From Desktop Support to a Seat at the Table

MISAC Elevates the Position of Information Technology at the League of California Cities Annual Conference. As wireless technology continues to evolve—with faster speeds, increased efficiency and new applications—5G is poised to offer a limitless leap forward for the Internet of Things. California's municipalities must play a key role in implementing this extraordinary future by not only investing in and building wireless infrastructure and pathways but also evolving information technology from supporting internal services to enabling city outcomes, according to MISAC's Tony Batalla.

Click here to continue reading this article.

Annual Conference Recap

From Sept. 30 to Oct. 3, MISAC members gathered at the Westin Mission Hills Golf Resort and Spa in Rancho Mirage for MISAC's 17th Annual Conference, It's Up to You! This year's conference was highly successful, drawing more attendees and exhibitors than ever before.

"Thank you to Helen Hall and her conference committee, to Brad Walker and his staff, to the Partners and Exhibitors, and mostly to all of you, the membership, who made this another spectacular annual conference," said MISAC President Tim Williamsen in a post on the MISAC listserv.

The 2018 conference planning team was led by Helen Hall, 2018 MISAC Conference Committee Chair and City of Fullerton IT Manager. The team chose It's Up to You! as the event's theme to highlight the impact that IT professionals have in their agencies and communities.

Click here to continue reading the annual conference recap.

Award Winners

MISAC Awards President's Award and Recognizes Outstanding IT Practices at Annual Conference.

Each year, MISAC recognizes the outstanding member contributions that support MISAC goals and highlight best practices in IT.

At the 2018 Annual Conference in Rancho Mirage, President Tim Williamsen awarded the MISAC President's Award to City of Fresno CIO Bryon Horn, City of Roseville CIO Hong Sae, and the City of Roseville's Assistant IT Director, Tom Pelster.

Twenty-six Excellence in Information Technology Practices awards, which recognize outstanding practices in information technology that have met or surpassed local government standards, were awarded and four Achievement in Information Technology Practices awards, which recognize achievement in information technology practices that have met or exceeded local government standards, were awarded.

Click here for a full list of award recipients.

Legislative Committee Update

The MISAC Legislative Committee has been hard at work this year serving as an important resource to help MISAC members stay informed of significant information technology-related legislation. In 2017/18, approximately 59 percent of legislative bills submitted were information technology-related.

"The Legislative Committee is helping MISAC stay pre-active when it comes to legislative activity meaning that we are predictive as well as proactive. Whether we are watching, supporting or opposing, it is necessary for our organization to be aware of and take necessary action on bills related to technology," said Hong Sae, Legislative Committee Chair and City of Roseville CIO.

Click here to continue reading.
MISAC Member Highlight: George Khalil

To view member highlights, log into the MISAC website and visit the blog section under Member Resources or click here to find the Member Highlight blog. We use this to feature MISAC members on a quarterly basis.

MuniTech Academy

Take Our 2019 Training Needs Survey!

MuniTech Academy’s model is similar to Groupon: the bigger the demand for classes, the better the discounts from our trusted training partners. We need to know which courses you want to see in the near future. Your input shapes our Course Schedule and the level of demand determines how quickly and how often we run courses.

Please take a couple minutes to fill out our 2019 Training Needs Survey to let us know which courses you want to see on our upcoming Course Schedule. Help us help you!

Mark your Calendars! Upcoming MuniTech Academy Classes:


For more information about upcoming training from MuniTech Academy, please visit www.munitechacademy.org/courses/ and keep an eye out for our emails.

Chapter News

Northern Chapter Update

The Northern Chapter of MISAC set out to accomplish three goals in 2018: 1) Diversify meeting locations to provide membership the opportunity to attend throughout the Bay Area, 2) Provide membership the opportunity to discover innovative solutions, and 3) Provide insight into Smart City initiatives.

To accomplish these goals, we began our year in downtown Oakland, where members gained knowledge of host Stanley Security’s suite of software tools. Our second chapter meeting took place in San Francisco at the Microsoft Executive Center. This session was hosted by Tangent and we were able to gain hands-on experience with Azure and O365 as well as get questions on licensing and customer support options answered directly by representatives of Microsoft and Tangent. The third meeting of the year was hosted by Cisco at their Customer Experience Center in San Jose. This meeting included panel discussions on smart city initiatives and financing options as well as a tour of the innovation center to help us prepare for upcoming transitions and conversations surrounding smart city goals. The year closed with a brief meet and greet at the Government Technology CIO conference in Foster City to network with peers. MISAC’s Annual Conference hosted our final chapter meeting for the year, during which we summarized our 2018 goals and meetings and elected new leadership for 2019. I appreciate and am proud all of the planning and execution our chapter leadership accomplished in 2018! As my term as president ends, the chapter is in great hands and I look forward to our future chapter meetings in 2019.

- Nathaniel Roush, City of Hayward

Central Chapter Update

The Central Chapter has accomplished so much over the last two years, successfully launching five new initiatives on leadership training, legislative updates, destination trip, single-topic discussion on excellence award and just in time: vendor sponsored event.

During our meeting at the 2018 Annual Conference, our chapter conducted a year-end SWOT analysis to identify strengths on which the chapter can build future successes, weaknesses that chapter membership can work to address, opportunities that we can use to our advantage and threats that may hinder our work. Our analysis will provide the chapter with guidance on how best to move the chapter forward. We are also in a great financial position as we continue to grow our reserve, even as we have expanded many exciting opportunities to reward our chapter membership.

To keep our momentum going, we need volunteers to fill committee positions of various commitment levels at the board level; please contact me or any board member if you would like to get involved and help out MISAC in any way.

Serving as your Central Chapter President and Chair of the Legislative Committee has been so rewarding. I truly enjoy working with each of you. Please join us in making 2019 another outstanding year; we look forward to seeing many of you or new faces at the Central Chapter meetings.

- Hong Sae, City of Roseville

The quarterly newsletter is provided as a benefit for members. If you have received this email, but are not a member, please consider joining. Membership information can be found on the website.