

# MML Member Services During COVID-19



We are proud to have been able to serve members during this trying time with the most current resources for disaster funding, online meetings, personnel questions, new legislation and much more. Contact us with any way we can assist as our state and nation begin to look at solutions for communities to recover.

*Thank you for the tremendous service you have provided to your citizens throughout the pandemic!*



## Advocacy

- Letters to Governor Parson
- Letters to Federal and State Legislators regarding recovery funds
- Continued advocacy for Wayfair legislation as a means of economic recovery for cities
- Legislative alerts for state and federal legislation
- Partner meetings to craft strategy for communication, advocacy and recovery
- Ongoing semi-weekly meetings with panel of state partners on COVID-19 funds and recovery



## Communication

- Daily membership emails highlighting the latest resources on COVID-19 website
- Daily updates to COVID-19 website pages on [www.mocities.com](http://www.mocities.com)
- Collection of member information on COVID-19 impact for national surveys and Missouri distribution
- Social media posts sharing funding deadlines, upcoming webinars, and member highlights
- Six COVID-19 webinars specific to Missouri cities featuring experts on FCCRA, online meetings, stay at home orders, Sunshine Law, balancing a budget; and coping with COVID-19 stress
- Coordination of press messages and interviews with statewide media regarding COVID-19's fiscal impact to members



## Partnership

MML participates in multiple calls each week with partners, state and federal agencies to share municipal interests, obtain the latest resources that benefit cities, and outline topics that most need member attention.

- Federal and State Emergency Management Agencies
- Association of Missouri Cleanwater Agencies
- Missouri Department of Economic Development
- Missouri Association of Counties
- Missouri Public Utility Alliance
- National League of Cities
- Missouri Attorney General's Office
- Missouri Department of Natural Resources
- Missouri Chamber of Commerce
- Regional Planning Commissions
- International City/County Management Association
- University of Missouri Extension
- Missouri Department of Agriculture
- Missouri Local Leaders Partnership
- U.S. Environmental Protection Agency
- National and Missouri Rural Water Associations
- Missouri Development Finance Board
- Wichita State University
- Society of Government Meeting Planners



**600+**  
member inquiries



**6**  
COVID-19 webinars  
**386** watched live  
**1,351** watched recorded versions



**8,000+**  
website visits



**34**  
emails to members with the latest COVID-19 resources



**50+**  
advocacy & partner calls/emails