



FQHC Reimbursement Telemedicine Services

Michigan Medicaid and Medicaid Health Plans

Provider Enrollment:

Providers must follow established credentialing guidelines as outlined by HRSA [PIN 2001-16](#) and [PIN 2002-22](#). In addition they must be credentialed and enrolled with each contracted health plan.

- All Providers must have their enrollment approved through the on-line MDHHS CHAMPS Provider Enrollment (PE) subsystem to be reimbursed for covered services rendered to eligible Medicaid beneficiaries. Medicaid Health Plans have additional enrollment processes that must be followed for each contracted health plan. Refer to [CHAMPS](#) for contact information related to the online application process, including a Preparation Checklist of required information.
- Effective December 1, 2015 Behavioral Health providers should be enrolled in CHAMPS system, per [MSA policy 15-44](#) and attached to the FQHC's FAO record.
- All providers billing for telehealth services must be licensed in the State of Michigan and be enrolled within the CHAMPS system.

Source: [Medicaid Provider Manual/General Information for Providers Chapter/Section 2- Provider Enrollment.](#)

Reimbursement:

- An FQHC can be either an originating or distant site for telemedicine services. Telemedicine Section of the Practitioner Chapter has additional information regarding telemedicine services.
- Telemedicine is the use of telecommunication technology to connect a patient with a health care professional in a different location. MDHHS requires a real time interactive system at both the originating and distant site allowing instantaneous interaction between the patient and health care professional via the telecommunication system.
- Telemedicine should be used primarily when travel is prohibitive for the beneficiary or there is an imminent health risk justifying immediate medical need for services.
- Providers must ensure the privacy of the beneficiary and the security of any information shared via telemedicine. The technology used must meet the needs for audio and visual compliance in accordance with current regulations and industry standards.



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- Telecommunication systems using store and forward technology including asynchronous transmission of medical data or the use of robotics for remote access surgical procedures are not included in this policy.

Source: [MSA-3-34](#)

Billing:

All claims must be billed following Medicaid policies and procedures:

- FQHC providers are expected to practice in accordance with the accepted standards of care and professional guidelines applicable to medical, dental, and behavioral health services, and comply with all applicable policies published in the MDHHS Medicaid Provider Manual.
- FQHC services must be billed according to instructions published in the [Billing & Reimbursement for Professionals Chapter](#) of the manual. FQHCs must refer to this chapter for information needed to submit professional claims for Medicaid services, as well as information about how MDHHS processes claims and notifies the FQHC of its action. Policies for specific services are found in the provider-specific chapters.
- Telemedicine services are billed using appropriate procedure codes and modifiers. This information is contained in the MDHHS [Telemedicine Services Database](#) available on the MDHHS website.
- Telemedicine services are billed using the same procedure codes as services rendered to a patient who is physically present.

Modifiers Required:

- In addition to the procedure code, billers use the "GT" modifier to identify services provided by telemedicine/telepractice.
- To be reimbursed for the originating site facility fee, the originating site provider must bill the appropriate telemedicine procedure code and modifier.
- MDHHS will reimburse the originating site provider the lesser of charge or the current Medicaid fee screen.
- Additional services provided at the originating site on the same date as the telemedicine service may be billed and reimbursed separately according to published policy.

Source: [MSA-3-34](#)