RAPID FIRE
REFERENCE

30 in 60
Databases for 55+ and Caregivers

Laura McDermott, Ramsey County Library
AARP is a nonprofit, nonpartisan organization and is mainly a consumer information site.
More in-depth information is found at the bottom of the home page on AARP.org.

This is also the place where you can keep up with pending legislation that may affect retirees, find volunteer opportunities, and the link to Minnesota AARP.
ElderWeb, created in 1994, is one of the oldest resources on the web for information about aging and long term care.
Elderweb.com has a Minnesota-specific section where one can find links to agencies that serve older Minnesotans and their caregivers.

Examples: Local area agencies on aging, Health Facility Complaints and Provider Compliance Division of Minnesota, Office of Ombudsman for Older Minnesotans.
Mn STAR Program

http://mn.gov/admin/star/

Minnesota’s federally funded Assistive Technology Act
The Minnesota STAR Program helps Minnesotans determine the right assistive technology professional for them. The many links provide additional information both statewide and nationally. The site also includes helpful questions to ask when selecting an AT professional.
The National Institute of Aging offers information for researchers, for all levels of aging and for caregivers.
The tab, Health and Aging, leads to information about over 100 conditions and diseases including a special section on Alzheimer’s disease.
While the housing information is specific to the Twin Cities Metro area, the resources listed in the front are statewide.
SeniorHousingDirectory’s value lies in its Resources & Services section:

Advocacy Resources
Home Improvement Resources
Nutrition Help
Telephone Assistance
and, of course,
Health Care, Hearing and Vision Loss Resources, among many others.
Aviation Reference in “Flyover Land”

All photos by Kristin Harley
Jane’s All the World’s Aircraft

- annual print publication (plus online subscription)
- started in 1909
- published by Jane’s Information Group, a British company specializing in military, aerospace, and transportation
- offering: aircraft type, versions, variants
- design features, systems, avionics, upgrades
- photographs, three-views, and diagrams
Hidden History blog

- Lenny Flank, editor and author, and colleague on science forums/blogs
- [https://lflank.wordpress.com/?s=aviation](https://lflank.wordpress.com/?s=aviation)

Ref question: Was the Red Baron a real person, and what did he fly? (Yes, Manfred von Richthofen, and the [Fokker D7](https://lflank.wordpress.com/?s=aviation))
Finding Aids
Apollo-Soyuz Test Project
Aviation company histories (Boeing, Curtiss-Wright, Waco Aircraft Company)
Biographical information
Ref question: female aviators
Smithsonian National Air & Space Museum Archives Reading Room

All photos by Kristin Harley
by appointment: postal mail or email request
drop-ins: Plan Your Visit to the Archives
offering: TMS online catalog, technical manuals/ref files, tech/scale drawings, documents, aircraft history cards, aviator/flight attendant biographical collections, etc.
Drop-in ref question: Was the propeller of the plane in which Wiley Post and Will Rogers died a three- or four-prop?

All photos by Kristin Harley

- 64-panel multiflex display unit
- History of the Minnesota Air National Guard (the first in the nation) and its founder, Brigadier General Ray S. Miller
- Twin Cities aviation clippings
- Correspondence
- Documents
- Microfilmed; copy deposited with Special Collections at Hennepin County Library
Language Learning, Phone Numbers & Minnesota History

Laura Miller, Hennepin County Library
Language Learning Sites
Duolingo
www.duolingo.com

- Language learning for native and non-native English speakers. 13 language courses.
- Take proficiency tests, progress through the skill tree, and level up by earning points
- Practice reading, writing, speaking, and listening
- Interact via discussion forums
- Immerse yourself through reading/editing articles
Duolingo’s main page

Master skills!

Improve your vocabulary!
Verbling
www.verbling.com

● For native and non-native English speakers. Dozens of languages available.

● Watch videos of language learning classes

● Join language practice groups for various ability levels

● Book lessons with a private tutor (for a fee)
Verbling’s main page:

Join real-time language practice groups:

View live classes:
Phone Numbers
Get Human
gethuman.com

● Get phone numbers that will quickly get you to a human being for various organizations

● Learn sequences to rapidly navigate through the menus

● Get information best times to call and average wait time

● Read customer reviews
United Airlines Phone Number

**SUPPORT FOR UNITED AIRLINES CUSTOMERS**

📞 800-864-8331

They call you instead
NO WAITING ON HOLD. FREE.

When the voice starts talking, press "0", then press "0" again when he continues talking. Then say, "Yes," if your reservation is within the United States or "No," if it is international.

unknown hold time • call 24 hours, 7 days open now • #1 of 14 phone numbers • #1 overall of 24 ways to reach United Airlines more details

WHERE TO NEXT?

📞 Compare with other United Airlines phone numbers
查看全文 Compare all United Airlines contact info
🌟 Read or write United Airlines reviews
🔍 Find another company phone number
United Airlines Phone Number

SUPPORT FOR UNITED AIRLINES CUSTOMERS

📞 800-864-8331

召回 They call you instead
NO WAITING ON HOLD. FREE

When the voice starts talking, press "0", then press "0" again when he continues talking. Then say, "Yes," if your reservation is within the United States or "No," if it is international.

unknown hold time • call 24 hours, 7 days☀️ open now • #1 of 14 phone numbers • #1 overall of 24 ways to reach United Airlines more details

Add your tip for others

WHERE TO NEXT?

📞 Compare with other United Airlines phone numbers
🔗 Compare all United Airlines contact info
⭐️ Read or write United Airlines reviews
🔍 Find another company phone number
Minnesota Resources
Minnesota Historical Aerial Photographs Online
https://www.lib.umn.edu/apps/mhapo/

- Provides over 121,000 digital copies of Minnesota air photos from 1920-2000 throughout the state

- From the John Borchert Map Library at the U of MN

- Various views available: imagery with or without labels, street, topographic
Lake of the Isles, Minneapolis, 1945
MNopedia
http://www.mnopedia.org/

- An online encyclopedia developed by the Minnesota Historical Society and its partners
- Search significant historical landmarks, events, and people in Minnesota history
- All articles prepared by historians, experts and others vetted by MNHS.
Minneapolis Teamsters’ Strike, 1934
A defining moment for the labor history of Minneapolis

Recently Added Articles

University District, Minneapolis
For much of the twentieth century, a section of Southeast Minneapolis was called the University District. By the 1960s, parts of the same area were known as Marcy-Holmes and Dinkytown. The emergence and disappearance of the District as a place name occurred as the neighborhood's relationships with the rest of the city and the nearby university changed.

Riepp, Mother Benedicta (Sybilla)
(1825–1862)
Mother Benedicta (Sybilla) Riepp was the founder of the Roman Catholic Sisters of the Order of Saint Benedict in North America. During her time as Superior of the first foundation in St. Mary, Pennsylvania, she sent a group of Sisters to St. Cloud, Minnesota, where they began a new convent. This group moved to St. Joseph in 1863. By 1946, Saint Benedict’s Monastery was the largest community of Benedictine Sisters in the world.

Spotlight On Companies
Munsingwear
Green Giant Company
Crex Carpet Company
J.B. Watkins Medical Company

History Near You
RIGHT TOOL. RIGHT JOB. WORKS LIKE A CHARM.

MinnesotaWorks.net has everything you need to find the perfect job.

View thousands of job listings from private employers statewide. Upload your resume and apply for jobs online. Manage and track your efforts.

Get started on MinnesotaWorks.net
Small Business Assistance Office

http://mn.gov/deed/sbao

Small Business Assistance Office

Our Small Business Assistance Office places a special emphasis on providing the in-depth information that is so crucial to business success yet too costly for many businessmen and women to obtain on their own.

We help reduce the expense in terms of money, time, expertise, and lost opportunity for startups and established businesses alike by offering individual consultation services along with a comprehensive series of business guidebooks.

Consultation Services

Our consultants field all kinds of inquiries, ranging from basic process questions (“What form do I need to file, where do I get it, and with whom do I file it?”) to addressing far more complex tax, regulatory, financial, managerial, business structure and other questions.

Contact one of our consultants:

- Telephone: 651-556-8425
- Toll free: 1-800-310-8323
- Email: deed.mnsbao@state.mn.us
There's a world of opportunity out there ...

The Minnesota Trade Office helps turn opportunities into profits in foreign markets by providing the training and expertise that small and midsized companies need to export goods and services successfully worldwide.

Calendar of Events
Get the latest on our upcoming education seminars, workshops, and export events.

Market Research
Crucial information, tools and techniques for understanding your target markets.

Invest in Minnesota
Learn about opportunities for foreign companies and investors in Minnesota.

Export Counseling
Our trade consultants can help you address most any export-related problem.

Export Financing
Check out STEP grants for small businesses and other finance options.

Importing
Resources for Minnesota companies with questions about importing.

Export Statistics
Quarterly and annual reports of the state's top export markets and industries.

Business Directory
Find Minnesota companies with expertise in a host of international business services.

About the MTO
Contact us, learn about our staff and what we do for Minnesota companies.
Made in Minnesota

Find the Right Suppliers Right Here

It pays for Minnesota manufacturers to buy materials, components and finished products from each other instead of out-of-state or foreign suppliers.

Our Manufacturers Supply Chain Database makes it easy for Minnesota companies to find -- and be found by -- home-state suppliers that are a perfect fit.

- Use the database.

List Your Company at No Cost

More than 800 companies have already registered. It's time you joined them.

Sign up now. It takes just a few minutes.

Help Us Improve the Directory

By taking this brief survey, you can help us improve the Made in Minnesota Directory for users. It also helps us understand the potential economic impact of the tool. The survey's five questions take less than five minutes to complete. Take the survey now.

For More Information

Contact Magda Olson at 651-250-7183 or email magda.olson@state.mn.us.
<table>
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<th>CTP</th>
<th>Instructional Program</th>
<th>Graduates With Reported Wages In MN During The Year</th>
<th>Second Year After Graduation</th>
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<td>$40,714</td>
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Graduate Employment Outcomes

http://mn.gov/deed/geo
● Understandable entries on the way things work, from TVs to toilets, bytes to bread, lasers to laughter.
● Magazine format
● Searchable topics which link to articles, diagrams, and YouTube videos.
● Use the search term “How xxxx Works” for best results.
● Portions of scanned books/documents.
● Previews contain the term you searched for.
● Works well when finding a title on Amazon you don’t have time to ILL.
● Adds depth to a research paper as when a book/page number is in the works cited.
This book is about real lasers, so we will start by looking at the fundamental concepts behind real-world laser technology, briefly explaining what they are and how they developed.

1.2 WHAT IS A LASER?

You have already seen that the word “laser” is shorthand for the phrase “light amplification by the stimulated emission of radiation.” Each part of that phrase has a special meaning, so we will look at it piece by piece, starting from the end.

Radiation means electromagnetic radiation, a massless form of energy that travels at the speed of light. It comes in various forms, including visible light, infrared, ultraviolet, radio waves, microwaves, and X-rays. Light and other forms of electromagnetic radiation behave like both waves and particles (called photons). You will learn more about the details in Chapter 2.
Credible, well-known resource for information and pictures.
Magazine format, easy to browse archives.
Searchable topics.
Free archives for past ten years.
Current, relevant articles on ecology.
Science in Context

- 22,000 topic overviews, and 8,000 biographies.
- Content from 150 reference sets and
- Content from science magazines including Science Weekly and Science News.
- Advanced search includes limiting by lexile.
example of highlighted articles sent to Google Docs
Grab Bag!

Sarah Hawkins, ECRL Resource Librarian
City Data
http://www.city-data.com/

- Detailed profiles of U.S. cities
- Created by collecting data from numerous sources.
- Top City Lists rank cities in hundreds of categories
- Great for home buyers learning about a new community!
Consumer Search
http://www.consumersearch.com/

- Browse by product category
- “Best reviewed”
- Complete analysis
- Product trends and developments
- Great alternative to Consumer Reports!
Convert It
http://www.asknumbers.com/

- Printable conversion charts
- Input and convert!
- Metric, imperial, and U.S. systems.
- One-stop shop!
Minnesota Help
https://www.minnesotahelp.info/Index

- Directory of MN community and social services
- Keyword search, browse by topic, or search by Taxonomy Terms or agency name.
- Chat with a specialist Monday-Friday 8am-4:30pm.
Suicide prevention resource for MN residents.

Text conversations between counselor and user

Relationship issues, general mental health, and suicide.

Available 24/7.

Text “Life” to 61222 to start