Pay Your Bill Online *(use as a template and customize for your city)*

The City encourages customers to pay their water bill online, over the phone, or by check. Based upon recommendations from the Centers for Disease Control and Prevention, the City of YOUR CITY is implementing community-based interventions like social distancing to prevent the spread of COVID-19, commonly referred to as coronavirus.

The City is encouraging water utility customers to use the following services to pay utility bills:

- Visit website & give instructions for online account.
- Call XXX-XXXX to use the automated pay system.

Those who prefer paying with a check can use the drop box on the south side of City Hall, address, or mail their payment to YOUR CITY ADDRESS.

To talk with a customer service representative, call XXX-XXXX between the hours of 8:00 am and 5:00 pm, Monday through Friday.