Future Plans

- Thank you for your efforts!
  - Data supplied helps us help you!
  - Advocacy
  - Tariff updates and service enhancements

More NPRMs or service enhancement requests = More Data Collections
Tariff Update

- Federal Universal Service Charge (FUSC)
- Special Access Optional Rate Plan Replacements
- Internet Protocol Gateway Service
- DSL Changes
Tariff Filing Overview

- Transmittal No. 1270 filed March 17, 2010
- Effective: April 1, 2010
  - Increased FUSC to 15.3%
Federal Universal Service Charge Implementation

- FUSC factor filed in Tariff No. 5 applies to all end user billed access rate elements billed out of Tariff No. 5
  - Matches the FCC’s quarterly contribution factor
  - Subject to change when the FCC’s factor changes
- Tariff participants should bill only if they are contributors to Federal Universal Service
- Tariff participants must be listed in Section 17.7 of the tariff prior to billing the FUSC Surcharge Factor

Reference: “FUSC FAQs” at www.neca.org > Member Services > Tariff No. 5 Related FAQs
Federal Universal Service Charge Implementation

- Rate Changes
  - Customers must be informed of all rate increases
  - Suggested Language:
    - “The Federal Universal Service Charge (FUSC) Surcharge Factor recovers the costs associated with (Name of Telephone Company) contributions to the federal universal service fund program. Effective (date) there has been an increase in this charge from (percentage) to (percentage).”
Federal Universal Service Charge Implementation

- All end user interstate access billed out of Tariff No. #5 will be assessed the FUSC Surcharge Factor
- For example:
  - EUCL
    - Rate Banding Option for Multiline Business
  - PIC Change Charge (billed to end users)
  - LNP Charges
  - ISDN & DS-1 Line Port Charges
  - DSL
    - Including ISPs
  - Interstate End User SPA
    - Including ISPs
Tariff Filing Overview

- Filed February 19, 2010, effective March 6, 2010
- Enable service migration to higher speeds

<table>
<thead>
<tr>
<th></th>
<th>Qualifying SOCS Optional Rate Plan</th>
<th>Qualifying ATM-CRS Term Discount Plan</th>
<th>Qualifying ETS Term Discount Plan</th>
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<tbody>
<tr>
<td>Existing High Capacity Services ORP commitment can be replaced with</td>
<td>X</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Existing SOCS ORP can be replaced with</td>
<td></td>
<td>X</td>
<td>X</td>
</tr>
</tbody>
</table>

- Provide flexibility to customer in determining its service migration needs and schedule

- Must meet ALL six of the following conditions:

  1. Term length ≥ remaining months in existing commitment
  2. Bandwidth capacity ≥ capacity of discontinued service(s)
  3. Commit to retain for entire term of replacement plan
  4. Existing commitment period restriction, i.e., not in last year
  5. Ordering requirements, i.e., orders placed at same time with cross references
  6. Same location as discontinued service(s)
Revised Discontinuance Charges

- Term plan discontinuance charges apply when:
  - A customer disconnects its High Capacity or SOCS ORP committed service prior to satisfying its commitment period
  - A customer replaces its High Capacity or SOCS ORP with a term plan that does not satisfy the ORP replacement provisions
- Minimum Period Charges may also be billed, if applicable
Revised Discontinuance Charges

- Discontinuance charges percentages:

<table>
<thead>
<tr>
<th>Service</th>
<th>Pre March 6</th>
<th>After March 6</th>
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</thead>
<tbody>
<tr>
<td>DS1 Service</td>
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<td>15%</td>
</tr>
<tr>
<td>DS3 Service</td>
<td>50%</td>
<td>35%</td>
</tr>
<tr>
<td>OC3 Service</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>OC 12 Service</td>
<td>50%</td>
<td>35%</td>
</tr>
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</table>
Tariff Filing Overview

- Filed November 13th on 45 days’ notice
  - Not deemed lawful
  - Effective December 28, 2009
  - No petitions filed
- New Internet Protocol Gateway (IPG) access service
  - Connects ILEC provided IP gateway with customer premise within the ILEC study area
    - Provides network to network interconnection
    - Converts traffic from IP format to TDM format for termination on the PSTN

- Optional service for both ILEC and customer
- Available for use only on terminating interexchange, FGD voice traffic
- Gateway location options
  - Access tandem, end office or host office
- Best effort class of service
- Available at 1.544 Mbps or 44.736 Mbps
Tariff Filing Overview

- NECA Tariff Filing October 16, 2009
- Effective October 31, 2009
  - Removed Discount Pricing Arrangements
  - Updated ADSL Technical Specifications
    - New tariff specifications for 5Mbps/50Mbps ADSL services, where technically feasible
    - Expands the use of copper-based technology to provision 5Mbps/50Mbps ADSL services
  - Modified A/SDSL Non-Recurring Charge Waiver
    - Prorated calculation
    - Non-recurring charge exceptions
Installation Charge Waiver - Termination Liability Calculation

If the customer fails to fulfill their commitment to retain service at the same location for 12 months

- The customer is charged 1/12 of the non-recurring charge for each full month remaining in the 12-month commitment
  - The customer is given credit for partial month of DSL service
- Ex. Service installed on 08/01/09 and disconnected on 04/12/10
  - 3/12 x $250 = $62.50

New proration calculation as of 10/31/2009

Only if the exceptions listed on the following slides do not apply.
Installation Charge Waiver - Termination Liability Exceptions

- **Services temporarily suspended** are considered in compliance with the 12-month commitment if due to
  - Non-payment
  - “Vacation” lines
    - If assessed 50% of the line charge
**Installation Charge Waiver - Termination Liability Exceptions (cont’d)**

- **ADSL Conversion Option** – Allows customer to convert from **ADSL Voice-Data** to **ADSL Data-Only** (or vice versa, or any change of speed option)
  - Customer must commit to retain the newly installed option or speed for 12 months
  - Customer must give the Telephone Company 30 days notice of intent to convert
  - Previously waived installation charge for the former option will be assessed if new 12-month commitment is not made
  - No application of an Access Order Charge for ADSL conversions
30-Day Trial Period

- New installations that are disconnected within 30 days are not required to pay the non-recurring charge.
- Applies only to new installations at a customer’s premises where the customer has not had A/SDSL service in the preceding 30 days.
- Minimum Period provisions will apply (one-month of recurring rate is assessed).

New exception as of 10/31/2009
Non-Recurring Charges are waived if the customer fails to meet its 12-month commitment as a result of the following reasons:

- Fire,
- Flood,
- Other occurrences due to an **act of nature**

New exception as of 10/31/2009
Installation Charge Waiver - Termination Liability Exceptions (cont’d)

- Change of the associated local exchange service line where there is no physical relocation of the ADSL Service does not interrupt the 12-month commitment for the NRC waiver
  - For example, a telephone number change of the local service associated with the DSL Service

New exception as of 10/31/2009