



# Newsletter

*Cannon Cochran Management Services Inc. (CCMSI) is the Third Party Administrator of the Parish Government Risk Management Agency (PGRMA) Workers' Compensation and Group Health Funds. Located in Metairie, Louisiana, the CCMSI Team works closely with the Police Jury Association and the Executive Board attending quarterly Board Meetings to provide insurance updates, attending Region Meetings and participating in the annual Police Jury Association conference. Being located in Louisiana allows our team to meet regularly with our members which provides the opportunity to better serve them and meet their needs.*

## PGRMA QUALIFICATIONS

### Who qualifies to participate in the PGRMA programs?

- Police Juries
- Parish Councils
- Parish Governments
- Clerk of Courts
- Libraries
- Public Works
- Assessor's Office
- Any other Parish Entity

### A MESSAGE FROM PJA EXECUTIVE DIRECTOR GUY CORMIER

First, let me start by thanking you for allowing me to lead the Police Jury Association of Louisiana. I am excited about the opportunity and look forward to working with all of you. Having said that, one of my new duties is to manage the Parish Government Risk Management Agency (PGRMA) Workers' Compensation and Group Health Programs. The PGRMA Insurance Funds, owned by OUR Association, provides Police Juries and Parish Governments with Health Insurance and Workers' Compensation insurance. Please feel free to give us a call to discuss your insurance needs. We would appreciate the opportunity to provide you with a quote to see if we can accommodate your body of government!

**Guy Cormier,**  
Executive Director Police Jury Association of Louisiana

# PGRMA PROGRAMS OFFERED

## Workers' Compensation

- Underwriting: Complete Analysis of Member Premium, Loss History, Emod and Medical Trends are Conducted to Ensure that Each Member is Given the Best Possible Annual Renewal Premium.
  - Claims Annual Payroll Audits conducted to ensure accurate premium is collected
- Administration:
  - Medcor 800 Telephonic Triage Program
  - Compensibility Investigation
  - Prompt/Accurate Claims Processing
  - Subrogation and Second Injury Fund Recovery
  - Nurse Case Management
  - Litigation Management
- Loss Control:
  - Defensive Driving Courses
  - Implementation and Audit of Safety Programs
  - Safety Training Sessions and On-site Workplace Evaluations
  - Assist and Develop Personalized Return to Work Programs
  - Implement and Assist with Second Injury Fund Questionnaire Completion
  - Identifying Preferred Medical Providers within Each Member's Region to Treat Injured Workers

## Group Health

- Underwriting: Complete Analysis of Member Premium, Loss History, and Medical Trends are Conducted to Ensure that Each Member is Given the Best Possible Annual Renewal Premium
- Claims Administration:
  - Claims Processing Completed in Less than 5 Days from Received Date of Claim
  - 99% Plus Claims Processing Accuracy Rate
  - Multiple Plan Designs Offered
  - Dental and Life Insurance Available
  - Retiree Coverage Available
  - Nurse Case Management
  - 24 Hour Resolution of all Customer Service Inquiries
- Healthy Track Diabetic Program:
  - 100% Coverage of Insulin and Oral Diabetic Medication
  - 100% Coverage of Glucometer and Supplies, Shipped Directly to Your Home
  - Unlimited Access to Diabetic Nurse Support
- Onsite Wellness Screenings:
  - Annual Onsite Screenings and Flu/Pneumonia Vaccinations Offered
- Enrollment Meetings:
  - Annual Enrollment Meetings Conducted on Site

# MEDCOR ON-LINE (MOL) WORKERS' COMP CLAIM REPORTING



Medcor's nurse triage service is available 24/7/365 via a toll-free line answered by our team of experienced occupationally-trained RN's. The average call length is about 12-14 minutes, longer if translation is necessary. (Translation of over 100 languages is available.)

## MEDCOR PROCESS:

1. Employee Informs Supervisor of Injury
2. Supervisor Telephones Medcor 24 Hour Phone Number (for non-emergencies, for all emergencies call 911 first)
3. Medcor Triage Nurse Recommends a Course of Action Based on the Facts Provided
  - a. Onsite First Aid Treatment Procedures (if necessary)
  - b. Referral to Designated Medical Facility for Treatment
4. Medcor Nurse Notifies the Medical Provider of the Patient's Expected Arrival
5. Medcor Nurse Issues First Report of Injury to CCMSI

## Benefits of Using Medcor

1. Reduced Frequency and Severity of Claims
2. Employees Can Return to Productive Work Sooner
3. Faster and Consistent Reporting of Incidents

## LOSS CONTROL AND SAFETY TIPS

### THE BEST ACCIDENT IS ONE THAT NEVER HAPPENS!

The goal of the PGRMA Loss Control Department is to help our member prevent accidents by:

- Conducting Field Inspections
- Working with Our Members to Develop Customized Safety Policies
- Conducting Onsite Safety Meetings

**SAFETY FIRST**

Despite all of the measures put in place, accidents do occur however; we are here to help! We work with our members to get the employee proper care and back to work as soon as possible. We provide sample Transitional Duty policies and identify Occupational Physicians who share their values. By partnering with our members we can control the losses, reduce risk and keep premiums as low as possible.



## SAFETY TIPS BY CCMSI

Heat Stroke Caution: A heat stroke is when a person's temperature rises to 103F or higher.

Warning Signs: Fast pulse, nausea, fever, dizziness, headaches, confusion and loss of consciousness. **Heat Stroke is fatal if not treated immediately.**

What to do: Call 911, move to cooler place, help lower body temperature with cool cloths – do not give anything to drink until help arrives – recommendations from the CDC .