

00:56:28 Brechon Melissa: Any assistance from your Friends groups? providing bags for pick up, etc?

00:56:34 Stacy Lienemann: We created an idea slideshow for social media posts:
https://docs.google.com/presentation/d/18hEIToNvWs0KjT_f0X6OFaL8H6dmBBZ_D0qUOFzZsIA/edit?usp=sharing

00:56:44 Anne Friederichs: Melissa, Dakota County is allowing book kits to be requested and checked out. via curbside. We also started books by mail.

00:56:47 Erica Redden: Ramsey is doing contactless home delivery for seniors/folks who are homebound

00:56:49 Jamie Hoehn: Thanks for sharing the link Stacey!

00:57:19 Suzanne Peterson: Can we get a copy of the chat? It would be nice to have all of the information re what libraries are doing in paper form. Thanks.

00:57:26 Amanda Feist: In DCL Laura Morlock (who is on here) also has some seniors in her Zoom book club I believe

00:57:29 Bethany Leseman: I have been talking about it on our Facebook page and when people call to request items or set up their pick up times.

00:57:34 Amanda Feist: There are other zoom book clubs

00:57:39 Jenny Hill: We plan to put staff-created genre book marks in books for curbside pick up to promote collections

00:57:40 Stacey Hendren: We have been doing two weekly youtube video series for Reader's Advisory. What YA Reading? for teens and Word of the Day for adults.
<https://www.youtube.com/user/anokacountylibrary>

00:57:45 Abby Smith: We're just starting curbside, so we had been focusing on eBooks. Promoting kids ebooks through Facebook Story Hour, Library Bingo sheets (and then I curated lists on Overdrive to fit the different squares)

00:58:09 Stacy Lienemann: At the bottom of the chat you can click on the ... button and save the chat. I'm not sure how it exactly works though.

00:58:15 Laura Morlock: The book group via Zoom was successful. 11 people attended and had a blast

00:58:34 Janos McGhie: Saint Paul is partnering with the block nurse program to deliver items to homebound seniors.

00:59:12 Margaret Weigelt: I'm currently doing a large cull project because I have more time. Any ideas on how to promote getting rid of the books by give away or donations. Pictures on

paper flyers and social media like Instagram. Is it an OK idea to try to get these books out to people at this time?

00:59:18 Stacey Hendren: Laura that is fabulous! I am hoping to do that this summer with my book group.

00:59:21 Amy Boese: Scott has a few senior centers we were serving through volunteers, they tell us their reading likes and we pull a variety. We invited their staff to schedule a curbside pickup to keep it going.

00:59:31 Kathy Halgren: To promote our collection, we have continued our Forthcoming Fiction monthly brochure and have promoted it via social media, and we have started a new blog where staff are promoting genres, types of books, the love of reading, etc. We also are doing virtual programming, like Book Snacks for children.

00:59:43 Margot Barry: Question: Outside of curbside, do you have librarians answering the phones with their reference hats on?

01:00:05 Tom Jorgenson: yes

01:00:11 Peter Rudrud: SPPL is also partnering with Parks to provide books to a group of seniors experiencing homelessness who are being housed temporarily in a hotel.

01:00:11 Kathy Halgren: Yes!

01:00:23 Anne Friederichs: In Dakota County Library, yes! And we're getting a wide variety of questions! :)

01:00:44 Beth Ringsmuth Stolpman: We started a hotline at Great River Regional Library: 1-800-GET-GRRL, currently staffed Monday-Friday 10-4. This can be questions about accounts, picking up items, and reference (including tech help).

01:00:44 Emily Lloyd: Yes, we're doing phone reference and email reference

01:01:00 Julia Carlis: We got a fun research question (via email actually) about Napa Auto Parts yellow pages ads from 1970-1990.

01:01:10 Amanda Gustafson: HCL has their AskUs phones up and running remotely - it's the same team as when the building is open. Lots of curbside questions, but some good ones in there too

01:01:15 Anne Friederichs: OOOOh--wow, Julia!

01:01:22 Carrie Brunsberg: For those of you bringing books to seniors, do you pick them up later as returns?

01:01:37 Megan Krueger:LARL uses Grasshopper to offer a hotline our librarians are staffing from home.

01:01:40 Joan Ennis: We have an email account that patrons can submit their questions to, and we answer them.

01:01:57 Erica Redden: Have many systems been getting donations dropped off in return bins out the like? How are you handling those?

01:02:09 Janos McGhie: Saint Paul extended all due dates to July 1 and is openly telling patrons to hang on to everything for now.

01:02:29 Monica Stratton: For those that serve homeless or unsheltered populations, how are you dealing with their lack of power - that is, they need to charge their phones? We have found our local homeless populations (encampment right outside the library property) are having the most difficulty with simply finding power access for their devices.

01:02:40 Stacy Lienemann: We've stated that we're not accepting used book donations at this time.

01:02:42 Stacey Hendren: Margaret - we have a Recycled Reads program where we can give large quantities of books to local partners. Ours was based on an excellent service of HCL. I have 4 boxes right now for our local WorkHouse.

01:02:43 Dezra Rittmann: I attended a Zoom meet up with a local homeschool group, and shared a story and gave book recommendations.

01:03:04 Bethany Leseman: I have been getting donations and I am just quarantining them in another room and they will be dealt with when we reopen, probably by volunteers.

01:03:06 Andrea Stelljes: HCL also has their online reference services available through chat, text and email in addition to the phone service.

01:03:26 Brechon Melissa: Catholic Charities have been placing the homeless in hotels and they are asking for books, might be a resource for gift books and withdrawn items. Partnership???

01:03:33 Joan Ennis: I have been doing the same thing in Northfield.

01:03:42 Joan Ennis: I am sending tips each week to help teachers.

01:04:38 Megan Krueger: Monica - we've noticed folks using outlets on the outside of our building...

01:04:59 heidi anderson-ferdinand: Anyone with questions about ECRL model or elements of, contact me and I will answer any questions I can or connect you to the person best able to answer your questions/comments. handersonferdinand#

01:05:10 Margot Barry: Thanks for the chat answers to my question!

01:05:47 Emily Lloyd: We do this kind of card Jody's talking about at Northfield, too

01:06:00 Amelia Cohoes: I know HCL will soon be putting fliers with info and contact information at Minneapolis Public School meal pick-ups

01:06:05 Anne Friederichs: DCL set up a Distance Learning page:
<https://www.co.dakota.mn.us/libraries/Using/Distance/>

01:06:26 Emily Lloyd: Amelia, we've done that at Northfield--works well!

01:06:36 Stacy Lienemann: Waseca-Le Sueur is also putting fliers at free meal sites.

01:06:40 Tom Jorgenson: If anyone is planning on adapting their volunteer program this summer, let's connect! Thomas.jorgenson@co.dakota.mn.us

01:06:49 Christy Hyke: I would be interested in hearing plans for summer reading programming.

01:06:55 Jamie Hoehn: Amelia, DCL is talking about doing the same thing.

01:07:05 Anne Friederichs: Youth Services and Play in the library--will it ever come back?

01:07:08 Liz Reppe: topic for future meetings: plans for reopening

01:07:21 Emily Lloyd: Anne, I know :(

01:07:27 heidi anderson-ferdinand: Anyone with questions about the ECRL model contact me and I will answer any question I can or connect you to the person best able to help. handersonferdinand@ecrlib.org

01:07:34 Stacey Hendren: Well said Julia!

01:08:10 Margot Barry: Hi there. If anyone has an "interesting" approach to reference services they'd like to share, could you email me at mbooked.mn@icloud.com? Thank you.

01:08:12 Stacey Hendren: You can utilize the MLA Member Directory as well to get contact information

01:08:13 Emily Lloyd: Thank you!

01:08:25 Margot Barry: Thank you for hosting this.

01:08:28 Andrea Stelljes: Thank you! Be well everyone!

01:08:36 Amanda Feist: Thank you!

01:08:38 Amelia Cohoes: Thanks for hosting this

01:08:41 Jodi Edstrom: Thank you@

01:08:42 Anne Friederichs: I'm always amazed at the ideas and the ideas that come up in a session like this! Thanks, everyone!

01:08:45 Greta Guck: Thank you for hosting!

01:08:46 Annette Borer: Thank you for this meeting.

01:08:46 Toni Miller: Thanks for this!

01:08:49 Stacy Lienemann: Thank you!

01:08:54 Suzanne Peterson: Thank you! Be well, stay well!

01:09:03 Margaret Weigelt: Really needed this, thanks.

01:09:04 Peter Rudrud: Thanks for offering this opportunity.

01:09:13 Erica Redden: (Just so you know, saving chat can't be done if you're on mobile)

01:09:33 Anne Friederichs: Thanks so much!

01:09:40 Lisa Trana: Thank you!

01:09:40 Peter Rudrud: MLA Statewide Zoom for all members?

01:09:44 Stacy Lienemann: Thank you!