ADVANCED SUPERVISION

April 7-9, 2020 | $375 per person | Michigan State University Police Department
at the Emergency Operations Center, 3535 Forest Road, Lansing, MI 48910 from 8 am to 5 pm

Course is MCOLES registered and eligible for 302 funds and SNC approved (MNA201902A) for dispatch training funds. Agencies insured by MMRMA should also check with their agent on partial reimbursement for qualifying courses.

COURSE DETAILS:

This course focuses on dealing with difficult/problem employees, empowering employees, supervisory ethics, managing projects, problem solving, managing workplace relationships, and handling special details. Attendees develop new knowledge and skills in:

- “Solving” difficult employees;
- Empowering employees to be high achievers;
- Encouraging ethical workplace behavior;
- Building and setting performance goals;
- Solving problems unique to those employed in police, dispatch, fire, courts and corrections settings; and,
- Planning and handling departmental projects

This course is led by Sgt. Michael S. Phillips (Ret., East Lansing Police Department), a highly-rated senior associate with MACNLOW, with over 27 years of experience. Portions of the course are tailored to the profession of each attendee. We recommend, but do not require, participants complete our Police Supervision or Achieving Supervisory Excellence course prior to taking Advanced Supervision as some content is built upon assessment instruments utilized in that initial course. If you wish to take Advanced Supervision without the recommended prerequisite, simply let us know when registering for the course.

If you’re interested in hosting this or any other MACNLOW course at your agency or need customized programs for in-service training, please contact us at kkemp@macnlow.com or 517-410-0825.