# **Disneyland** Resort KNOW BEFORE YOU GO



## Learn what you can expect during your visit to the Disneyland® Resort

Please visit <u>Disneyland.com/Updates</u> for the latest resort-wide updates, and work with your planner for the most up-to-date information on current health and safety measures and operational changes regarding your event. These policies are under continuous review and are subject to change as we monitor conditions and receive guidance from health authorities and appropriate government agencies. As you prepare to visit, certain parks, hotels, restaurants, attractions, experiences and other offerings may be modified or unavailable, have limited capacity, and are subject to limited availability or even closure, and park admission and offerings are not guaranteed.

#### Review, Sign and Return the Pre-Arrival Waiver

All attendees visiting the *Disneyland*® Resort will be required to sign a COVID-19 liability waiver prior to arrival, and follow all health and safety measures required by the State of California, local health officials and the *Disneyland*® Resort.

### Review our COVID-19 Warning and Health Acknowledgement

Prior to arrival, you must review our Health Acknowledgement at <u>Disneyland.com/Updates</u>. An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the <u>Centers for Disease Control and Prevention</u>, senior citizens and Guests with underlying medical conditions are especially vulnerable. By visiting the <u>Disneyland</u>® Resort, you voluntarily assume all risks related to exposure to COVID-19. The State of California strongly recommends that all Guests be fully vaccinated or obtain a negative COVID-19 test prior to entering the <u>Disneyland</u>® Resort.

#### **Face Coverings**

Face coverings are required for all Guests (ages 2 and up) in all indoor locations, regardless of vaccination status. This includes upon entering and throughout the hotels, many attractions and in enclosed transportation vehicles, including shuttles and buses. Face coverings remain optional for Guests in outdoor common areas. This applies to all attendees, staff, vendors, and third parties. For the latest information, visit <u>Disneyland.com/Updates</u>.

## Maximize Your Visit with the Disneyland® App

We recommend Guests download the *Disneyland*® app\* when you arrive at the *Disneyland*® Resort as it has many helpful features to enhance your visit, including linking your theme park ticket on their mobile device; mobile order service and menus for dining; and real-time attraction wait time information. Turn on notifications for important information and updates direct from the *Disneyland*® Resort. Download the latest version of this app on your mobile device, with location services and notifications enabled. Visit <a href="Disneyland.com/App">Disneyland.com/App</a> to learn more. See below for key features available to guests staying at a Hotel of the *Disneyland*® Resort.

## Explore Important Changes at the Hotels of the *Disneyland®* Resort

If you are planning a stay at a Hotel of the *Disneyland*® Resort, review important information about your stay at <a href="https://disneyland.disney.go.com/experience-updates/hotels/">https://disneyland</a>® Resort Hotel guest, the *Disneyland*® app\* is a helpful tool that provides access to features such as access to hotel reservations, online check-in/check-out, <a href="mailto:digital key">digital key</a> and charge-to-room. To access these features, you need to first link your hotel reservation to your Disney account via the *Disneyland*® app or online.

#### Planning to Visit the Theme Parks? A Valid Ticket and Reservation Are Required

Attendance is managed through a new theme park reservation system that requires all Guests to obtain a reservation for theme park entry in advance. To enter a park, both a theme park reservation and valid admission ticket, for the same theme park on the same date, are required for Guests ages 3 and up. If you have a multi-day ticket, you must make a theme park reservation for each date of your visit. Prior to purchasing tickets, be sure to view theme park reservation availability online as theme park reservations are limited in availability and not guaranteed. For more details regarding theme park reservations, visit <a href="https://disneyland.disney.go.com/experience-updates/park-reservations/">https://disneyland.disney.go.com/experience-updates/park-reservations/</a>. Please contact your planner for details about theme park tickets related to your group.

\*Message, data and roaming rates may apply. Availability subject to handset limitations and features may vary by handset or service provider. Coverage and app stores not available everywhere. If you're under 18, get your parents' permission first.

This document provides information for meetings and events at the *Disneyland®* Resort. As always, the *Disneyland®* Resort procedures may change as we continue to update our health and safety processes based on guidance from the state of California and local health officials. Check Disneyland.com/Updates for the latest resort-wide updates.

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