POLICE SUPERVISION

March 10-12, 2020 | $375 per person | Gaylord, MI
Class will be held in the training facility at Jay’s Sporting Goods, 1151 S. Otsego Avenue, Gaylord, MI

Course is registered with MCOLES and is eligible for 302 funds as well as SNC approved for dispatch training funds (MNA201408B). Agencies insured by MMRMA should also check with their agent on partial reimbursement for qualifying courses.

COURSE DETAILS:

This three-day course is designed specifically for first-line supervisors who direct, motivate, lead, appraise and discipline others. As a result of coaching, role play, exercises, self-assessments, group discussions and lecture, participants will leave with new knowledge and skills in:

- Setting expectations and holding employees accountable
- Analyzing and resolving performance problems
- Improving workplace communication
- Gaining listening and assertion skills
- Coaching others for improved work performance
- Learning behaviors and characteristics of quality leaders
- The role of motivation in performance

With small group exercises and many examples tailored to the attendee’s profession, this class can be taken by law enforcement, dispatch or anyone in public safety. The course is taught by Sgt. Michael Phillips who recently retired from the East Lansing Police Department with over 27 years of police experience. Mike is a Senior Associate with MACNLOW consistently receiving the highest ratings from course attendees for over ten years.

If you’re interested in hosting this or any other MACNLOW course at your agency or need customized programs for in-service training, please contact us at kkemp@macnlow.com or 517-410-0825.