

User Agreement

Step 1: Enter the URL <https://register.hennepin.us/> into your browser.

User agreement Account information Security setup Registered

User agreement

Access and Use Agreement

By clicking the "I Agree" button below, I acknowledge, understand and agree to the following with respect to my use of Hennepin County Online Services and the various applications, products and utilities available to me thereunder (may be referred to herein as "Hennepin County Online Services"). Hennepin County Online Services is an online service provided by Hennepin County; a political subdivision of the State of Minnesota (may be referred to herein as "Hennepin County"):

- 1) I will use Hennepin County Online Services only for purposes directly related to official business with Hennepin County or its departments, personnel, programs or other services offered thereby.
- 2) I am creating this account and accessing Hennepin County Online Services using only my own personal information and for my own exclusive use. I will not create an account or use Hennepin County Online Services on behalf of another person, even if I have that person's permission.
- 3) I am accessing Hennepin County Online Services at my own risk. Hennepin County Online Services encrypts data while in transit, however, Hennepin County is not responsible for the

By checking this box you agree to the user agreement

I agree

Continue >

Step 2: Read the user agreement, if you agree with it, then click the box next to 'I agree'. Click 'Continue'.

eGov Account Creation

Account Information

User agreement

Account information

Security setup

Registered

Account information

Enter your personal information by completing all required fields marked *

Email*

Use this email to log in after you register. County government emails that cannot be used to register include hennepin.us and hclib.org. [Expand](#)

Re-enter email*

Your full name

Prefix

First name*

Middle name

Last name*

Suffix

Mr., Ms.

Jr., Sr.

Phone number

Phone type

123-123-1234



[Previous](#)

Continue >

Step 3: Fill in the required boxes with the relevant information. You may also fill in the phone number, prefix and suffix fields, but this information is not required.

Step 4: Click 'Continue'.

eGov Account Creation

Confirmation Email

User agreement

Account information

Security setup

Registered

(Check your email and confirm)

Email sent


A verification link has been sent to your email and you must confirm your information to complete the registration process.

If you do not receive an email, check your spam folder or click the resend email button below to send the verification email again. If you still don't see the email, go back to the account information form and make sure you enter the correct email address.

Resend email

Step 5: After filling in your account information, you will receive an email to the address you listed in Account Information. Log in to your email account, then click on the link within the email.

Verify Your Email Address ● Inbox x

 noreply-idm@hennepin.us
to me ▾

Your registration with Hennepin County online is almost complete.

Follow the link to verify your email address and set up a password. This link will remain valid for three days.

<https://register.hennepin.us/Account/EmailVerification?objID=ac77ca21-0f43-43a9-b82e-321dfe2b4b44&validationCode=56868220>

If you experience issues or have questions, contact Hennepin County Online Services at [612-543-2200](tel:612-543-2200).

Disclaimer: If you are not the intended recipient of this message, please immediately notify the sender of the transmission error and then promptly delete this message from your computer system.

eGov Account Creation

Security Setup



Email confirmed

Continue the registration process by completing the security setup.

Security setup

To complete your registration, create a password and create three security questions. Required fields are marked with an *

Password Must be at least 8 characters and include 3 of the following: uppercase letter, lowercase letter, number, special character.

Create password*

Re-enter password

Security questions Choose three security questions you'll need to change your password in the future.

Question*

Answer*

Question*

Answer*

Question*

Answer*

[Continue >](#)

Step 6: Create a secure password that meets the requirements stated in the window.

Step 7: Select three security questions and answers. Security tip: don't choose any questions that can be easily discovered by browsing your personal social media accounts.

Step 8: Click 'Continue'.

eGov Account Creation

Successful Registration



Registration successful

[Log in](#)

Step 9: Click the 'Log in' button to access your account. (If registration was not successful, review the previous instructions or contact Hennepin County Services at 612-543-2200)

<h3>Log in to your account</h3> <p>Email <input type="text" value="someone@example.com"/></p> <p><small>This is the email you used to register</small></p> <p>Password <input type="password" value="password"/></p> <p>Sign in</p> <p>Forgot password</p>	<h3>Create an account</h3> <p>Register</p>
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Step 11: Enter the email address and password that you used to create your account.

Step 12: Click the 'Sign in' button to access your eGov account.