

**PCA Billing Network Conference Call  
Tuesday, October 9, 2018**

## Call Summary

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**Attendees:**

Alcona  
Cassopolis  
Center for Family Health  
Cherry Health  
Detroit Community Health Connection  
East Jordan  
Family Health Center  
Genesee Community Health Center  
Grace Health  
Great Lakes Bay  
Hackley Community Care  
Ingham Community Health Center  
Intercare  
IPH  
Little Traverse Bay  
Mid-Michigan Community Health Services  
My Care Health Center  
New Haven  
Northwest Michigan Health Services  
OIHN  
Sterling  
Upper Great Lakes  
Western Wayne

If your center attended the call and is not listed above, please send an email to [cfemster@mpca.net](mailto:cfemster@mpca.net) to update the center attendee list

**1. Monthly Update Report**

- a. MDHHS will apply updates to the file and share them by the end of the month
- b. Please continue to work with your health plan rep and MDHHS on outstanding claim issues

**2. Cost Settlements**

- a. Please continue to work on submission; if TA is needed, email me directly

**3. VSP and Molina**

- a. Per Theresa Landfair, submit these encounter claims on the institutional form directly to Molina. If an institutional claim is submitted to VSP, it will reject. A fix is being put in place

Please send billing questions to MPCA by emailing Charmaine Femster at [cfemster@mpca.net](mailto:cfemster@mpca.net). You can ask questions directly to your peers in the Billing Managers Network through the listserv at [billingmgrs@lyris.mpca.net](mailto:billingmgrs@lyris.mpca.net)

#### 4. Delta Dental

- a. MDHHS reports a fix has been implemented and all dental encounter data will be uploaded to the CHAMPS system by October 31, 2018

#### 5. Other

- a. Telehealth Document
  - i. Billing practices for FQHC to FQHC
    1. At this time, MDHHS would like to continue to point providers to the Medicaid Provider Manual on telehealth billing practices. A third-party document could become outdated once updates are made to the Medicaid Provider Manual
    2. HCRD will pay the wrap around payment if the Distance Site – which is the location of the physician or practitioner providing the professional service via a telecommunications system is a certified RHC/FQHC location. We will not cover these cost if only the originating site is the certified RHC/FQHC and the Distant site is a non-certified location
- b. McLaren Update
  - i. Some health centers report that McLaren refused a timely filing; per MDHHS, A timely filing extension was provided by the Managed Care Division. Contract Managers will be reaching out to health plans to notify of the extension.
- c. Meridian Antepartum Claims
  - i. The Meridian contract manager will do follow up here. MDHHS has requested some examples; please forward to [cfemster@mpca.net](mailto:cfemster@mpca.net) for review and feedback.

#### 6. Save the Date

##### **Finance and Billing Meeting**

When: November 27, 2018  
Time: 11:00am-4:30pm  
Location: Crowne Plaza West  
Event page: [click here](#)

**Event page will be updated soon to reflect all participating plans**

**Participating Plans Confirmed: Blue Cross Complete, Meridian, Molina, United Healthcare, Priority Health**

**Pending: McLaren, Total Healthcare**

#### **Year End Billing Network Call:**

**December 18<sup>th</sup> at 1pm**

Dial In: 1-646- 876- 9923

Meeting ID: 742 480 787

- Please send agenda items in advance to Charmaine Femster at [cfemster@mpca.net](mailto:cfemster@mpca.net).

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