



Dear fellow MISAC members,

I am incredibly honored and humbled writing to you today as your 2020 MISAC President. Thank you for putting your trust in me as we navigate this unpredictable and challenging year.

Our conference theme is “Vision 20/20 Aim for the Stars.” My primary vision for 2020 is one where MISAC members have the right educational tools to aim high while successfully leading their organizations through both regular and extraordinary times.

Having served on the board for Walnut Valley Unified School District for 34 years, I have witnessed first-hand the role technology plays in both education and the workforce. Each one of my goals for 2020 focuses on expanding and enhancing our educational branch.

By expanding our educational and training opportunities, my goal is for MISAC to offer relevant and cost-efficient courses that will help all members advance their careers regardless of their position or tenure.

This past January, MuniTech Academy, (MISAC's education branch), held a sold-out ITIL Version 4 class in Fresno. I'm happy to announce the course received rave reviews from all attendees - both MISAC members and non-members alike. “Very professional and interactive course. Especially since the training was offered through MISAC. It was beneficial to take this with other government IT professionals,” one student said.

Apart from taking the course alongside government IT professionals, members had the added benefit of receiving a discounted price through MISAC's trainer and strategic partner, Quickstart. In the tradition of offering discounted courses for our members, I would like to take it a step further by offering at least one free core class later this year.

For members who are not able to attend a time-intensive boot camp, MISAC's 2020 program also includes a variety of seminars that can help accelerate your professional development.

Last February, Donald E. Hester (Maze and Associates) hosted “Ransomware Prevention and Survival,” the first webinar in MISAC's new ransomware series. For a comprehensive list of upcoming webinars, [click here](#).

Finally, I am pleased to announce MISAC's educational committee will be debuting the association's first ever “Lunch & Learn” series later this year. Rotating between the Southern, Central and Northern Chapters, MISAC's quarterly luncheons will feature seasoned MISAC speakers as they deliver relevant and insightful presentations. I expect our new program will strengthen the community of each of our organization's chapters.

Thank you for allowing me to serve as your president. I look forward to working alongside you

throughout this year.

Helen Hall

www.misac.org

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