

List of MHP Encounter Issues Related to FQHCs/RHCs/THCs  
July 25, 2018

<u>Number</u>	<u>Situation</u>	<u>Status</u>	<u>Resolution If Resolved</u>	<u>Notes</u>
1	Facility Settlement in CHAMPS	Resolved	Clinics can now access their claims summary reports in CHAMPS. Weekly reports go back to 1/1/18. Annual reports based on clinic fiscal year became available in CHAMPS on 7/18/18.	
2	Was a May 21st deadline issued to MHPs to fix clinic issues?	Resolved	Deadline extended. The need for a new deadline will be reassessed in three months as the settlements were continued as-is for another quarter. MHPs were asked to waive timely filing edits to fix issues that would result in the PPS rate not being paid. Clinics and MHPs should continue to work together.	
4	Prenatal OB Packages (59425/59426)	Resolved	On 7/25/18, MDHHS advised MHPs to pay the code as intended--as multiple encounters.	
5	Some ICO encounters pre-8/1/17 were billed on Institutional	Resolved	Pending no other issues, these encounters should show on the claims summary reports and are eligible for PPS.	
7	Publishing of all Cost Settlement specifications	Resolved	As of 7/2/18, specifications were sent to MPCA, the clinics, and the Medicaid Health Plans.	

List of MHP Encounter Issues Related to FQHCs/RHCs/THCs  
July 25, 2018

8	Some Dental Encounters have Rendering NPI in Billing NPI Field	Under Review		Clinics: If possible, please avoid submitting paper claims to Delta or using Delta's online Toolbox to submit claims for which you would like to be considered for the PPS rate. The Billing Provider NPI is not being collected at this time. Delta is working on a fix.
9	PIHP Encounters-No Institutional encounters post 8/1/17	Under Review		As PIHPs were not notified of the original policy, edit 5212 was turned to Accept on 7/2/18 for PIHP encounters going back to DOS 8/1/17. MDHHS continues to review to ensure that all applicable PIHP encounters are included in the claims summary reports.
10	Some Encounters Billed with Incorrect NPI from one PIHP	Under Review		PIHP believes it has resubmitted all necessary encounters; clinic reviewing data.
13	Clinic Billing Issues: Wrong POS (P/D), Rendering Provider not registered (P/D), Attending Provider missing/not enrolled/not active (I)	Under Review		Rendering Provider issue: New claims summary reports in CHAMPS will include all encounters to be cost settled. Clinics should check their claims summary reports in CHAMPS, and then resolve remaining issues with health plans

List of MHP Encounter Issues Related to FQHCs/RHCs/THCs  
July 25, 2018

14	Inconsistent Payments from MCOs	Resolved	MHPs should pay the contracted rate for network providers and the suggested rate for non-network providers. Non-network providers do not receive PPS rate from MDHHS.	
16	Attending left facility and did not enroll in CHAMPS	Under Review		Encounters are rejecting.
18	Clinics missing incentive payments due to Institutional billing	Resolved	Clinics should work directly with the MHPs to resolve this issue.	
19	MHPs reporting TPL incorrectly, resulting in overpayments by MDHHS	Under Review		
20	VSP asking centers to bill on Professional invoices	Under Review		VSP is a MHP vision contractor