



COUNTDOWN TO ICD-10: October 1, 2015

Important ICD-10 Info for Ambulance Providers

ICD-10 Impact for Transport Providers

- All electronic claims, including ambulance, are required to have a diagnosis in order to be accepted under the Health Insurance Portability and Accountability Act (HIPAA).
- Ambulance Transport Personnel are required to document Signs and Symptoms utilizing ICD-10 Codes
- Ambulance providers must continue to accurately maintain transport records to support any data reported on the claim. Documentation must be extremely specific and written in detail.
- **ICD-10 is Date of Service Driven.** Therefore, based on CMS's definition for Transport, "Date of Service" is defined as follows:
 - The date of service (DOS) of an ambulance service is the date that the loaded ambulance vehicle departs the point of pickup.
 - In the case of a ground transport, if the beneficiary is pronounced dead after the vehicle is dispatched but before the (now deceased) beneficiary is loaded into the vehicle; the DOS is the date of the vehicle's dispatch.
 - In the case of an air transport, if the beneficiary is pronounced dead after the aircraft takes off to pick up the beneficiary, the DOS is the date of the vehicle's takeoff.
- **Emergency Transport Codes:** At this time, the Emergency Transports Diagnosis Codes Database will not be updated to reflect ICD10. Please refer to the Medicaid Code and Rate Reference tool under External Links in Champs. The supporting Emergency Transport Diagnosis will be populated with Ambulance under indicators.
- CMS will not be updating the Medical Condition Code list published in the Medicare Claims Processing Manual, Chapter 15, section 40
 - List currently in ICD 9- Format, must Crosswalk to ICD-10 using GEMs
- **PLEASE REVIEW** MDHHS Policy Bulletins [MSA 13-33](#) and [MSA 15-35](#) for ICD-10 Claim submission guidance.
- **Utilize Gem Viewer for your ICD-10 Mapping Needs** @ <http://icdgemviewer.mihealth.org/>
- **Join our Listserv for regular ICD-10 Updates:** www.michigan.gov/medicaidproviders - Click "**Listserv Instructions**"

CONTACT US

ICD-10 Claims Support by Phone: **1-800-292-2550**

ICD-10 General Inquiries: MDCH-ICD-10@michigan.gov

ICD-10 Claims Support by Email: ProviderSupport@michigan.gov

ICD-10 Website: www.michigan.gov/5010icd10 - click "ICD-10"

ICD-10 Testing Inquiries: MDCH-B2B-Testing@michigan.gov

B2B Testing Website @ www.michigan.gov/tradingpartners - click "HIPAA ICD-10" - click "Testing"