**  
 Muhdni Grimwood  
**LIASA Office:**  
 LIASA House, 228 Johannes Ramokhoase Str., Pretoria, 0001  
 Tel: (012) 323-4912  
 Fax: (012) 323-1033  
 liasa@liasa.org.za  
 www.liasa.org.za  
**Office Manager:**  
 Annamarie Goosen  
 Tel: (012) 324-6096  
 manager@liasa.org.za  
**Administrative Officer**  
 Priscilla Chuene  
**Membership Officer:**  
 Kagiso Ledwaba  
 Tel: (012) 323-4912  
 membership@liasa.org.za

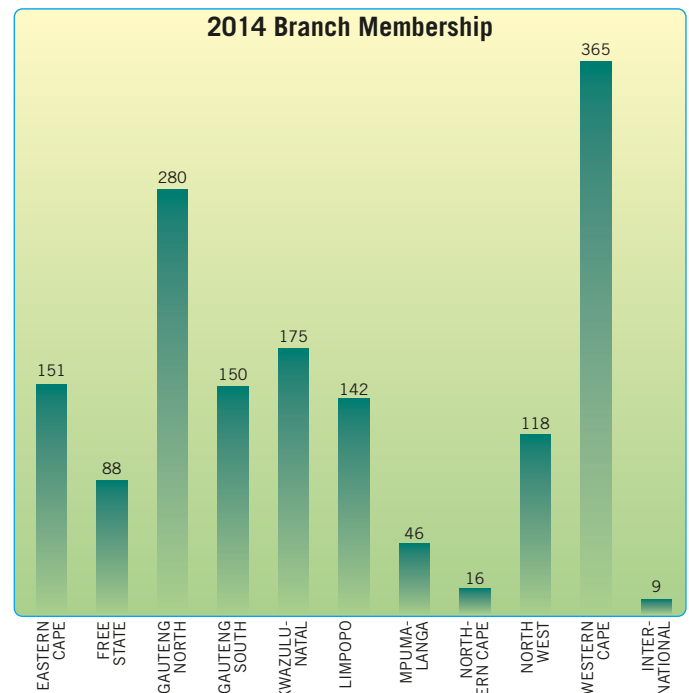
**National Office News**

It's unbelievable that we have come to the end of 2014. This time of the year has a tendency to present hectic and challenging final moments that call for the wrap up of a successful year and preparing for the New Year. National EXCO has already had its first meeting, during which a lot of thinking was put into how we, as the new EXCO, quickly internalize all the excellent projects and programmes that the immediate past EXCO has been engaged in, with a view to ensuring a smooth transition into the new term. We sincerely would like to thank Ujala and her team, for the generous sharing of knowledge during a fruitful handover meeting. We are confident that under Segametsi Molawa's leadership we will build further on the strong legacy left by the immediate past Exco.

- We would like to alert you to a few matters:
- The South African Library Week 2015 is around the corner – the date is 14 to 20 March 2015, with the national launch on Saturday the 14th of March in Cape Town. The theme is "Connect @ Your Library". The Department of Arts and Culture has once again pledged support of the event through a grant, that amongst others covers printing costs for posters, promotional materials and advertisements. We remain grateful for this financial support as it goes a long way in kick starting national reading and writing events.
  - Update your LIASA Membership directly on the web - without any fuss. Did you know that you can verify and update your LIASA membership directly on the web? Simply go to <http://members.liasa.org.za/> and access using your LIASA membership number. Please also renew your LIASA membership for 2015 to benefit from the many professional events LIASA offers. Individual membership stands at R495 in 2015 – We are aiming for 1 850 members in 2015. This time around, early bird was only for Conference Week (R475). Kindly note that, for convenience, the National Office will be availing a bank form that members will use to sign a debit order authorization for payment of membership – "Watch this Space".
  - IFLA 2015: You are once again urged to take advantage of a potentially fulfilling professional experience by being a volunteer during the IFLA/WLIC Conference to be held in South Africa (Cape Town) in August 2015. Library Managers are requested to please support their staff members.
  - The National Office will be closed for the holidays from the 15th of December 2014 to the 5th of January 2015.  
 On behalf of EXCO and Representative Council I would like to wish you well over the holiday season, seasons greetings and a happy New Year.  
**Betsy Eister, LIASA Secretary**

**Membership News**

As at 20 September 2014 we had 1540 paid-up members in our 10 Branches including 9 international members:





Segametsi Molawa

In 2014, LIASA celebrated 17 years since its inception in 1997 as the first democratic and fully representative Library and Information Association of South Africa. As the period coincided with the 20 years of South Africa's Democracy, the review of Library and Information Services (LIS) had to be done at a higher level, in line with the country's holistic assessment of the twenty years. "A good story" emerged in the assessment of the developments in the LIS sector, even if there is still much to be done to ensure development in various areas.

The Conditional Grant that was introduced by the Department of Arts and Culture initiated building and renovation of libraries in South Africa, making a great difference in the redress of historical imbalances. A reading culture to make South Africa an information society has a good resource now that the development of libraries and access to information is underway. A concerted effort was also made through the development of the Library and Information Services transformation charter, to maximise access to information through collaboration and integration of services.

In August 2007, ten years after the launch of LIASA, the World Library and Information Congress (WLIC) of IFLA, was hosted for the first time in South Africa. This was a good opportunity for LIASA to collaborate with counterparts globally, benchmark with best practice and contribute to the wealth of knowledge generated.

The good news is that over the past 17 years, LIASA has succeeded in:

- occupying its position as the professional leader and voice nationally and internationally
- defining its role in the development of communities by embracing the role of librarians as core-community leaders and change-agents.
- building stronger relationships with other knowledge associations and relevant stakeholders nationally and internationally
- becoming the resource for skills development
- developing leaders in the profession.

Consistent with this mandate, LIASA continued to address its strategic goals of leadership, membership and sector development, advocacy, marketing and communication, and good governance. Through concerted efforts a great deal was achieved despite the limited financial resources. Grants focusing on specific areas were sourced to guarantee that the set goals are achieved. Membership remains a critical area for LIASA because it is currently the only permanent source of income for the Association.

The presidential term of my predecessor Ms Ujala Satgoor 2012-2014, focused on "Librarians in dialogue", thus engaging all the critical stakeholders:

- Between inter-generational librarians. This is a dialogue between the aging and the younger librarian
- With the 9 LIS schools so that the LIS curriculum may be standardized but also expanded to meet the changing needs of the industry and communities
- With government and civil society. In battling with bureaucracy, our value is often ignored or overlooked in the face of more pressing basic human rights issues and
- With our partners and relevant stakeholders (Satgoor; 2012).

My theme during my tenure as President, 2014-2016 "LIBRARIES FOR DEVELOPMENT: ACTION, INTEGRATION AND COLLABORATION", will benefit immensely from the work of my predecessor Ms Satgoor who focused primarily on "librarians in dialogue"

While continuing the work that the dialogues initiated, and generating more dialogues, we will be focusing on:

- the implementation of the LIS

- Transformation Charter,
- positioning the LIS sector well, to contribute to the National Development Plan (NDP) and make the public aware and appreciative of the value of libraries in development
- access to information,
- importance of reading to improve the quality of life,
- continue research into and advocacy for digital content,
- identifying challenges and reviewing existing policies and strategy to address the new developments,
- strengthening capacity in the sector and maximising volunteerism through mentoring of young professionals,
- stimulation of research in the Library and Information Services (LIS) sector,
- promotion of inter-sectoral collaboration at various levels and
- contributing towards a successful hosting of IFLA 2015.

Our strength as the Representative Council is in the collective creativity we bring to the challenges we face and the opportunities we envision as individual library practitioners. We pledge to sustain and build on the progress LIASA has made in these critical areas, and we count on the support of all members as we work together to transform our libraries and strengthen our communities.

As I said in my presidential acceptance speech on 26 September 2014, "I thank the LIASA members for electing me as the President for the term 2014-2016. It is an honour to lead an association that has a noble mandate of contributing towards an educated and informed nation, thus improving the lives of people. I am humbled that you have placed a vote of confidence in me and the team that I will be working with on EXCO: **President-elect** – Mr Mandla Ntombela; **Secretary** – Ms Betsy Eister; **PRO** – Ms Nikki Crowster; **Treasurer** – Mr Danie Malan; **four additional members: Membership Convenor** – Mr Anele Moko; **Governance, Branch and Interest Groups Convenor** – Ms Zuki Maya; **Advocacy and Social Media Convenor** – Ms Rebecca Senyolo; **ICT and Development Convenor** – Ms Ina Smith; and the **Representative Council** of 2014-16.

This is a responsibility that I do not take lightly and I endeavour to lead LIASA with the utmost transparency, boldness, integrity and commitment"

## Membership 2014 Campaigns

We ran 2 membership campaigns during the year

1. **Branches:** All Branches had to increase their membership by 20%. Congratulations to North West for exceeding this target. They grew their membership by 34% and received R1000 for their branch.
2. **Individual Members:** the random draw last year was very popular and we did one again this year on 1 August 2014. All individual members that renewed their membership for 2014 before 31 July 2014 were eligible to win. The winners in each branch were as follow:
  1. Eastern Cape: **Sandra Douglas** (Adelaide Library)
  2. Free State: **Charlotte Maartens** (FS Provincial Govt)

3. Gauteng North: **Nthatha S. Gininda** (Ga-Rankuwa Nursing College)
4. Gauteng South: **Leah N Sibeko** (Emfuleni Libraries)
5. Kwazulu-Natal: **Bongakonke S. Halimana** (Msunduzi Bessie Head Library)
6. Limpopo: **Moreki T. Mamojele** (University of Limpopo)
7. Mpumalanga: **Shirley E Xulu** (Steve Tshwete Libraries)
8. North West: **Rampa J Kgosiemang** (Kgololosego Intermediate)
9. Northern Cape: **Clara MA Visagie** (Keimoes Library)
10. Western Cape: **Nomvelase J Skade** (PetroSA)

All these members won free membership for 2015. Congratulations to you all!

## Conference

At the LIASA Conference at Birchwood we had random draws for the members who joined or renewed their membership during conference. We gave away 3 Kindle Paperwhites to the value of R7 500 sponsored by Circuit City Electronics.

Membership Category	Fee
Individual	R495
Full time Student	R275
Pensioner	R275
Volunteer	R275
International Individual	\$115
Africa Individual	\$55
SA Institutional	R2500
International Institutional	\$250
Africa Institutional	\$110

**Manda Hough**

LIASA Membership Convenor (2012-2014)

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*The greatest mistake in life is being busy but not effective.*

Miles Monroe



**Segametsi Molawa**

**LIASA Portfolio:** President

**Designation:** Director Library and Information Services

**Institution:** Human Sciences Research Council (HSRC)

**Professional background:** The 27 years of experience in Library and Information Services (LIS) exposed me to various sectors - academic, government and currently research institutes. I hold an M.(Bibl) from the University of Pretoria (UP). It is then that I became an active member of the team that mobilized for the unification of Library and Information Services which culminated in the establishment of the Library and Information Association of South Africa (LIASA) in July 1997. I then had an

opportunity to serve at various levels of the Association regionally and nationally since 1997.

**Professional interest:** The government library exposed me to community development that I am passionate about, marketing and advocacy, mentoring and training, leadership, monitoring and evaluation, and new trends.

**Personal interest:** Aqua aerobics and swimming, movies, tourism, off road driving and information sharing

**Contact details:** 012 302 2935

[smolawa@hsrc.ac.za](mailto:smolawa@hsrc.ac.za)

[molawasegametsi@gmail.com](mailto:molawasegametsi@gmail.com)

*In whatever you do, do it as if there will be no other chance to do it.*

Author unknown



**Mandla Ntombela**

**LIASA Portfolio:** President Elect

**Designation:** Director/City Librarian

**Institution:** Msunduzi Municipal Library Services

**Professional background:** City Librarian / Director for Msunduzi Municipal Library Services since 2012. District Manager, Libraries and Heritage at EThekweni Municipality 2011 – 2012; Principal Librarian / Deputy Manager Branch Services, Msunduzi 2005 – 2011; Assistant Librarian, Natal Society Library 2003 – 2005; Assistant Librarian, University of Natal 2002 – 2003; University of Natal, Pietermaritzburg, Campus, School of Psychology, Assistant Researcher, February 2002 to 2003; University of Natal.

I was LIASA National PRO in 2012 – 2014; KZN Chair and Rep Council Member 2008 – 2014; National EXCO 2010 – 2014; KZN Deputy Chair 2006 – 2008; Public and Community Library Interest Group 2005 Till to date and PACLIG 2005 Convener Midlands PMB region KZN

Branch 2005 to date. I also serve on other bodies or committees that is Legal Deposit Committee (DAC) 2006 – 2016 (previous Deputy Chair) (Current Chair); Midlands Community Builder Chair 2008. Christian Benevolence Center (Director).

**Qualifications:** PR Certificate (UCT); Master of Library and Information Studies (UKZN) 2006; Non degree Course (University of Illinois) 2005; Honours Degree in LIS; PG Dip LIS (UKZN); B Theology (UN) 1999; Dip Theology (ANGP Bible college) 1996.

**Professional interest:** Staff and community development through programmes that enhance social cohesion.

**Personal interests:** Reading, playing pool, watching TV and walking

**Contact details:** 031 392 2683/2624

[mandla.ntombela@msunduzi.gov.za](mailto:mandla.ntombela@msunduzi.gov.za)

[mandla.ntombela@gmail.com](mailto:mandla.ntombela@gmail.com)

*Learning makes you to stay forever young. Commit yourself to lifelong learning.*

Lailah Gifty Akita



**Danie Malan**

**LIASA Portfolio:** Treasurer

**Designation:** Information Specialist, Faculty Library: Economic and Management Sciences

**Institution:** Merensky Library, University of Pretoria

**Professional background:** My career moved from being an hourly student worker in the Merensky Library in 1989, to currently being employed as Senior Information Specialist (Librarian), in the Economic and Management Sciences Unit. Working in various units and capacities within the Merensky Library, include seven years as Information Specialist in the Engineering, Built Environment and Information Technology Unit.

**Qualifications :** BA, BD (Theology degree), BBibI, Practical Project Management Certificate, Higher Diploma in Education and MBA. I would also like to mention my

graduation from the Third Carnegie Library Leadership Academy.

**Professional interest:** Current trends in the Library and Information Services (LIS) sector, e.g. mobile technologies, cloud computing, embedded librarianship, the Open Access movement and the changing environment of bibliographic control. With the implementation of Resource Description and Access (RDA) to include the description of digital and e-resources, the way in which information is being transcribed, stored and found changed profoundly.

**Personal interests:** Participation in sport, i.e. cycling, volleyball and tennis. Rugby, cricket, movies, television, dining out, camping.

**Contact details:** 012 420 2302

[danie.malan@up.ac.za](mailto:danie.malan@up.ac.za)

*The main thing is to keep the main thing, the main thing.*

Steven Covey



**Keitumetsi Betsy Eister**

**LIASA Portfolio:** National Secretary

**Designation:** Director UFS Library & Information Services

**Institution:** University of the Free State

**Professional background:** I am a qualified Librarian with a Masters' Degree in Information Studies from the then Rand Afrikaanse University in 2001. I am also a qualified teacher with a Higher Education Diploma from the then Vista University, Bloemfontein campus in 1995.

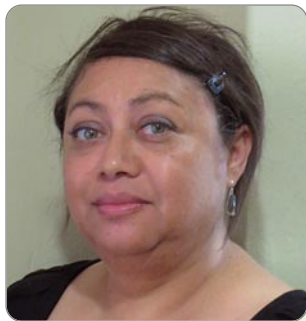
Previously I have worked as College Librarian and Lecturer in Librarianship at the Thaba Nchu College of Education, Assistant and Deputy Director at the Free State Provincial Library and Archival Services, Director at the Gauteng Provincial Library and Archival Services, Director at the North West University: Mafikeng Campus.

**Professional interest:** I have been a member of LIASA since its inception – membership number 29. Since then I have been attending LIASA conferences and workshops, advocating for its support and membership within my circle of influence at work and through active participation in the Free State Branch. I served the Branch as a Second Representative at Council, Council EXCO Member and PRO.

**Personal interests:** I read motivational books and life stories such as Eusebius Mckaizer's "A bantu in my bathroom", McKintosh Polela's "My father my monster", Redi Tlhabi's "Endings and beginnings", Frank Chikane's "Eight days in September". Playing and watching tennis; Watching action and romantic movies

**Contact details:** 051) 401 3680

[EisterKB@ufs.ac.za](mailto:EisterKB@ufs.ac.za)



Nikki Crowster

*You shall not have in your house two kinds of measures, a large and a small.*

Deuteronomy 25:14

**LIASA Portfolio:** Public Relations Officer  
**Designation:** CALICO Coordinator  
**Institution:** Cape Higher Education Consortium (CHEC)  
**Professional background:** I worked in the City of Cape Town public libraries from 1983 to 1994 starting as a Library attendant and culminating in opening a new branch in Strandfontein. I joined the academic sector in 1994 as head of the Technical Services Department of the former Peninsula Technikon Library until 2002 when I joined

CHEC as the CALICO system librarian. Currently my portfolio includes the management of consortium operations and the shared library and information system.  
**Professional interest:** My current area of interest is educational technology, the study of the impact of ICT on teaching and learning in higher education. Other areas of interest include all aspects of ICT, governance and social media.  
**Personal interest:** ICT, social media, writing, reading



Zuki Maya

*Nothing is impossible; the word itself says I am possible.*

Audrey Hepburn

**LIASA Portfolio:** Constitution and Governance; Branches and Interests Groups Convenor  
**Designation:** Senior Librarian: Information & User Services  
**Institution:** University of Fort Hare  
**Professional Background:** Experience includes working as Library Assistant, Assistant Librarian, Information Librarian and Senior Librarian: Information and User Services. Experience has been obtained from academic libraries, special library (Livingstone Medical library, P.E) and in public libraries as a volunteer. Leadership abilities have been enhanced through involvement in professional organisations such as LIASA, Black Management Forum etc.

**Professional Interests:** Continuing Professional Development, mentoring and coaching, Open Access, marketing and advocacy for libraries, leadership and community engagement/social responsibilities of libraries.  
**Personal interests:** I am passionate about socio-economic transformation (hence I am involved in outreach and charity work) and women empowerment. I enjoy fun walk/run, travelling, dialogues and spending time with my family.  
**Contact details:** 040 602 2541/2612  
[zmaya@ufh.ac.za](mailto:zmaya@ufh.ac.za)  
[zukimaya@gmail.com](mailto:zukimaya@gmail.com)



Ina Smith

*I am still learning.*

Michelangelo at the age of 87

**LIASA Portfolio:** LIASA HELIG Chair and ICT & Development Convenor  
**Designation:** Planning Manager  
**Institution:** Academy of Science of South Africa (ASSAf)  
**Professional background & interests:** Throughout my career of 24 years I have mainly been involved in higher education institution libraries (University of Pretoria and Stellenbosch University). I frequently act as consultant, present papers at conferences and workshops, and am a huge supporter of open and equal access to information for

all. I hold a Masters in Computer-integrated Education (Univ. Of Pretoria, 2006).  
**Personal interests:** I am actively involved in developing curriculum content for Media, Information and Computer Literacy for primary school learners; I support animal charities and the work they do, and I love horse riding (also participate in show events from time to time).  
**Contact details:** 012 349 6641  
[inacsmith@gmail.com](mailto:inacsmith@gmail.com)



Anele Moko

*It always seems impossible until it's done.*

Nelson Mandela

**LIASA Portfolio:** Membership Convenor  
**Designation:** Head Librarian  
**Institution:** Tswaing Local Municipality  
**Professional Background:** Chief Library Assistant at Merafong Local Municipality from 2005 to 2007: Head Librarian Tswaing Local Municipality from 2007 to present. Chairperson of North West LIASA branch from 2012 to 2014 and currently the membership convenor for LIASA National Executive Committee for the term 2014 to 2016. Currently the Librarian of the Year 2014 LIASA North West

Branch and Second Place or 1st Runner up for the LIASA National Librarian of the Year 2014.  
I hold a B.Bibl from the University of Fort Hare and a Masters in Public Administration from University of Pretoria (Tukkies).  
**Professional Interests:** I am interested in the Intergovernmental relations towards the administration of Public Libraries in South Africa. Community Development.  
**Personal interests:** Politics, Sports and Reading  
**Contact details:** [anelemoko@gmail.com](mailto:anelemoko@gmail.com)



Rebecca M. Senyolo

*The most handicapped person in the world is a negative thinker.*

Heather Whitestone – deaf!

**LIASA Portfolio:** Social Media & Advocacy Convenor  
**Designation:** Branch Librarian – Muckleneuk Campus  
**Institution:** University of South Africa  
**Professional Background:** Started as a librarian in a community library. I established several community libraries, including career resource centres responsible for career guidance and counselling workshops for Grades 10-12 learners, as well as bridging courses and annual winter and summer schools for Grade 12 learners. Thereafter, I worked at Wits University, where I was responsible for information literacy. Then Head of the Geo-Sciences branch library up until my current designation.

**Professional Interests:** Training, marketing and advocacy. Community career guidance and life-long learning. Knowledge-sharing with other professionals. Maintaining a vibrant library association that we will all be proud of.  
**Personal interests:** Building, transferring and sharing skills, teaching, training and education. Exploring new things, travelling and helping others to realise their dreams through innovative projects such as 'donate a bag'. Spending quality time with family and friends. Staying positive and helping others to do the right thing. Participating actively in a variety of social and church structures.

LIASA Branch Secretary, Chairperson (for 2 terms) and Treasurer. National: Continuing Education & Professional Development (CEPD) and Public Relations; currently Chairperson of the National Marketing and Advocacy In-

**Contact details:** 012 429 4157/3313  
[senyomr@unisa.ac.za](mailto:senyomr@unisa.ac.za)  
[Mokgadi.senyolo@gmail.com](mailto:Mokgadi.senyolo@gmail.com)





## Dear Colleagues

The 2012-2014 term may be described as a time of openness, boldness, consultation, change, growth, consolidation, dialogue, lots of work but also tremendous camaraderie, fun and teamwork! The presidential theme adopted for this term "LIASA in Dialogue" informed many activities in alignment with the LIASA strategic plan. These dialogues were with librarians, the LIS schools, government and civil society, and our partners and stakeholders. It is my hope that these dialogues continue within LIASA in a spirit of mutual benefit so that we can grow as professionals and a nation!

I've been very fortunate to have been directly involved with library leadership development in South Africa since 2001 and would like to share a few of my thoughts based on the premise that leadership is not about position but rather individuals taking the lead wherever they are located!

- **Understand the context within which we work.** We have an enormous role to play within the development of an informed and educated South Africa. Libraries do not function in isolation but rather need to be integrated into all levels of service delivery and community life. Get to now

## Farewell, LIASA Immediate Past President

your environment, its priorities, needs and your role therein.

- **Craft a personal vision** that is dynamic and relevant to what you do.
  - **Align your personal and professional goals** so that you emerge as an enthusiastic and motivated individual whose professional contributions add value wherever you are.
  - **Be informed** – make it your business to know and keep abreast of the latest trends and developments in the sector, your organisation/institution and the library's strategies. Discuss and debate these issues, understand how they affect our profession and delivery, and most of all, ensure the public perception of librarians being knowledgeable is truly a reality!
  - **Define your attitude.** Be proactive, purposeful, passionate, positive, show and take initiative, and be a disciplined professional!
  - **Recognise your own potential.** Be objective about your strengths, areas of development, competencies and skills. Embrace the opportunities for personal growth by taking up additional responsibilities when offered. Share what you now and mentor those who need to be developed. This conveys professional openness and emotional maturity!
  - **Adopt the values of respect for and acceptance of all,** integrity, humility, professionalism and being available to all.
  - **Service to the profession.** It's not about "what's in it for me" but should rather be "how can I make a difference or contribute to the development of the profession or strengthening of the Association?" Embrace LIASA and what it represents! This allows you to align your professional goals to the broader profession and realise professional growth, success and satisfaction!
- If we adopt these, we are guaranteed a strong profession that is represented by consummate professionals who understand their role and take the lead in consciously contributing to the growth and development of the children and youth of this nation, as well as the realisation of the broader national development, education and

research agendas.

Having travelled to all ten branches where we met with amazing librarians who function within starkly different communities and conditions and being cognisant of the huge challenges of poverty, illiteracy and the education sector, I truly believe that libraries and librarians can fill the gaps towards the realisation of educational goals and a knowledge society provided they themselves realise the enormous power of libraries and their own roles! Be proud of the work you are doing and embrace the opportunity of being a nation-builder. Ensure your libraries are places where people become informed citizens and lifelong learners. Let us forge ahead as a strong and dynamic collective! Together we can make a difference!

I would like to take this opportunity to acknowledge each one of you for your support, confidence and trust placed in me for taking the Association forward - it's been an absolute privilege working with and for you!

I also wish to acknowledge:

- Rhodes University Management, as represented by Dr Peter Clayton, DVC: Research and the Rhodes University Library staff for their unstinting support, advice and interest in all my LIASA related activities.
- The Executive Committee and Representative Council (2012-2014) for embracing and engendering a strong team spirit as reflected by their ideas, discussions, debates, collegiality and professionalism.
- The Executive Committee (2012-2014) - Segametsi Molawa, Therese Els, Karin Kitching, Mandla Ntombela, Joyce Myeza, Ingrid Thomson, Manda Hough, Tebogo Mzizi and Annamarie Goosen for their enthusiasm to challenge "holy cows" and willingness to give up their long weekends, family time and working hours for meetings and teleconferences so that our strategic priorities were met. We have indeed travelled many miles together and you have been an amazing team! I wish you well in your personal and professional pursuits!

Best regards  
Ujala

## SOUTH AFRICAN LIBRARY WEEK 2015

The Library and Information Association of South Africa (LIASA) is pleased to announce that South African Library Week (SALW) will be observed during 14-21 March 2015 with the theme Connect @ your library. The national launch event will be held on Saturday, 14 March 2015 in Cape Town.

The theme "Connect @ your library" resonates with the belief that libraries connect people to each other, to knowledge and information, to print and electronic resources, to technology and professional support.

Libraries must take the lead in being active community partners towards developing an informed and educated nation. This means providing access to information about health and hygiene, economic empowerment, poverty

eradication and education in desired spaces that foster lifelong learning and knowledge exchange. This is further enhanced by skilled and proficient library staff who connect their communities to relevant and appropriate information and knowledge resources, emerging technologies, as well as dynamic and innovative programmes and services for personal and community development.

Libraries are fast emerging as technologically enabled environments, which provide individuals the opportunity to connect to:

- The Internet
- Databases, online learning and research tools
- Friends, families and colleagues via social networking sites
- Employment opportunities

- Digital libraries, which include institutional repositories
- Emerging mobile technologies such as tablets, e-Readers, smartphones, etc

This theme also highlights the importance of library practitioners connecting with each other, across all sectors, for the sharing of skills, best practices, global trends and national priorities, so that a strong cohort of professionals emerges with a common understanding and vision for the development of an informed nation.

It is therefore important for all to make the connection that libraries are desired one-stop, socially inclusive spaces that enable one to Connect @ your library to family, friends, technologies, information and the world.

*Annamarie Goosen*



Mzansi Youth Choir at the opening ceremony

## LIASA Conference 2014



Invited speakers: Heather Joseph



Catherine Ngugi



Ulricke Weber



Mrs Rejoice Mabudafhasi, Deputy Minister of Arts and Culture

## LIASA Acknowledgement of Exceptional Contribution to LIASA

### Recipients of the 2014 LIASA President's Acknowledgement



Nohra Moerat



Jaya Raju



Reggie Raju



Ina Smith



Laila Vahed



Clare Walker

### LIASA CONFERENCE 2014: SOME STATISTICS

639	Conference Attendees
9	Pre-Conference workshops
232	Pre-Conference workshop attendees
18	Meetings (includes National AGMs + Interest Group)
4	Social functions
20	Total sessions
9	Plenary sessions (includes the play)
11	Parallel sessions
24	Posters (includes 13 LoY posters)
52	Papers
1	Student papers
26	Exhibitors (entities on 38 stands)
8	Sponsors
10	Exhibitor presentations in the Expo Pavilion



Registration at LIASA Conference....



## Librarian of the Year (LoY) 2014 Awards Branch Winners

**B**ranch winners as they appear on the above photograph, from left: Flippie van der Walt – Western Cape  
Paradise Nkomo – Northern Cape

Precious Sambo – Mpumalanga  
Tsakane Shiburi – Gauteng South  
Motsarome Mabena – Gauteng North  
Shireen Deoraj – KwaZulu-Natal  
Erna Mostert – Free State

Viva Dastile – Eastern Cape  
Anele Moko – North West

Not in photo:  
Mercy Mokgele – Limpopo

### The Librarian of the Year 2014

**T**he librarian of the year is an award in acknowledgment of exceptional performance and outstanding contributions to LIASA, the library and information services profession and communities in SA. This prestigious award may be used for any educational purpose (either visits to relevant institutions locally or internationally, attending relevant conferences or studies).

The award was introduced in 2006 with financial support from Sabinet. Over the past 8 years we have recognised worthy winners of the award as follows: Ms Fatima Darries, 2006; Ms Rene Schoombee, 2007; Ms Dora Ackerman, 2008; Ms Busi Dlamini, 2009; Ms Denise Nicholson, 2010; Ms Julia Paris, 2011; Ms Theresa Denton, 2012 and Ms Therese de Young 2013. 2014 marks the 9th year of this prestigious award.

The process starts at the branch level, using the following selection criteria to nominate candidates;

Each nominee should:

- Be a paid-up LIASA member for a minimum of 5 consecutive years
  - Be knowledgeable about the LIS sector and its resources
  - Demonstrate high levels of professionalism
  - Be currently engaged in the LIS sector with a minimum of 5 years in the field.
  - Have a recognised LIS qualification.
- The nomination process consisted of:
- A form to be completed and signed by the nominator
  - A motivation statement, maximum 200 words signed by the nominator
  - The motivation had to be accompanied by a profile of the nominee which outlines the nominee's viewpoints on the

following:

- LIASA's role in the LIS sector and the future role that the nominee believes LIASA should play.
- What would the projects/issues be that the nominee would like to see addressed in the LIS sector should they be the prestigious award winner?

A clearly outlined process of nomination and adjudication was followed.

Nominations were invited from all the Branches which had to be submitted by 15 August 2014. Branches had to follow a prescribed independent adjudication process, announce the Branch finalists at the Branch AGM prior to the conference and submit the name of the branch finalist to the National Office by 3 September 2014.

At least 5 branches should have chosen branch winners to compete in the national adjudication process. This year 10 Branch Finalists were chosen and their names submitted to the national adjudication panel. (Due to unforeseen circumstances one branch winner did not show up for the national adjudication and was subsequently disqualified)

The sector congratulates the following branch librarians for their excellent contribution in Library and Information Services.

- EASTERN CAPE – Ms Viva Dastile
- FREE STATE – Ms Erna Mostert
- GAUTENG NORTH – Ms Motsarome Mabena
- GAUTENG SOUTH – Ms Tsakane Shiburi
- KZN – Ms Shireen Deoraj
- LIMPOPO – Ms Mercy Mokgele
- MPUMALANGA – Ms Precious Sambo
- NORTH WEST – Mr Anele Moko
- NORTHERN CAPE – Ms Paradise Nkomo

- WESTERN CAPE – Mr Flippie van der Walt

They will continue to be ambassadors in their respective branches and in the sector at large in 2015, and are encouraged to carry on making a visible contribution.

The awards committee that included representatives from the three sponsoring companies, Ms Rosalind Hattingh of SABINET, Ms Frieda van Wyk of SAPNET, Ms Neesha Ramsumar of UKS and the LIASA EXCO represented by the President, President-elect and PRO, Ms Ujala Satgoor, Ms Segametsi Molawa and Mr Mandla Ntombela respectively, reviewed the Branch Finalists and selected the winners according to set criteria. It was a very tough competition due to the high quality of branch librarians of the year, hence the second runner up had a tie, for the first time since the inception of this award.

The second runner-up was awarded to Ms Shireen Deoraj of KZN and Ms Viva Dastile of Eastern Cape. They received prize money of R10 000 each and a trophy sponsored by SABINET. Much appreciation is extended to SABINET for doubling the award to accommodate the tie.

The first runner-up was awarded to Mr Anele Moko of North West. He received prize money of R20, 000.00 and a trophy sponsored by SAPNET.

The winner of the National Librarian of the Year 2014 is Mr Flippie van der Walt of the Western Cape branch. He received a prize of R30 000, a trophy sponsored by UKS and the LIASA Librarian of the Year floating trophy.

Watch this space as the Librarians of the Year 2014 (Branch ambassadors) continue to make a mark in 2015!

*Segametsi Molawa*

# Librarian of the Year 2014

## Flippie van der Walt

Receiving the 2014 LIASA / UKS Librarian of the Year (LOY) award was unexpected and a big surprise for me. I am indeed honored to be the recipient of the award and I am also very grateful towards my colleagues who have nominated me and made me realise the role I play in the profession and the public library sector.

I am passionate about my career and the developing role public libraries play in South Africa. I have made it my focus point to lead and develop librarians to be educators of information and to be proud to be public librarians. Linking with the educational responsibility of the library, I have developed a particular interest in Information Literacy and the value of it in equipping children with the much needed skills in developing them through information into lifelong learning.

My poster presented to the LOY panel, at the 16th Annual LIASA Conference, focused on key aspects of my nomination. The key aspects were Information Literacy, Mentor and Leadership, Proud to be Public Librarians campaign and the Educational role of the Public Library. I have achieved and reached a level in my profession and career where I need to engage with leaders who can mentor and guide me into the next



5 years. Being a professional and manager in one of the most successful Metro Cities in South Africa, I need to up the game in ensuring that my mentorship and leadership in the profession and in the public library sector stays relevant and futuristic.

The four mentioned aspects paved the way in my decision to complement my professional development and to enhance my continuous efforts to mentor and lead in the LIS profession and public library sector. My choice of development comes a long way, since when I learned from Ninnie Steyn, Director at the CCT LIS, who is also a passionate professional, of a compact and professional conference for Metropolitan Public Libraries.

Receiving the UKS award, I knew that I would like to use the award to develop further on a much higher level by attending

the next METLIB conference. The IFLA Metropolitan Libraries Section, also known as METLIB aims to be a platform primarily for libraries of metropolitan cities serving wide and diverse geographical populations. Members exchange ideas and information on a range of professional topics which include: library networks; buildings; automation; training; research; public relations; and service to special groups. The Metropolitan Libraries Section organised an international conference to deliberate and strategically share initiatives for metropolitan city libraries.

(Link to the Metlib IFLA page <http://www.ifla.org/about-metropolitan-libraries>). The 2015 conference with the theme 'Reaching limits – Crossing borders' will be from 3-9 May 2015 in Zurich, Switzerland at the Pestalozzi-Library. (Link to the 2015 conference <http://www.metlib2015zurich.org/>)

I am particularly also looking forward to a year where I can share my passion for the profession and sector with fellow librarians by interacting on social networks and at meeting opportunities. Please follow me on my Blog where you will also find links to my social network connections <http://flippievanderwalt.wordpress.com/>

**Flippie van der Walt**  
Librarian of the Year 2014

LoY 2014

## LoY 2014: 1<sup>ST</sup> and 2<sup>ND</sup> Runners-up



2nd Place Winner, Anele Moko (centre) with Freda van Wyk of SAPnet on the left and Ujala Satgoor



3rd Place Winners, Shireen Deoraj (second from left) and Viva Dastile (far right), Ujala Satgoor and Ros Hattingh (second from right) of SABINET

## LoY 2014 Interview Panel

In 2013 the adjudication process for Librarian of the year changed from telephonic interviews with the candidates, to face-to-face interviews conducted at the Annual Conference.

On Monday 22 September 2014, Mandla Ntombela (then LIASA PRO), Freda van Wyk (SAPnet – sponsor of the first runner-up to the value of R20 000), Segametsi Molawa, (then LIASA President-Elect), Ujala Satgoor (Immediate Past President), Neesha Ramsumar (UKS – Sponsor of the winner to the value of R30 000) and Rosalind



Hattingh (Sabinet – sponsor of the 2nd runner-up to the value of R10 000)

interviewed the nine branch winners. At this stage the winner was selected.



1

### LIASA AWARDS 2014

1. Best poster was won by Patiswa Zibani, Grace Mutsvunguma, Petros Dlamini and Lyudmila Ocholla of University of Zululand for their poster titled “When the music changes so does the dance: repackaging



2

research support services at the University of Zululand Library”. Laila Vahed, director at University of Zululand Library, accepted their prizes on their behalf.

2. The only branch that increased their membership by 20% or more from 2013 to 2014 was Limpopo. They won a cash



3

prize as well as a certificate. The Award was collected by Anele Moko (North West Chair 2012 – 2014), Manda Hough (EXCO Membership Convenor 2012 – 2014), Enny Nyathi (North West chair-Elect 2012 – 2014).

3. President's award for the most improved branch went to Eastern Cape. The Award was presented to Zuki Maya (Acting Chair 2012 – 2014).



Chi Mhende (left) gave a moving performance as the legendary Hypatia, with Richard Higgs

The presence of the UCT Library and Information Studies Centre (LISC) at the LIASA conference in Johannesburg in September was impossible to ignore.

Two LISC staff gave presentations at plenary sessions: Richard Higgs, a LISC lecturer and PhD student, presented on 'Critiquing the promises of "digital": the tyranny of technopositivism in the library space', and Dr Connie Bitso presented on

### UCT LIS school makes an impression at LIASA Conference

'Internet censorship in Africa: a comparative analysis of top ten Internet countries'.

LISC students were equally well represented, with presentations from Master's students Glynnis Lawrence – co-presented with Amina Adam from UCT Libraries ('Shifting roles and forging new pathways: research support at the University of Cape Town Libraries'); Thembanani Malapela ('A study into the availability of and access to electronic journals for teaching and research by the academic staff at the Faculty of Agriculture, University of Zimbabwe'); and Jeremiah Pietersen ('The shape and form of the 21st century academic library').

Messrs Higgs and Malapela received awards for Best Paper Presentation and Best Student Paper Presentation, respectively.

Head of Department Associate Professor Jaya Raju received a special recognition award for her leadership and service to the LIS community as Editor of the South African Journal of Libraries and Information

Science (SAJLIS), the premier LIS Open Access journal in South Africa.

The presence of LISC was further enhanced by the contributions of Emeritus Associate Professor Mary Nassimbeni, who represented the Task Team working on the LIS Transformation Charter and shared the highlights of the latest draft with the delegates.

An additional highlight on the programme was a performance of The Hypatiad, a play commissioned by LIASA to commemorate the conference theme of 'Celebrating libraries in 20 years of democracy: continuing the dialogue', written by Richard Higgs, directed by Celia Musikanth and featuring award-winning actress Chi Mhende. The play brings the legendary philosopher Hypatia back from fifth-century Egypt to confront a modern world in which libraries continue to be burned down, and the ideals of access to information sit uncomfortably with politics.

**Richard Higgs**  
LISC (UCT)



Twitter workshop called Tweet! Tweet!



Interactive writing workshop developing papers from scratch for presentation and publication

### Pre-conference workshops

Eight pre-conference workshops were held on 22 September 2014 at Birchwood Hotel and Conference Centre for the 16th Annual LIASA Conference. These were:

1. Tweet! Tweet! Getting started on Twitter – presented by Ingrid Thomson and Jeremiah Pietersen
2. Basic management principles for librarians – by CiCD
3. Support staff practicing in a professional environment – presented by Therese Els and Manda Hough with the assistance of

Joyce Myeza, Tebogo Mzizi and Annamarie Goosen

4. Marketing for Public Libraries – by MAIG and NLSA
5. Open Access workshop – presented by Ina Smith and HELIG
6. Interactive writing workshop: developing papers from scratch for presentation and publication – presented by Clare Walker
7. Report on 2013/2014 year: Community Library Conditional Grant – by Department of Arts and Culture



Open Access Workshop

8. Early Childhood Development: programming and activities for libraries – presented by Ulrike Weber.

In addition to the committee, MAIG will continue working very closely with branch PROs and have other members serving as MAIG convenors at some branches.

MAIG's popular 'donate a bag' project continued at this year's 16th LIASA Conference at Birchwood Hotel in Gauteng. We started this project in October 2013 at the LIASA Conference in Cape Town where we managed to collect about 26 bags. This initiative was taken forward at our respective end-of-year functions within the ten LIASA branches which then identified schools in their area that would receive such donations. A total of 76 bags were collected at the end of 2013 from

Name	Portfolio	Institution
Rebecca Senyolo	Chairperson	Unisa Library
Elsabe Olivier	Chair-Elect	University of Pretoria
Mmakgoshi Reetseng	Secretary	University of Limpopo
Collen Molefe	PRO	Unisa Library
Vacant	Treasurer	
Anita Shaw	Additional Member: Social Media	NLSA

**LIASA NATIONAL MAIG EXECUTIVE COMMITTEE: 2014- 2016**

three branches. Special thanks go to Ebsco for donating a box full of bags.

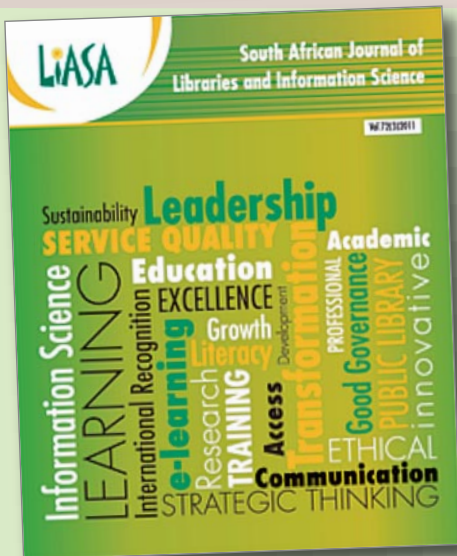
The project calls upon all LIASA members and non-members to donate any unused conference bags which will then be given to needy school children in order to enhance their education. At this year's Conference, we managed to collect 12 bags and a box full of what can be called

'shopper bags' courtesy of Booktalk, which will be most suitable for primary and pre-school children.

Since returning from the conference, we have managed to collect a further 22 which makes a total of 34 bags for this year. We will provide updates regarding the distribution of these bags and how they are being collected by the remaining branches.

The MAIG Committee would like to sincerely thank all those who made this project a success, and urge members and non-members to continue donating in order to help needy learners. Special thanks go to Booktalk for their generous donation.

*Rebecca Senyolo, MAIG Chairperson*



**SAJLIS celebrates move to Open Access**

Editor-in-Chief	Associate Professor Jaya Raju
Journal Managers	Dr Reggie Raju (academic)
	Ina Smith (technical)
Communication & Advocacy	Nazeem Hardy
Language & Layout Editor	Michelle Kahn

**SAJLIS JOURNAL MANAGEMENT TEAM**

format. SAJLIS is currently hosted as an open access journal by the University of Stellenbosch with its workflow managed by OJS (Open Journal Systems). The open access format has given both the journal and the contributing authors, greater visibility which can be evidenced by the download statistics generated by OJS. There has been almost 27 000 downloads for issues published between 2009 and 2013. It seems as if the journal is also gaining popularity among prospective authors since the open access adoption, with double the number of submissions in the first half of 2014 in contrast to the number received during the first and second semesters of 2013. These submissions have also seen an increase from authors on the African continent outside of South Africa and an

increasing number from the Asian continent.

Back issues of SAJLIS have also been digitized and to date all issues published from 2002 until 2011 have been digitized. Attempts to

digitize the issues dating from 1997 to 2001 are underway which will then cover the issues published under LIASA's banner.

A new innovation for SAJLIS is the request for authors to generate ORCID ids which SAJLIS includes after the authors' names. This is a unique researcher ID enabling all a researcher's work to be called up under a single identification, a useful tool in promoting the visibility of authors/researchers. This has been implemented as of the June 2014 issue.

LIASA members can access SAJLIS at <http://sajlis.journals.ac.za>. The link will also provide access to the archived journals and also allow members to register to receive the Table of Contents by email for each new issue of the journal.

*Nazeem Hardy*

The South African Journal of Library & Information Science (SAJLIS) has been in existence since 1933 and during this time has undergone only 3 name changes. Much has changed however, especially during the past two years as the Journal has progressed into the electronic era.

In 2012, a decision was taken to move SAJLIS into an open access, online only



**LiSLIG @ conference**

At the National AGM of LiSLIG (LIASA Special Libraries Interest Group), which took place during the LIASA Conference in Boksburg on Wednesday 24 September 2014, the election process for the National Executive Committee for the 2014-2016 term was concluded and confirmed.

The LiSLIG Annual Report was presented and approved by the members present. Other business matters, like forming more more LiSLIG branches, were also discussed.

*Erna Mostert, (National Chair LiSLIG)*

*photo by Nomfezeko Mgilane (KZN)*

Name	Portfolio	Institution
Ms Erna Mostert	Chairperson	Education Library, Free State Department of Education
Ms Ann Torlesse	Chair-Elect	Cory Library, Rhodes University
MsThandi Dyantyi	Secretary	National Library of SA, Pretoria

**THE NEW NEC**



Colleen Mills from EBSCO which sponsored the Cultural Evening



Delegates in traditional dress for the Cultural Evening on Heritage Day



Mr Vincent Campbell from Ekurhuleni which sponsored the Opening of the Exhibition



Basic Management Workshop for librarians - best attended workshop at LIASA 2014

## LIASA NW branch Chair addresses Bojanala District Forum meeting

The Chairperson of LIASA North West Branch, Zandile Nyathi promoted LIASA during a meeting on 9 October 2014 of the Forum for Bojanala District Community and Public Libraries at Legkraal Community Library which is situated in the jurisdiction area of the Moretele Local Municipality.

Professional and para-professional library staff all over the Bojanala District, one of four districts in the North West Province, attended the meeting. The number of delegates from five municipalities in this district was exactly 40.

Zandile who is a passionate member of LIASA informed those present of the benefits of membership of LIASA. She gave an overview of the structure of LIASA consisting of 10 Branches and 11 Interest Groups such as the Public and Community Libraries Interest Group (PACLIG). She indicated that two of the leading Forum members, Mothusi Moalusi (Assistant Director: Bojanala District Library) had been elected as Chairperson of the North West PACLIG while Pieter Louw (Chairperson of



Mothusi Moalusi (Chair: NW PACLIG), Zandile Nyathi (Chair: LIASA NW Branch) and Pieter Louw (PRO: LIASA NW Branch)

the Forum) was elected as Public Relations Officer of the North West Branch and that both are in these capacities members of her Executive Committee.

Zandile announced that LIASA has been awarded the bid to host the 2015 IFLA World Library and Information Congress in Cape Town from 15-21 August 2015 and that LIASA is calling for applications from interested parties to serve as volunteers at this international conference.

It was also announced that during the

recent LIASA Conference in Johannesburg that the previous Chair and current Chair-elect of the Branch, Anele Ka Ndhlani Moko was awarded with the 2nd prize for the Librarian of the Year Award and that the Branch also received the prize for the best membership recruitment.

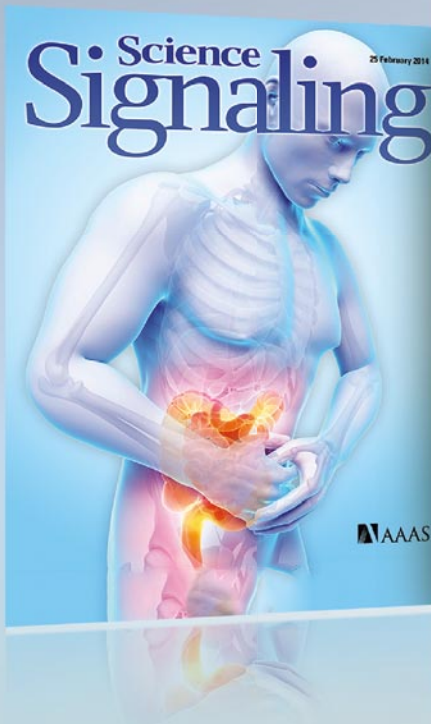
The delegates of this Forum meeting was in conclusion informed that good progress has been made to register LIASA as a statutory body in order to regulate and give professional status to the LIS sector.

During the Forum meeting attention was given to operational matters such as templates for statistics, ICT matters, dual purpose libraries, Schedule 5(A) of the Constitution, South African Public Library and Information Bill, 2012, training provided by the Directorate Libraries, Information and Archive Services and so forth.

All who attended the Forum meeting left inspired to serve their communities to the best of their abilities.

**Pieter Louw**  
PRO: LIASA NW Branch

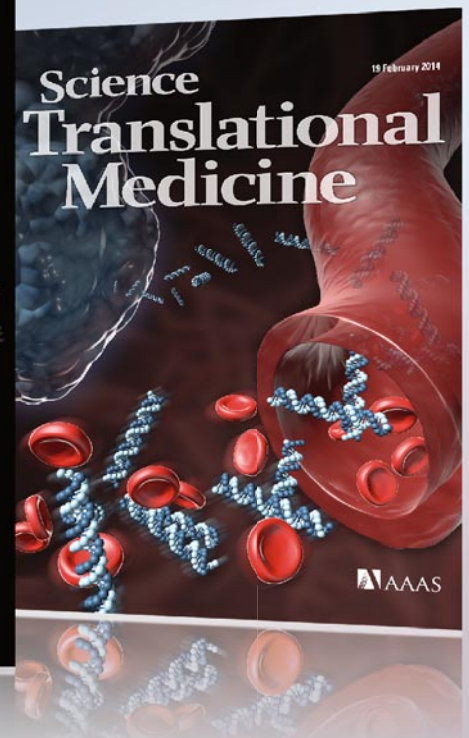
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[ScienceTranslationalMedicine.org/info](http://ScienceTranslationalMedicine.org/info)

## How I first got involved in the LIS sector

A series of anecdotal articles to which colleagues old and young are warmly invited to contribute

### Early Transformation Moments (1) An island of normalisation in an abnormal society

**Author's note:** *I apologise to all LIASA-in-Touch readers, and in particular my LIS colleagues of all races, for reflecting hurtful and offensive apartheid practices in this and possibly other historical reminiscences. We have worked together to transcend this not-so-distant past, which is what the founding of LIASA in 1997 was all about. In describing aspects of my own working environment in the LIS sector in those earlier years, I am allowing myself to look back with astonishment at those events. Recognising that we have yet not come as far as we had hoped on the Transformation journey, I do even so find myself feeling some small sense of achievement, saying: "Look! We have come through" (D.H. Lawrence, 1917). I hope you share the feeling.*



from the staircase were pointed out to me: here, almost invisible, I could see the outline of a mature African man sitting reading. I was told by Jill Ogilvy that if any person of colour were to ask to

use the Reference Library resources, they should politely be taken through the Newspaper Reading Room beneath the Lending Library on the opposite side of the foyer, and could then enter through the basement of the Newsroom and come through to use these tables in the Ref Store. The public did not have general access to the Store; any Black readers there were invisible to white members of the public in the Reference Reading Room above, and no complaints could be made. It was clear in conversation that JPL management found this literally underground access for Black readers a humiliating imposition but, until that day in February 1974, it was the procedure that was followed. There were very few Black readers.

On the day that JPL opened to all, there were three African Library Assistants on the staff, all men who had recently moved from libraries in Soweto. One, a gentle man with a sweet smile, was in Ref. We were all ready as usual at the counter for the doors to open at 09:30, not knowing what to expect. I was standing with two particularly charming Afrikaans colleagues, one a general assistant and one an experienced qualified librarian. One of them turned to me as we waited and said, anxiously, "My father would turn in his grave if he knew I was taking books to Black men". I asked her if she was going to resign; she hesitated, then said no, she would wait and see how it went (and if readers of this article have read Zeldia la Grange's *Good morning Mr Mandela*, they will recall her father's similar attitude 20 years later in 1994, and her own continued sense of guilt about coming from a conservative Afrikaans background.)

And in due course the new users came in, that day and ever after: timid at first, and clearly more comfortable when they spotted a Black librarian at the counter, though this

was not meant as a separate service point and he was often busy and had to refer their queries to other Ref staff in the normal way. There was no media presence and I don't recall any warnings about talking to the press, though there might have been at a more senior level. No one resigned; Ref rapidly returned to "business as usual" and on Saturdays lines of students would start early outside the door to get one of the 100 seats in the Reading Room when it opened. Like other public libraries, JPL was under increasing pressure from the growing numbers of private college and Unisa students needing space to study with their own material, and the two massive library tables in the front of the room were in due course designated as reserved for readers using the Library's research resources, to pre-empt any complaints about "swamping".

Two years later, after the events of June 1976 which included the burning of the Winifred Holtby Memorial Library in Soweto<sup>1</sup>, one of the African librarians in JPL told Joan Hill, whom many will remember fondly as the Assistant City Librarian responsible for children's services ("Juvy"), that there was no danger to JPL – it was perceived as belonging to the people. But on the bus going home on 16 June, I wondered if I would see the city centre in flames the following day. The rest is history.

**Future instalments:** Transformation in a teacup; and, putting African libraries into the curriculum.

**Clare Walker**

1. Winifred Holtby was a radical journalist and author in the 1920s and 30s in Britain, and a lecture tour of South Africa in 1926 confirmed her commitment to fighting colour prejudice, her resolve to improving the living standards of the poor, and her support for the African trade unionists whom she met and knew, including Clements Kadalie of the black Industrial and Commercial Workers' Union (ICU). After her death at an early age in England in 1935, friends collected money and her books on Africa; a new community library, already being built by the Johannesburg City Council in 1939 in the then "Western Native Township", was named the Winifred Holtby Memorial Library, incorporating this donation, and was managed by a long-serving Soweto Librarian, Gilbert Pewa, who retired in 1969 (R. F. Kennedy. 1970. *The Heart of a city*, p. 507).

We are sure many of our LIASA colleagues, no matter what age, have recollections to share about their personal experiences of the LIS sector, LIS education, LIS associations and LIS personalities, and we look forward to receiving their short (800 word) submissions to this new series. Collectively in this way we will build up the personal accounts of our LIS sector in South Africa, as a record to complement the more formal history derived from reports and other documents.



**Bainsvlei  
Library,  
Bloemfontein**

**Staff celebrate  
Heritage Day**



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## Down Memory Lane

Sometimes it even surprises me that forty years have passed by so quickly. After four years in the Wits University Library Cataloguing department, I decided that I couldn't stand seeing the murky green/brownish carpet there anymore. I don't know if it's a good idea to change one's job based on the colour of the office carpet, but nevertheless I decided that a change was necessary. I owe a debt of gratitude to the Cataloguing Department, though, the "Cinderella" of all the library departments, as hardly any new library graduate ever wants to work there. It taught me the basis of how information systems are put together. I always remember Mr Milligan from the Medical Research Council of South Africa, who taught us how to search on Medline, advising that if you know how information is captured on a system, you will be able to retrieve it. That truth has stood me in good stead all these years. Rather than seeing technological systems and reader services as two separate divisions, I regard them of equal importance. The knowledge that we have of our systems, enhances our ability to provide better services to our readers and vice versa.

Little did I envisage that I would be spending the next 36 years at WML/WHSL! (The Witwatersrand Medical Library (WML) was subsequently renamed the Witwatersrand Health Sciences Library (WHSL) when the faculties of medicine and dentistry amalgamated). I wanted to go to

one of the big divisional libraries which, at the time, were the Law Library and WML. I knew that law was not my "cup of tea", having spent two vacations as a student laboriously updating the many volumes of Butterworth's laws and statutes manually at the Financial Mail Library. When I arrived to be shown around WML, my soon to be fellow-colleagues stood in the glassed-off office behind the round issue desk in WML in Esselen St, Hillbrow, whispering to one another that I must be the "new girl"!

I think that, even when I was in Cataloguing, I knew it was WML that I wanted to go to, as I loved cataloguing the dental and later the medical books. I have also always enjoyed working with both the undergraduate and postgraduate students, as we got to know our users well over the many years that they were with us. Sadly, although modern technology has given us so many advantages now in our profession, it nonetheless has lost us some of the human contact that we were privileged to have in the old days.

The techniques may have changed, but the principles remain the same. I was one of those librarians who honed her techniques by using antiquated methods, i.e. developing rounded shoulders by poring over catalogue cards, becoming myopic by laboriously sifting through printed bibliographies and coughing over tomes of heavy, musty, dusty volumes; mastering these techniques gave us patience,

persistence, tenacity and just a plain dogged stubbornness to pursue the question posed. Our biggest reward and satisfaction is still to match the knowledge sought with the seeker.

Have I learnt anything in the last forty years? Well, hopefully I've learnt at least to ask questions, after all these years, regarding a query and for the spelling of a word, even though this might make the enquirer think that one is a complete idiot! I distinctly remember being asked in my "green" days where to find books on Alzheimer's disease. Not having heard of Alzheimer's disease before, I misheard and thought the user wanted books on Old Timer's disease. He then asked me if he should look under "A". Somewhat puzzled I asked him was it because "A" stood for Aged. No, he replied: "A" for Alzheimer's.

I owe a debt of gratitude as well to my colleagues and fellow-librarians for having mentored me; for sharing their expertise, knowledge and skills; for their wonderful support and camaraderie; for the laughter and for commiserating with me. Thank you as well to our users, who have added so much colour, richness and interest to my forty years of professional librarianship.

### Chay M Ford

Senior Assistant Librarian  
Witwatersrand Health Sciences Library

Dear Colleagues

It is my pleasure to provide the following feedback from the IFLA/WLIC 2014 held in Lyon, France from 16-21 August 2014:

- 3991 delegates attended the 80th IFLA WLIC in Lyon, France. Singapore had approx. 3800 delegates
- The presence of the Deputy Minister: Arts & Culture, Ms Rejoice Mabudafhasi at the IFLA/WLIC in Lyon, France served to convey the importance of the 2015 IFLA/WLIC to South Africa as a country; the LIS sector and the African continent. She delivered the official invitation to the delegates at the Closing Session and accepted the official handover gift from

the French NC most charmingly

- The meetings with KIT, the IFLA Congress PCO were an opportunity to meet the KIT team and share the progress thus far regarding the South African deliverables. I'm pleased to inform you that we are on track and there is great confidence in our ability to deliver an excellent congress. I would like to acknowledge Segamatsi Molawa, Buhle Mbambo-Thata, Rocky Ralebipi-Simela, Ros Hattingh, Puleng Kekana, Karin Muller and Annamarie Goosena who attended these meetings. I urge you to ensure that everyone knows about IFLA/WLIC 2015 in Cape Town.
  - Marketing of the Congress is expected of all of us! It will be important to raise

the visibility of the Congress on all our websites, marketing media and at all LIS related events

- The French National Committee was extremely professional and courteous, and went out of their way to make us feel comfortable and extended the hospitality of their office for us to use. It was interesting to hear their experiences and advice for a successful congress! Some of the key focus areas were:
  - Volunteer recruitment and training
  - Promotion of the Congress for optimal continental and international participation
  - Visas – the fact that majority of the delegates are from other countries:
- A letter of invitation must be generated/ issued
- All SA embassies are informed of the Congress
- Prospective delegates must apply for visas well in time
- **Volunteer Meeting with the French NC**
  - The diversity of the volunteer team was emphasised! Age, gender, skills (social media, languages), interest in the profession and sector are all criteria to be considered
  - Each volunteer will work 6 X half days (the number of hours to be determined according to local legislation)
  - Volunteers to be available for the duration of the Congress + one day after (mandatory training) and the day after (library visits)

LOY 2013, 1<sup>st</sup> runner-up, Marina van Wyk

My journey, from Gauteng South to Lyon, France

Marina van Wyk

- Married for 28 years
- Faced challenges
- No challenge too big!
- B Bibi Ed 1980
- B Bibi (Hons) 1984
- Served the profession for 33 years
  - 13 years in Academic Libraries
  - 20 years in Public Library Sector

Appreciation/Thanks

- My sincere appreciation to SAPnet who sponsored the prize for the 1st runner up of the LIASA Librarian of the Year 2013
- Thanks for contributing to a life changing experience
- Thanks to Emfuleni Local Municipality for also contributing financially and making this dream come true
- Thanks to LIASA, my colleagues, friends and mentors who believed in me
- Lastly I want to thank my family, who made this amazing journey as LOY possible. Without their support and love, I would never have been able to achieve in life what I did!

Experiencing Lyon, France

- With a 2000 year history Lyon is the commercial, industrial and banking powerhouse for the past 500 years
- Outstanding museums, a dynamic cultural life, busy clubbing and dancing scene, thriving university and fantastic shopping lend the city a distinctly sophisticated air, while gourmets can indulge in their wildest gastronomic fantasies
- It is also the birthplace of cinema
- Founded by the Romans, with many preserved historical areas, Lyon is a heritage city as recognised by UNESCO.
- France's 3rd largest city

Professional Growth

- Being part of stimulating, thought provoking debate about ways in which the information environment is shaping (or not shaping) the services and roles of libraries
- LIS Networking on an international level
- Meeting Librarians from all over the world and realising that the challenges faced are quite similar
- Used the opportunity to learn from the best practices in the world.
- Different perspectives, from different countries on the same topic
- Broadening my own perspective on Library and Information Services
- Sharing the South African experience and practice with colleagues from all over the world

Personal benefits

- On a personal level I confirmed my logo of "Yes, I can!"
- I always wanted to attend IFLA and I did
- I met interesting people from all over the world
- The opportunity to experience being a tourist in Lyon
- Experience the rich history of art, culture and heritage of Lyon
- Broadening my general knowledge and perspective of other cities in the world
- Attending meetings with the Deputy Minister of Arts and Culture Ms. Rejoice Mabudafhasi
- Being proudly South African during the closing ceremony, where the rest of the world were invited to SA for IFLA 2015, in Cape Town

LIASA

- Founding member
- Joined 10 July 1997
- Membership Number: 007
- Gauteng South Branch member since 1998
- Highlight: Nominated by Clare Walker as Gauteng South Branch Librarian of the Year 2013!
- 1st Runner up LIASA National Librarian of the Year 2013!

Awards

- Gauteng South Branch Librarian of the Year 2013
- 1st Runner up LIASA National Librarian of the Year 2013
- Both awards were in recognition of my contribution to the LIS sector for 33 years
- Continuous involvement in LIASA since 1997
- Involvement in NCLIS since 2005-2014

"An award does not change who you are or what you do, because you should stay true to those principles that contributed to you being a recipient of the award."

Impact of the award

- Gave me the professional platform to speak at different Library events and celebrations.
- Opened the door to speak openly about myself as a person with Epilepsy and to motivate other people with disabilities
- The award made it possible to attend the 80th IFLA/WLIC in Lyon, France

IFLA WLIC, Lyon France

- The 80th WLIC took place in Lyon, France from 16 – 22 August 2014
- Theme from IFLA Trend Report showing the future information environment for Libraries were reflected across a number of sessions of the WLIC this year in Lyon, with topics spanning:
  - Open access
  - Text and data mining
  - Privacy and surveillance
  - Copyright and contract
  - Digital preservation
  - Libraries as agents for ICT and development
- Most important was how libraries are positioned or positioning themselves to be agents for change
- IFLA President – Elect, Donna Scheeder focussed on the Trend Report as a catalyst for change for the Library and Information sector
- Embarking on discussions as to ways in which you and your community is adapting to new opportunities and challenges of the information change



**Promotion of IFLA 2015.** The allocated section in the IFLA stand worked very well for the promotion of South Africa and Cape Town. The presence of Lerisha Mudaliar, the Wesgro staff member at the stand made a big difference. She was able to actively promote and field questions and give advice about Cape Town. Marketing materials, which included a beautiful back drop of Cape Town, pull-up banners, iPad wipes, sweets, bookmarks and prizes sponsored by hotels and restaurants were a huge hit! I wish to acknowledge all those who carried these items in their suitcases to Lyons and who spent time at the stand promoting Cape Town. The camaraderie, laughter and professionalism created a lovely buzz amongst the delegates.

**Sabinet Reception.** I wish to sincerely thank Ros Hattingh and Pierre Malan of Sabinet for the lovely elegant reception that was held at the Hilton, Lyon. It was attended by members of the South African delegation, IFLA Governing Board, LIASA friends and partners, who all are excited about being in South Africa in 2015!

My impressions and observations as I conclude are that this is about teamwork, commitment, joint responsibility, professionalism, respect and doing the best to showcase one's country! I strongly believe that together we can ensure a successful Congress that will leave a lasting impression of South Africa, its libraries, librarians and a dynamic profession.

Ujala Satgoor

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ELSEVIER

I attended the Focal International Training Week in London, 16 to 20 June 2014. FOCAL is the Federation of Commercial Audio Visual Libraries, an international organization of libraries that archive and sell audiovisual material. The Training Week focuses on how footage is gathered, organized and stored and the process of clip sales by Libraries to third parties. The aim of the training week is for anyone in the world to get to know more about footage, systems used in the industry as well as the appreciation of footage.

Upon hearing the news that I was selected for the Jane Mercer Footage Training Grant to attend the Focal International Training Week in London, I was ecstatic and looked forward to visiting a foreign country and other similar media companies to e.tv.

As I wrote the motivation for the grant, I had no idea the impact it would really have on me as an individual and as an Archivist. Travelling to a different country changes one's perception of life and visiting various companies that deal with the same line of work that I do was refreshing.

At first, travelling to a country I've never been to was daunting, and everyone else thought I was crazy for taking on this adventure on my own, but to date it has been the most enriching experience I've had and I am glad I did.

We were a group of about ten professionals from countries such as Sweden, Switzerland, Italy and the United Kingdom. I learnt something from each one of them and I also realized from these professionals that I am not bound to being a Librarian or an Archivist with my skills. There is a variety of different professions out there that use the same skills and training.



The Training Week took us to different parts of London and it was pretty easy to get around to the different places we had to visit, due to the transport system. Our visits included ITN Source, BBC Information Archives, Sky News, BFI's John Paul Getty Conservation Centre, Imperial War Museum as well as the British Library and what would a training week be without a Summer Networking Party. Coincidentally, it was the same night England was playing Uruguay and sadly they lost, so there was nothing to celebrate, but the show must go on and so

it did until the last train left for my station. It was a refreshing experience to network with like-minded professionals in my field and talking to them about the different challenges we face on a day to day basis and them knowing exactly what I was talking about. It was nice to exchange ideas about the same challenges we are facing regardless of which part of the world we were from. It was pleasant to see that South Africa is not far behind in terms of the systems that we use and also the way we work. This experience has really opened my eyes not only to a new world but to new cultures and a new work ethos and I will value this experience for the rest of my life.

There were three things that stood out for me during the Focal Training Week. Visiting Sky News and the Rights and Restrictions Session. Sky News because as a News Archivist, I could relate more to their News Archives and Content Services workflow and could derive some ideas from some of their processes. The Rights and Restrictions Session was very informative since working with footage and selling footage can become very tricky regarding rights and restrictions. The third and last thing that stood out for me was that the best tasting fish is still in the mother city, Cape Town.

I've taken away a few ideas from the Training Week and hope we can implement some of them in our current workflow at e.tv.

For more on the Jane Mercer Footage training Grant or the Focal Training Week you can visit: <http://www.focalint.org/footage-skills-and-services/training/the-jane-mercer-footage-training-grant>

**Melissa Rossouw**  
e.tv. Senior Audio-Visual Archivist  
Libraries and Archives

## Marketing the library @ Mangosuthu University of Technology

Academic libraries find themselves competing with a range of information sources. The challenge now for students is less about where to find information and more about how to select and use the right information. Tough luck, however, to try and convince students to avoid unreliable material! The convenience of doing web searches on cellular phones is too seductive despite the dubious integrity of some content.

We live in an age where information is widespread yet attention is low. At Mangosuthu University of Technology Library, on 2 April we held an internal seminar to give this matter serious reflection. We invited our marketing and communications unit to give us tips on how to communicate and market our library services. So Jade Kunene, a creative communications strategist, presented stimulating thoughts which laid the foundation for our campaign to stay relevant.

Here are the lessons we would like to share.

One, silence is communication! In the case of libraries, silence is definitely not golden. It only fuels negative perceptions that nobody is doing anything in there. We chose to hush the silence. We are no longer

shy to push out our announcements, updates, invitations and notices to everyone in our campus community.

Two, important messages can never be repeated more than enough. What may seem obvious to us could just be the one thing that library users need to know about. We house a collection of books for sure but that does not necessarily make our users aware that they can contribute in selection. In July, we distributed posters, pamphlets, SMSs and emails to advertise our book exhibition.

Three, know your communication platforms. Each medium has its own strengths and weaknesses. We use diverse tools to promote our programmes and at the same time, the branding is the same and we stick to a consistent message across all the communication mediums.

Four, if your message contains a promise, make sure you deliver. Communication ensures accountability to give feedback about steps to fulfil expectations. Winning the trust of our users is an important objective for us. In October, we added EndNote, a research management software, into our bundle of research tools and our marketing angle emphasised our commitment to facilitating quality teaching,

learning and research.

Five, every member of the library team must live the message. The determination from top to bottom to foster good relationships with other campus departments defines our Library. We sorted out internal communication and broke down silos. We stepped away from departmental wars and focused on constructive and teambuilding activities. In April, our Library soccer squad took part in a campus tournament and was crowned champions.

Six, let everyone own a great idea. The Mandela Day on 18th July gave us an opportunity to help set up a library for a rural primary school. This initiative was driven by our rural development and community engagement unit which pooled everyone together to make things happen. Spread good ideas and collaborate to achieve one vision. Also, make sure to follow up on tips you receive from others.

The seventh, and final lesson, is that good news from libraries must be shared all the time. Libraries cannot only wake up once a year during the Library Week. "Every week is Library Week," said Jade Kunene.

**Mr Zolile Machi**  
Projects Librarian  
Mangosuthu University of Technology



The wind tunnel with Dale Zietsman and George Wentzel



Participants who thoroughly enjoyed the excellent presentation, with the books they made

## Disaster Management, Book making and Book Repair Workshop

**D**o you have measures in place to prevent disasters at your library or an action plan if disaster should strike? How will you salvage wet books after a flood or fire (soaked while extinguishing the fire)?

These matters were addressed in an excellent film (loaned from the National Library), shown by Dale Zietsman, from National Library. Delegates each received a manual, covering topics such as cleaning books and shelves, climate control, pest management, a recommended disaster management plan, repairing books and salvage of wet books. Useful contact details of service providers and recommended products are included as well.

Did you know one can freeze books until one gets the opportunity to dry them properly? Mould starts setting in almost immediately, so a large number of wet books will get spoilt unless stored in this way.

A wind tunnel was demonstrated – the best way to dry wet books. Two bricks are placed on the opposite ends of a table and a card board placed against them, so that a tunnel is formed underneath. The books are placed in the tunnel – standing upright and fanned open, or flat (when too big). Fans at the two open sides assist ventilation.

George Wentzel taught the delegates from a spectrum of back grounds (Public

libraries, School libraries, NGOs, some Higher Education institutions and a few independent respondents from the public) how to make a book and then how to mend books. Dale assisted him as they first demonstrated each step and then assisted participants to put it into practice. Each one received a basic tool kit and the necessary paper/board to make an A5 size hard cover book. The correct stitching (and knots used), gluing, measuring and attaching of the cover were taught. They were advised which weight board and makes of paper/cloth and type of glue are the most appropriate for specific parts of the book. Covers provided for the books had “SLYSIG Book Making Workshop September 2014” as title embossed in gold blocking. (Participants each had a turn to try gold blocking as well, using gold foil.) Each delegate proudly showed off the book they made afterwards, hardly able to believe that such a professional result could be achieved so easily!

Once one understands how a book is made, one could learn how to mend books. Participants received advice on how to mend damaged/broken books, for example a ring bound book with a loose cover, or a sewn book that came apart in sections at the spine. Sand paper is best for cleaning

the dirty sides of a book (clamped between two card board sheets) and grated rubber can clean a dirty page as the rubber pieces are rubbed with one’s finger. The correct way to mend torn pages was shown as well – not magic tape, but document repair tape!

The Western Cape SLYSIG Committee organised this event, accommodated at the spacious Open Learning Centre of Crawford Campus, College of Cape Town. While this event took a whole day, George normally presents workshops over two days, covering leather work as well. As many librarians were away, attending the LIASA conference, maybe the next workshop could be extended to two days, for a more in depth covering of book mending as well!

Dry Force (Disaster Management Company) sponsored participants’ stationary and sponsorship received from the Department of Arts and Culture made this useful information available to anyone, especially Community librarians not supported by City Libraries.

Each participant’s experience is confirmed with a signed certificate of attendance.

**Marianne Elliott**

CHAIR: Western Province SLYSIG Committee

## Open Access Week

As part of Open Access Week, a global event now entering its eighth year, the Margaret Smith Library celebrates the following:

We have created a webpage for the Smithiana Bulletin.

In the *Smithiana Bulletin* (2003-2011) SAIAB published original scientific articles in the fields of taxonomy, systematics, ethology, ecology, biogeography and conservation of the fishes of Africa and surrounding oceans.

*The Ichthyological Papers of JLB Smith 1931-1943*, edited by M.M. Smith. 2 vols. Grahamstown: JLB Institute of Ichthyology, 1969 has been digitized for us by the Digitisation Office, Library Services, University of Pretoria, and are now uploaded at the Internet Archive.

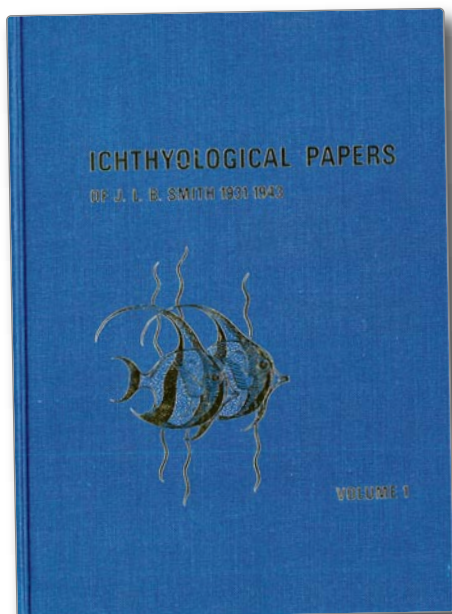
The direct links are below:

v.1 <https://archive.org/details/ichthyologicalpa01jbls>

v.2 <https://archive.org/details/ichthyologicalpa02jbls>

Volume 2 is of particular interest as it contains the first scientific descriptions of the living coelacanth *Latimeria chalumnae* (Smith 1939), trawled off the Chalumna River near East London, South Africa, in December 1938.

**Sally Schramm and Maditaba Meltaf**



# Adopt-a-shelf: Volunteer programme

## Nelson Mandela Metropolitan University Library and Information Services

nmmu

### Where did you get the idea of a Student Volunteer Programme?

When I started at NMMU LIS in 2007, there were only two staff members in my section and we struggled to get returned books and books used in-house, filed back onto the shelves and also to keep the shelves in order. As there was no budget for additional staff, I did some research and saw how other libraries were using volunteers. We placed an advert on the Library Web Site and 9 students volunteered for the programme, which I called Adopt-a-shelf.

### Who volunteers for the programme?

Mainly students, but also people in part-time jobs, such as Library Evening Staff.

### How many volunteers do you have at a time?

We started with 9 in 2008 and had 16 in 2013, spread across our 6 campuses.

### What do you expect of the volunteers?

I give them some options on the application sheet and they can choose what they would prefer to do. They can choose to do shelving, shelf-reading, tidying shelves or cleaning shelves. If they choose to Adopt-a-shelf, they are solely responsible for maintaining a section of the shelves. They can also assist with collecting statistics of e.g. how many books in each Library of Congress class were returned on any day, which assists in Management Information, something we did not have before 2008.



Student volunteers Innocentia Masuku, Josephine Makunga, Lungelo Msani and Sandiso Mboyi with Blondie Ntsiko and Elna Burger

### As they are volunteers, there is no monetary reward for them. What do they get out of the programme?

Most of them experience a sense of purpose, accomplishment, pride and self-worth. They also learn new skills, as I co-ordinate with other sections, e.g. Bibliographic Services, to train them in some aspects of Library work, e.g. how books arrive on the New Books Shelf. They have an opportunity to contribute to and serve the community and meet new people. They also learn how important patron confidentiality and privacy is.

### How do you show appreciation for their work?

At the end of every year, we have a function to thank them and hand over a small gift and a Certificate. They also get the opportunity to tell the LIS Staff what the programme meant to them. I also give each

a reference letter to assist in job application. Many volunteers get a job as after-hours or permanent staff in the NMMU LIS.

### How can volunteers benefit a library?

Volunteers serve as an important link between the library and the community, helping the community to understand how the library functions. Volunteers enhance library services, bring their community connections to the library and bring specialised skills/life experiences, as well as new energy and ideas. I

encourage them to come up with new ideas and they often do.

### Any final words about a Library Volunteer Programme?

Library volunteers play an important role as partners in the Library's mission of connecting people to the world of ideas and information. Preston Driggers and Eileen Dumas wrote in their book, "*Managing Library Volunteers: A Practical Toolkit*" (2002): "In the broadest sense, library volunteerism is one way of fostering the democratic ideal of community participation... In the narrowest sense, volunteerism is one part of the total dialog between the community and the library."

If you want to find out more about the NMMU LIS Adopt-a-shelf programme, contact Blondie Ntsiko.

[blondie.ntsiko@nmmu.ac.za](mailto:blondie.ntsiko@nmmu.ac.za)



## Community engagement by the South African Institute for Aquatic Biodiversity (SAIAB)

outreach

The Margaret Smith Library at the South African Institute for Aquatic Biodiversity (SAIAB) in Grahamstown has dedicated Thursday mornings to the Good Shepherd Primary School Library, [Facebook link]. Assistant Librarian, Maditaba Meltaf, goes to the school to assist Mrs Cathryn Meiklejohn, the Good Shepherd School Trust Administration and Project Officer. Dr Angus Paterson (SAIAB's Managing Director) suggested that SAIAB Library step in to support the school library as part of our community engagement.

Madi explains, "I assist the grade 2, 3, 6 and 7 learners with issuing books. The junior grades usually don't know which books to take out. They often want senior books, so I help them choose the books suitable for their grades as they cannot read senior books. Improving reading literacy among young children is vital to their upbringing, so helping them at this stage with reading skills is vital." Madi also helps with administration in the library by capturing the bibliographic details of the books on an excel spreadsheet and preparing the books to go on the shelves. Four library monitors in grade 6 and 7 help



with the daily tasks of shelving books and tidying the library.

Madi adds, "I enjoy time spent at Good Shepherd. The little ones are very special to me, we need to nurture them; they are our future."

The Good Shepherd School is Grahamstown's oldest school, founded in 1849. Having gone through some difficult times, it was revived in 1884 by Mother Cecile, so has just celebrated its 130th anniversary. The school's status as a 'public school on private property' reflects its religious foundation with the Good Shepherd Trust having taken over the role of the owners from the Sisters of the Community of the Resurrection. The Good

Shepherd Trust secured the generous support of PetroSA for the renovation and refurbishment of the school, including the construction of a new classroom block and a computer lab. Read more about the Good Shepherd School below.

The Library was officially opened by Bishop Ebenezer in September 2012. Learners use the Library in groups of 20 (half a class at a time) and every child in the school, from Grade 1-7, takes out a book each week to read in the 'Drop-all-and-Read' period at school and at home. A

programme of education around the use of libraries and how they work, as well as the value and care of books has been run and every learner has been given a book-bag bought by the Good Shepherd Trust. Each learner paid R5 towards the book-bags and the money raised in this way was also used to buy new books for the Library.

Volunteers, such as Maditaba, with some experience and background in libraries have assisted with cataloguing books and putting them on the Accession Register. According to Cathy Meiklejohn, "The weekly library period is the highlight of Good Shepherd learners' week."

**Sally Schramm**  
Senior Librarian, Grahamstown

# LOCAL NGO RECEIVES INTERNATIONAL CHILDREN'S LITERACY AWARD

On Saturday 12 September 2014, Cape Town-based NGO, PRAESA, was awarded the IBBY-Asahi Reading Promotion Award, in Mexico City, Mexico. Initiated by the International Board on Books for Young People and sponsored by the Japanese newspaper company the Asahi Shimbun, the award is presented biennially to two groups or institutions whose activities are judged to be making a lasting contribution to reading promotion for children and young people.

PRAESA, or the Project for the Study of Alternative Education in South Africa, was nominated for the award by IBBY Sweden for its more than two decades worth of work in the field of children's multilingual literacy development. The independent research and development unit was established in 1992 by the late Dr Neville Alexander – a leading proponent of a multilingual South Africa, who spent ten years on Robben Island as a fellow prisoner of Nelson Mandela – to carry out developmental research into multilingual classrooms, early literacy teaching and learning, as well as to promote a culture of reading and facilitate storybook and other reading materials development for use in multilingual settings.

More recently, under the directorship of Dr Carole Bloch, PRAESA has been driving the Nal'ibali reading-for-enjoyment

campaign. Launched in 2012, Nal'ibali (which means 'Here's the story' in isiXhosa) is working with partners to help put into place the conditions that support the initial and ongoing literacy learning of all children irrespective of linguistic, cultural and class backgrounds. The initiative is doing so through the a network of more than 300 reading clubs in collaboration with communities nationwide; a weekly bilingual literacy with reading tips, support and stories for caregivers to enjoy with children; as well as a vibrant awareness and advocacy media campaign to highlight the critical link between reading for enjoyment and children's educational success.

Upon receiving the award at the Papalote Children's Museum in Mexico, Bloch said: "The following core principles have guided us over the years: Firstly, the same kind of enriched and inspiring conditions that encourage English-speaking children to become engaged readers and writers are the same ones that African-language speakers need. This should be self-evident, but it isn't. In our work we are countering the low level expectations of the education system for millions of bright young African-language speakers as they enter and progress through primary school. Secondly, nurturing a love of stories offers us all enjoyable inroads lifelong learning journeys. The hegemonic pressure of schooling to



Carol Ntombi on the left

deliver measurable skills, however, has led to a loss of appreciation for the deep educational value of stories. We are reviving the value of narrative as an essential part of not just education but also community and home settings."

PRAESA is affiliated to the University of Cape Town.

For more information about PRAESA and the Nal'ibali reading-for-enjoyment campaign, [www.praesa.org.za](http://www.praesa.org.za) or [www.nalibali.org](http://www.nalibali.org)

**Sally Mills and Esther Etkin**

*PRAESA (The Project for the Study of Alternative Education in South Africa)*

[Sally@praesa.org.za](mailto:Sally@praesa.org.za)

021 448 6000 / 083 316 5501

## Reading campaign developing a love of literature with Grassy Park teens

In celebration of International Youth Day on Tuesday August 12, the Nal'ibali national reading-for-enjoyment campaign held a special teen library development programme at the Grassy Park Public Library. Aimed not only at fostering a love of reading amongst local teens, but also at developing and shaping our young adults, the programme used teen literature to highlight and discuss the challenges faced by our youth today.

"Through books and stories we give teenagers the opportunity to hope, dream, and start believing in themselves. It's a great way to introduce different topics with teens and get them talking," says Nal'ibali Schools and Public Libraries Coordinator Righardt le Roux, who is championing teen reading for youth development.

Attended by Grade 11 and 12 learners from nearby schools, the teens were guided on the topics of self-identity and self-belief through a short story that recently appeared in the Nal'ibali reading-for-enjoyment newspaper supplement. The *Skin I Live In*, by FrancESCO Nassimbeni is about a teen herself, who grapples with the challenges of self-acceptance, her developing sexuality, tumultuous friendships and school career – something all teens can relate too. Each learner was given a copy of the supplement to take home and share with others.

"We used the story to start a discussion about the main character, and, what developed were two very clear and conflicting views among the teens on the character's attitude and behaviour. This clash gave us an excellent opportunity to explore differing views on life and how the teens could relate and deal with these different perspectives in their own lives and through this, open the door to self-

discovery," continues le Roux.

Sharing her views, Tasneem Isaacs from Wittebome High commented: "It is not healthy, holding on to negativity, we should turn negative remarks into positivity, regardless of colour and remember, we are all the same."

The actor, playwright, poet and human rights activist, Frank Malaba joined the activities as a special guest for the afternoon. Sharing his poems as well as excerpts from his own stories and those of others, Malaba discussed his challenges as a young person who didn't fit in and how he used books and stories to overcome these problems.

To ensure engagement with books happens long after the event, Jodi Picoult and Samantha van Leer's book, 'Between the Lines' was suggested to the group for extra reading. Conde Nast also donated teen reading goody bags with magazines from its various titles to provide additional reading material for the youngsters to enjoy.

In addition, to ensure that reading for pleasure and development discussions continue in the community and are opened up to even more Grassy Park teens, Nal'ibali will soon be implementing weekly speed-dating sessions with books at the library where participants are given five minutes to select a book on a specific topic or genre using the cover, blurb and first sentence to determine its suitability and taking back to the group to promote.

The library has also been listed as one of the 102 public libraries across the City of Cape Town, which will start receiving the weekly bilingual term time Nal'ibali reading-for-enjoyment supplements that feature at least one new children's story in every edition, as well as tips for caregivers



on how to develop children's reading and writing skills.

For Nal'ibali's recommended reading list of teen reads, more information about the campaign, as well as to access free children's stories in a range of SA languages and tips on reading and writing with children, visit [www.nalibali.org](http://www.nalibali.org), [www.nalibali.mobi](http://www.nalibali.mobi) or find us on Facebook: nalibaliSA.

**Sally Mills**



Creativity in action at the Book Dash event



Illustrators and designers hard at work

“Write, illustrate, design? Join the team. Make a book. Change the world.” These are the words of an invitation sent to authors, writers and illustrators in the Western Cape to participate in Book Dash-events, the objective being to create affordable children’s books in a day. Recently Central Library (Cape Town) in collaboration with Book Dash hosted two successful Book Dash-events, one in June and one in August of this year. On such a Book Dash-day, teams work together to create beautiful children’s books. A team consists of a writer, an illustrator and a designer. The writer is responsible for the story and the words, the illustrator for the illustrations and the designer is responsible for the layout and typography. Afterwards these books are freely translated, printed and distributed by anyone.

The mastermind behind this initiative is Arthur Attwell, a publishing entrepreneur



The Book Dash\_one team including authors illustrators designers and staff from Central Library in Cape Town

## Book Dash events hosted at Central Library

and founder of Paperight, Electric Book Works and Bettercare. Arthur believes that children in South Africa need more books and because it is too expensive to purchase from publishers, the Book Dash-initiative attempts to create print-ready children’s books in just 12 hours. “We believe that every child should own a hundred books by the age of five. In South Africa, that means giving 600 million free books to children who could never afford to buy them,” states Arthur. By avoiding publishing costs the only other cost that remains is the cost of printing since the participants do the work of the publishers. After these events the children’s books that were created are distributed freely to children around the Western Cape. Books are given to children in a simple but specific way whereby every copy must be given into the hands of the child who owns it and the child’s name must be written on the book-plate page.

This way real distribution means putting books into the hands of children and ownership is sealed by writing the child’s name on it.

Central Library contributed to this initiative by hosting both recent events. The Library assisted and supported it by providing the space, the resources as well as an inspirational setting for the Book Dash-events. All of this happened whilst library patrons and staff were silently cheering the teams on in their “creative marathons”. Central Library is proud to be associated with the Book Dash initiative. Together with our partners, the words of the late President Mandela, remains our passionate strive: “literacy and education is the most powerful weapon which we can use to change the world.”

**Christel Oosthuizen**  
Senior-librarian at Central Library  
City of Cape Town



## High Fashion at Central Library

Fashion is not something that exists in dresses only. Fashion is in the sky, in the street, fashion has to do with ideas, the way we live, what is happening.” Coco Chanel

These inspiring words came into action at the Central Library 2014 Fashion Show. Spanning three days, Central Library once again hosted a Fashion Design and Exhibition Show as a Public Library

Outreach Programme.

In 2013 Hadjira Sydow, Aziza Davids and Elsa von Ballmoos engaged with students of Design (from tertiary institutions in the CBD) to understand their level of participation in the World Design Capital 2014 events. The students indicated that their respective learning centres would be participating at WDC level but there was no

platform for their individual creative and artistic expression. This discussion led to the July 2013 Fashion Show.

And a bigger better 2014 Fashion Show!!

This year we show-cased an amazing and diverse fashion range, the creative genius of twenty designers comprising of fashion students, a community organisation and some professional-yet-unknown designers. Some of the modelling was also done by students. The exhibitions show-cased hand-made handbags, belts, jewellery and accessories made from recycled materials. Poets and drama students offered live performances.

Our fashion show was well-attended with approximately 342 people in attendance for the 2-hour event, kept lively with DJ Codax spinning the latest tunes at high volumes.

All Public Library Outreach events at Central Library are made possible with the support of all staff, our Friends of Central Library (FOCAL) members, Volunteers (this time especially with the photography and assisting with the setup) and our USInfo media guru Frank Mortar (production).

For more on [facebook](#) (Central Library, Cape Town) and [YouTube](#) (central library fashion show 2014)

**Aziza Davids**, Assistant Librarian, Central



Brackenfell Library winner of the Best Display of the Year

## City's library staff celebrated

The City of Cape Town's Library and Information Services Department once again celebrated the achievements of its staff at their annual Service Recognition Awards, which took place on Thursday, August 28th at the Bellville South Civic in Bellville South.

The awards ceremony recognised achievements in five categories including Staff Member of the Year, Manager of the Year, Reading Team of the Year, Best Display of the Year at a library and Excellence in Customer Service Award. The purpose of the awards is to recognise the great achievements of staff working in library services - either in libraries or supporting libraries for their promotion of library services and improvement.

The guest speaker for the event was Katlego Maboe, South African singer, accountant and television presenter. During his talk, Katlego described librarians as mental sword smiths.

'A book is to the mind what a wet stone is to a sword, it keeps it sharp and ready for battle...your mind is a weapon that needs to be maintained and sharpened and the extraordinary thing about that is that you as librarians are the mental sword smiths of our life,' said Maboe.

The final round of the annual Ama-Boekies Reading Team of the Year competition was held at the awards ceremony. The Ama-Boekies competition aims to promote a culture of reading within the library department. Library staff competed in two rounds; a semi-final round

where six teams participated, one from each District, and a Final round which saw the top two teams of the semi-final's compete. In the end the District 6 team was named the winner.

Brackenfell Library took the award for Best Display of the Year (their 3rd title in 4 years). Earlier this year, during South African Library Week, City libraries were tasked with creating library displays themed "Check in @ your Library". This theme was aligned to SA Library Week's overall theme determined by LIASA.

Entrants were judged on; how well the display represented the theme, creativity, how well the display marketed the services and resources of the library, teamwork and the use of recycled materials as part of the display.

The judges were impressed with the library's interpretation of the theme. "We could not fault this display and gave full marks for every category. It was extraordinary: imaginative, well thought through and it included every possible service and programme", said, Marilyn Honikman, external judge.

Adriaanse Library won the Customer Service Award for excellence. A questionnaire in the form of a postcard was made available in all libraries for members of the public to complete during SA Library Week and continued for several months. The questionnaire looked at aspects such as overall impression of the library, the professionalism and service ethic, knowledge of the staff and the collection of



District 6 winners of the Ama-Boekies reading team of the year



District Manager Cheryl Heymann, Senior Librarian Wilhelmina Whitman representing Adriaanse Library, awarded with the Customer Service Award and Library and Information Services Director, Ninnie Steyn



Katlego Maboe performing on stage

the library.

Library Aid at Pinelands Library, Alfred Gcolotela received the award for Staff member of the Year, beating seven other candidates. Senior Librarian at Hout Bay, Rika Odendaal, received the award for Manager of the Year.

Graduates, retiring staff members as well as those with long service were also acknowledged and honoured.

### Naziem Hardy

LIS Marketing and Research Officer

## 'A Zombie Librarian in every library' CCTLIS Department's Pilot Information Literacy Programme

Public Librarians have an acute awareness of the limitations of learners as they stand before library desks with pieces of paper clutched in trembling hands and a hopeful/resigned/scared/confused look on their faces. When the child finally speaks, it is usually a one word query to a complex series of questions they have completely avoided expressing to the librarian at the desk, who will bite back harsh words once they have read the paper and realised that the only word uttered had nothing to do with information the learner ultimately required. If Public Librarians were to relax their self-imposed limitation on silence in the library then the screams of frustration and anguish would I believe reverberate through the highest peaks of the Drakensberg, before settling on the Highveld plains between Louis Trichardt and Thohoyandou. (Sadly, in Free State, no one hears any screams - Sheep.)

The City of Cape Town Library and

Information Services department recently tested an Information Literacy programme developed to teach Grade 6 learners critically needed information literacy skills.

These intrepid Information Literacy pioneering Public Librarians: Lormarcia Zwaan, Glorine Hannah, Ncebakazi Mawu, Posy Theron, Charl September, Desiree Howard, Lamla Skundla, Babalwa Gqomfa, Christel Oosthuizen and myself - Rudi Wicomb - under the auspices of Flippie Van der Walt, armed with an in-depth knowledge of Information Literacy, razor sharp facilitation and dramatic acting skills provided an enriching learning experience to the learners of Koeberg Primary, Athlone North Primary, Eikendal Primary, Beaumont Primary and Lwazi Primary. Each programme ran simultaneously at Maitland Library, Athlone Library and Gugulethu Library across the City of Cape Town.

The City of Cape Town LIS Department



have plans to roll out the programme across the City to provide a much needed intervention to deal with the lack of IL instruction in schools. To my knowledge there has been no sustainable Information Literacy programme devised and implemented in Africa that is geared towards primary school learners that focused specifically on specific Information Literacy skills and competencies.

The City of Cape Town LIS department hopes to be the first to enact such a programme which we have called **The Curse of the Zombie Librarian: An I.L. Adventure.** Rudi Wicomb, Southfield Public Library

The Zombie Librarian, Angelo Drage, with learners from Koeberg Primary School



## Wynberg Library reopens with fresh new look

Wynberg Library recently reopened after extensive renovations. The facility is now more accessible and the physically challenged can now easily reach the library's impressive record collection.

Wynberg Library was founded in 1894 as a subscription library with 1 066 members in the then Wynberg Town Hall. Back then, the library closed at 22:00. In 1954 the library was taken over by the City of Cape Town, offering free services to all, and in 1959 the plans were approved for a library to be built at a cost of R25 800.

Since then, Wynberg Library has grown in membership to more than 8 900 members and boasts more than 107 000 books,

magazines, DVDs and CDs. The new music, arts and audio-visual department includes 11 000 CDs and 10 000 LP records.

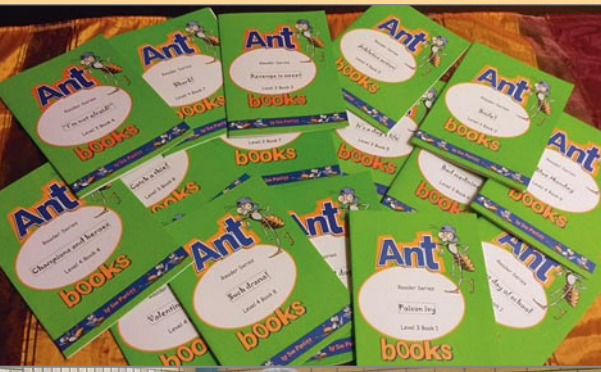
Wynberg Library was closed for nearly four months this year for renovations, including re-carpeting, creating a new shelf layout, installing new network points, and ensuring improved access to the music department for the disabled. Previously, this department was housed in a mezzanine area and only accessible by stairs. Additional study and reading spaces have been created, security has been improved, and there is now a toilet for the disabled.

Wynberg Library's 120 years birthday celebrations held on Wednesday, 30 July 2014 coincided with the reopening.



Athol Swanson (Manager; Wynberg Improvement District), Elizabeth Brunette (Ward Councillor) and Luke Townsend (Principal Librarian; Wynberg Library) at the birthday celebration

*Naziem Hardy*



## Rylands Library, the Battle of the Books and the grant from SALI Trust

questions are set in such a manner so as to make the children read with understanding so as to improve their comprehension skills and prepare them for further reading in higher grades.

When the SALI Trust put out the call to apply for grants for research and development projects the Battle of the Books came to mind instantly as such a project. On 10 January 2014 the library through the Friends of the Library was awarded R10 000 (Ten Thousand Rand) to assist with the purchase of books.

Books are central to the Battle of the Books and not the just the reading of them. Each participant is given a book to take home with which to continue their reading journey. Since 2013 when all 8 primary schools first participated it was decided that not just would we be giving the participants a book but that their school would be getting books as well to help towards building their school libraries.

At a meeting held with primary school teachers it was noted that reading is by far the greatest challenge facing teachers. With so many kids who attend our schools speaking more than 1 language, English and Afrikaans are oftentimes their 2nd or 3rd language. The library felt the need to provide the schools with material that would assist in the teaching of reading.

With the SALI Trust R10 000 award the library purchased ANT book readers for English and Afrikaans learners. The ANT book readers are for Second language teaching. "The children SEE the words,

they READ them in context with picture clues, SAY them aloud, HEAR them ....and if they UNDERSTAND what they have read, you have the winning formula."

Mrs Lombard, a teacher from Portavue Primary [the winning school of the Grade 7 Battle of the Books on 30th September 2014] says "these readers are helpful in that it provides reading activities for the foundation phase. The school library is new and does not have sufficient books; the readers add variety to what they have and is a useful tool for intervention. The topics covered are relevant to the life skills offered at this level and complements what they have".

Mr Davids the principal of Blossom Street Primary [school that took part in the Grades 6 and 7 Battle of the Books] says "whilst their school library is over resourced as far as remedial teaching goes the readers will be useful as a tool for intervention and something new for the learners to use."

These books were handed over to the schools on 30 September by the Ward Councillor Magedien Davids. The books will be on block loan to the 8 primary schools in the area and is just another way of encouraging children to read.

The South African Library and Information (SALI) Trust has assisted the library in ensuring that a reading culture is developed and maintained amongst the school children of our community.

*Jean-Maree Uys*  
Senior Librarian: Rylands Library

Rylands Library has held the Battle of the Books since 2006 starting with 1 school and 2 Grades to encourage reading amongst children in the community. Each year the 8 primary schools in the area are invited to send 1 team of 5 children who would read 5 books prescribed by the library and then compete against teams from the other schools by answering questions set by the library on each book. This is done in a fun and challenging manner so as to spark an interest in children to continue reading. The books chosen are popular, classic and contemporary novels with topics that are relevant to their stage of growing. The

## City's 6<sup>th</sup> Annual Reading Competition reaches a thrilling final

The City of Cape Town's Library and Information Services (LIS) Department hosted its 6th annual Reading Competition during the past few months which included 71 libraries and hundreds of learners. The final round took place at the Edgemoor Community Hall in the middle of September.

Grade 7 learners from schools around the Peninsula had been reading for top honours for the past few months until 18 remained to compete in the finals. Participating schools held elimination rounds where learners competed to qualify for the District Reading Competitions.

The winners from the library rounds advanced to the district rounds and then on to the finals.

Learners competed in each of the three official languages in the Western Cape. They had to read a pre-set script and was judged on reading fluency and correctness, presentation and speed and also had their comprehension and spelling ability tested. 'One of the key goals of the competition is to address the reading challenges of our communities and build relationships with the schools. We are committed to the development of reading skills in our children and the cultivation of a reading culture in our communities,' said Alderman Belinda Walker, Mayoral Committee Member for Community Services and Special Projects.

She said reading helped to develop the

mind and imagination.

'Reading helps children to expand their vocabulary, broaden their horizons and improve language and listening skills. We are proud of all the learners who took part. They've set the bar high and we encourage learners to now already start practising for next year's competition,' said Alderman Walker.

The winners are as follows: First place in the English category was Kristen Yon of Grassy Park Library and a learner at Sid G. Rule Primary.

First place in the Xhosa category was Vuyiseka Bam of Khayelitsha Library and a learner at Kukhanyile Primary School.

First in the Afrikaans category was Juwelle Markies of Avondale Library and a learner at Berzlea Primary.

Second places went to Aviwe Makapela in English category (representing Milnerton Library and from Woodbridge Primary); Nontlana Rolinyathi in the Xhosa category (also representing Milnerton Library and from Marconi Beam Primary); and in the Afrikaans category Melanie Herman (representing Scottsdene Library and from Cavalleria Primary School).

Third place winners were Raymonde Snell (representing the Macassar Library), Imi Ndama (from Lwandle Library) and Thabo Jack (Masakhane Library).

**Naziem Hardy**



Afrikaans category judges, Lizette Schulze (Eskom) and Righardt le Roux (PRAESA)



Marco Peek, posing with his prize, having been presented with the title for Judge's Most Promising Reader



1st place winners: Juwelle Markies (Afrikaans), Vuyiseka Bam (Xhosa) and Kristen Yon (English)



2nd place winners: Aviwe Makapela, Woodbridge Primary and Nontlana Rolinyathi, Marconi Beam Primary (both Milnerton Library), Melanie Herman; Cavalleria Primary (Scottsdene Library) with Ninnie Steyn (left) and Linda Dennis (Eskom WC Middle Manager (Tactical Procurement))



Third place winners: Raymonde Snell, Oklahoma Primary School (Macassar Library); Thabo Jack, Umthawelanga Primary School (Masakhane Library) and Imi Ndama, A C J Phakade Primary (Lwandle Library).

## Woodstock Library celebrates 75 years – 6th Sept 2014



Senior Librarian Ntombegugu Mpofu (far left) and former Senior librarian, Moegamad Dollie (far right)



Friends of the Woodstock Library chair Nevin Bowers and Ntombegugu cut the birthday cake



Woodstock Library patrons at the celebration



## Nyanga Library with helpers from SHAWCO (UCT)

Nyanga Library Staff in uniform: Sophie Mahuzie, Sasha Hlomela, Mandisa Tshaka, Mandisa Xotyeni and Nomnqopiso Lisa together with District Manager, Dairmaid Wessels and members of SHAWCO (UCT)

**Rika Odendaal** has been appointed as Principal Librarian at Rondebosch Library. She previously was Senior Librarian at Hout Bay Library.

News from the Department of Library Services, University of Pretoria is that **Suzu Nyakale** (previously from the Basic Medical Sciences and Dentistry library) was appointed as the new Faculty Library Manager of Natural and Agricultural Sciences and Engineering faculties while **Wanani Sitsula** is part of the Study Collection team and **Sello Kgwebane** is the



Assistant Information Specialist on level 2 of the Merensky 2 Library. **Lesege Makhafola** and **Katlego Aphane** have been appointed Information Specialists at the Natural and Agricultural Sciences and Engineering Faculty Library. **Kenny Tshukudu** is now the Assistant Information Specialist on level 1 of the Merensky 2 Library while **Andile Nokwe** is the IT Helpdesk Agent with the IT team. **Lucas Mmalefahlo** joined the Jotello F Soga Library team (Veterinary Library) at the Onderstepoort campus.

**Kataila Ramalibana** (Institutional Repository Manager) resigned at the end of July 2014.



## LONG SERVICE AWARDS



UCT Libraries staff were honoured by UCT Vice Chancellor Dr Max Price (*right*) for Long Service: **Lionel Hector**, [Digitization and Digital Services] - 45 years; **Fiona Jones** [Science and Engineering Information Services] - 35 years; **Allegra Louw** (*above*) [Cataloguing and Metadata] - 25 years and **Leonard Krieger** [Binding Team] - 25 years.

**Jill Claassen** has been appointed as the Section Manager: Access and Visibility at UCT Libraries.

**Mandy Mashazi** has joined the Sanlam Investment Management's Business Intelligence Centre team as Assistant Librarian.

## RETIREMENT

Retirees at UCT Libraries are **Digby Sales** (Collection Development and Management), **Tessa Davies** (Section Manager, Science and Engineering), **Sue Ogterop** (Special Collections), **Adam Barlow** (Interlibrary Loans), **Julie Strauss** (Music) and **Fiona Jones** (Science and Engineering Information Services)



News from the Department of Library Services, University of Pretoria is that **Ria Groenewald** (Digitisation Manager), **Heleen Steyn** (Coordinator: Acquisitions), **Faan Naude** (Information Specialist for Insurance and



Actuarial Science, Mathematics, Applied Mathematics and Statistics) and **Elsa Schaffner** (Information Specialist Drama and Visual Arts) and **Tienie Briel** (Bindery), have retired.

## in MEMORIAM

**Bea Coetzee**, City Librarian from 1967 until her retirement in September 1984. Previously she had worked at the Cape Provincial Library Services as Head of the Audio-Visual Department.

## Professional Achievements



LIASA Limpopo Branch member, **Maropene Tommy Ramabina** was awarded the Bitner Research Fellowship to spend 2 weeks at Cornell Law Library, Cornell

University in Ithaca, New York, USA from 12-26 October 2014. This grant offers foreign law librarians a unique opportunity to experience American Law Librarianship, learn the American legal system and network with professional law librarians to create life lasting personal and professional

connections. Bitner Research Fellows are provided with exposure to Cornell Law Library's excellent resources, and the expertise of its professional librarians, while learning about advanced legal research in a global context.

Submissions to Ingrid Thomson [ingrid.thomson@uct.ac.za](mailto:ingrid.thomson@uct.ac.za) - Photos supplied should preferably be in high resolution – 300 dpi

## A day in the life of a librarian

I work as a Law Librarian at the University of Venda Library in Thohoyandou, Limpopo province, RSA. I provide a comprehensive information service and appropriate research skills to law library users and colleagues. According to my performance contract, which I always have on my desk in my office, I am responsible for 5 Key Performance Areas:

- Information literacy and Training
- Collection Development
- Literature searches and Information Desk
- Marketing library services
- Management and Administration of law library staff members

The first thing I do when I get to my office is to check and read all my emails (prioritizing important ones to unimportant ones e.g. all emails about work, LIASA, OSALL etc. will go to a 'read-now basket' and the rest will be read later). I then check my diary which lists all my activities for the day from training appointments, ordering law library materials, appointment with our law library users with regard to literature searches and

check if there is any library marketing which needs to be done because I am part of the UNIVEN Library Marketing team. I also check if my three (3) law library colleagues are present or on leave, together with our four (4) law library student assistants.

I always keep an eye on Constitutional Court website ([www.constitutionalcourt.org.za](http://www.constitutionalcourt.org.za)), Southern African Legal Information Institute (SAFLII – [www.saflii.org](http://www.saflii.org)), laws of South Africa website ([www.lawsouthafrica.up.ac.za](http://www.lawsouthafrica.up.ac.za)), SABINET Database etc. to check for any updates which can be shared with our law library users.

I also check for updates on LIASA and OSALL Social media (e.g. Facebook pages, Blogs, Liasaonline, Osallonline etc. to see developments happening in our field. As an upcoming Research, I also get time to continue with my research about Copyright enforcement in academic libraries. I intend to publish this research, present it at conferences and also to further it for my Masters studies.

I enjoy helping people and learning from

them. My profession allows me to meet different people with different information needs. The job provides a sense of continuous discovery, and has a clear and concrete impact on people's lives. Teamwork, professional and personal growth make me enjoy my workplace. I hate to see some people blocking one from achieving his or her dreams, blocking them from attending LIASA and/or OSALL Meetings, trainings, workshops, conferences etc. to network with professional colleagues. Without these, colleagues get demoralized, demotivated, redundant and ultimately not enjoying their work.

I believe that as Librarians of today we must be Research Librarians; we must research, publish and present papers and for this we must have relevant qualifications such as Diplomas, Degrees, Honours, Masters and PHD so that we become experts in our field. I would like to see libraries becoming interactive places like we have group workrooms at UNIVEN, no longer the SHHHH places like in the past.

**Maropene Tommy Ramabina**



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F : +27(11)375 4710

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