

Dear Referring Veterinarian:

To all of our referring Partners,

To help ensure the safety of clients, students, and hospital staff, we are implementing several new policies and we ask your help in carrying them out.

We are requesting that you ask clients the following questions before sending them to the VHC to help us determine if we need to take any extra precautions during their appointments. The questions are:

- ***In light of the coronavirus pandemic, have you or your family members currently, or within the past 14 days, exhibited flu-like symptoms including fatigue, aches, fever or cough?***
- ***Have you traveled outside of the United States or to regions within the US where there is an outbreak of COVID-19 during the past 14 days?***
- ***Have you tested positive for the COVID-19 virus?***
- ***Is your pet experiencing an urgent medical issue?***

The answers to these questions will help us decide if we should see the case immediately or schedule an appointment for a later date, and if we need to meet the client in the parking lot and ask that they do not enter the hospital. We would appreciate a call to provide additional information about the nature of any emergencies you are referring to us, and if there are any COVID-19 issues we need know prior to the client's arrival.

In addition, we would like to request that our referring partners in St. Louis, Kansas City, and Springfield please keep your emergencies in your respective areas to help ensure the safety of clients, students, and hospital staff, until we get through this COVID-19 pandemic.

We thank you very much for your continued support. Please contact me if you have any questions.

Thank you!

David A. Wilson, DVM, MS, DACVS

Adjunct Professor & Hospital Director



Veterinary Health Center

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