Survey Says!

MISAC reached out to members about their priorities for the 2016-2017 Budget. This is what we heard……

### Top Budget Requests

<table>
<thead>
<tr>
<th>Request</th>
<th>Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>Website upgrade or replacement</td>
<td>High</td>
</tr>
<tr>
<td>Equipment to support expansion of offices (new buildings)</td>
<td>High</td>
</tr>
<tr>
<td>Large applications (finance/ERP, permitting, GR, PD records or dispatch)</td>
<td>High</td>
</tr>
<tr>
<td>Contracting or outsourcing (security vulnerability, strategic plans)</td>
<td>High</td>
</tr>
<tr>
<td>Staffing</td>
<td>Medium</td>
</tr>
<tr>
<td>Training</td>
<td>Medium</td>
</tr>
<tr>
<td>Added security systems or equipment</td>
<td>Medium</td>
</tr>
<tr>
<td>Equipment Replacement (network, servers, workstations)</td>
<td>Medium</td>
</tr>
</tbody>
</table>

### Other budget requests by MISAC members included:

- Wi-Fi expansion to all City-owned buildings
- Phone system replacement
- Pen testing, new Council Chamber A/V system, new agenda management system, implementation of PC replacement program, full-time contract person to help with desktop support
- Items that were previously sourced from our technology replacement plan and are now being delivered as SaaS platform will begin transitioning to the operating budget
- Interview/Interrogation (law enforcement) room video recording system upgrade
- Focus on security and policy enforcement
- Disaster recovery/business continuity
- Permitting system
- Storage and/or Cloud
- Fiber connectivity
- Workstation replacement with Office 365
- Video conferencing
- Fiber optic network
- Funding to maintain current systems
- Pricing increases for

### If there were no new budget requests we asked members to tell us what their three big projects are for the year:

- Infrastructure upgrades (server upgrade to hyperconverged), possible move to Office 365 and police radio upgrades
- New Law Enforcement Records Management System implementation, 9-1-1 telephone system replacement, regional digital trunked two-way radio system replacement, and facility CCTV system replacement
- Equipment replacement, software version upgrades, and community Wi-Fi Project
- Disaster recovery/business continuity, PeopleSoft 9.2 upgrade, and Accela Automation implementation
- Complete implementation of ERP system (finance & HR/Payroll), Utility billing upgrade, and Cyber Security Audit
- Telecom & ISP redundancy
- SCADA upgrade, ODMS Implementation, and WiFi Plant-wide
- SAN/VM upgrade to

### Important Links

- MISAC Events
- MISAC Bylaws
- MISAC Chapters

### MISAC is getting more social!

**Twitter**

**LinkedIn**

### MuniTech Academy 2016 Educational Offerings

#### 2016 Course Schedule

**April 2016**

- ITIL Foundation Certification Boot Camp

**May 30-31, 2016**

- Windows PowerShell/Active Directory (more info TBA)

**June 1-2, 2016**

- Windows 10 Admin (more info TBA)

**July 2016**

- Project Management Professional (PMP) Certification Boot Camp

**August 2016**

- CISSP Certification Boot Camp

**September 2016**

- ITIL Lifecycle Modules (more info TBA)

**Fall 2016**

- Windows Server 2016 (more info TBA)

**October 12, 2016**

- CIO Bootcamp (as part of MISAC Conference)

**November 2016**

- Certified Information Security Manager (more info TBA)

### Member Highlights
existing applications
- City-wide phone system replacement
- Endpoint security (Carbon Black)
- Virtualization monitoring (Solarwinds)

hyperconverged framework / VDI / move to Office 365
- Connect new major facility to WAN, Downtown Public Wi-Fi, and assessment on CMMS
- Wi-Fi project in City Buildings, fiber to additional City Buildings, and network equipment replacements

Committee Member Update

The reach of MISAC is growing: several of our members serve on committees for statewide organizations such as the League of California Cities and the California Society of Municipal Finance Officers (CSFMO). Below is an update from CSFMO.

California Society of Municipal Finance Officers (CSFMO) (Joyce Starosciak)

The CSFMO technology committee’s workplan is focused on a member database and a social media presence. There is a greater focus on CSFMO membership tools, and not so much going on in terms of finance technology for local government issues.

Here is a link to the recent CSFMO mini news: http://www.csmfo.org/category/mininews/

Strategic Planning

In March, the Board of Directors will meet to discuss the MISAC Strategic Plan and the program of work for the upcoming year. Revisions to the plan will be shared with the MISAC membership as the Board of Directors works to further the reach and impact of MISAC.

SCADA Operators

MISAC has released a new Listserv for SCADA (Supervisory Control and Data Acquisition) operators, interested staff (planners, engineers) and IT professionals who support SCADA functions or networking.

MISAC is providing the SCADA Listserv at no cost to participants, and participants do not have to be members of MISAC to register for the SCADA Listserv.

The Board of Directors asks MISAC members to encourage their colleagues working with SCADA systems to sign up for this valuable resource. Thus far, over 50 people have taken advantage of this opportunity.

Request access to the SCADA Listserv by emailing timw@ci.petaluma.ca.us or trantrom@eid.org.

Update on Expanded Membership Offerings

In 2015, MISAC’s bylaws were modified to allow for IT professionals from “other associations and organizations” to become members, pending review and approval by the MISAC Board of Directors. This change came about as members of other western states’ IT organizations expressed an interest in being members of MISAC for the benefit of joining us at our annual conferences at member rates and collaborating on shared programs. In February of this year, the Board approved the first two memberships for IT directors from agencies outside of California. We are excited to welcome Don Ingle from Boulder, Colorado and John Imig from Peoria, Arizona into the MISAC family!

MISAC has a strong reputation for collaboration among its members and with IT professionals outside of California. We also provide managerial and technical training opportunities at our annual conferences and through locally-offered courses. With the launch of MunITech Academy this past year, our members now have more opportunities to attend discounted training such as PMP, CISSP, ITIL, and VMware. For more details, see www.munitechacademy.org.

MISAC’s California municipal members continue to receive appointments to State committees, expanding our influence with organizations such as the League of California Cities and the California Society of Municipal Finance Officers.

We invite members of other western states’ IT organizations to consider joining MISAC. Visit our website for more information or click here to join.
The quarterly newsletter is provided as a benefit for members. If you have received this email, but are not a member, please consider joining. Membership information can be found on the website.

This email was sent to '@@email@' from MISAC. If you wish to stop receiving ALL email from us, you can simply remove yourself by visiting: @@unsubscribe_url@@.