

## Minnesota Health Care Programs (MHCP) MHCP Providers

Oct. 2, 2025

## Billing features available through HHAeXchange Electronic Visit Verification (EVV) system

Minnesota Department of Human Services (DHS) will allow billing through the HHAeXchange EVV system for unit-based, fee-for-service programs effective September 2025. With HHAeXchange billing, a provider's claim for in-scope EVV services will be automatically submitted to DHS on the provider's behalf when all criteria are met on the visit.

HHAeXchange billing is currently optional and providers are not required to set up billing through HHAeXchange now. Providers may continue billing through their existing processes if they choose not to use HHAeXchange's billing system.

## Who can use billing through HHAeXchange?

- HHAeXchange Enterprise users HHAeXchange billing is available beginning Sept. 30, 2025, for providers paying for enterprise enhancements beyond the state-sponsored EVV system.
- HHAeXchange State EVV System users HHAeXchange billing will be available beginning December 2025 for providers using only the DHSsponsored EVV system (without enhancements or third-party imports).

You will be required to complete billing system training from HHAeXchange before billing using the system. HHAeXchange will send registration details by email later this fall.

HHAeXchange will email providers information about the billing system in the coming weeks to the email address used to complete the HHAeXchange enrollment form.

Use the <u>Client Support Portal</u> to contact HHAeXchange if you have questions about billing. Use the <u>DSD Contact Form</u> to submit questions you have about this message.