

MRPA Software Showcase Requirements Building Exercise

| "USER STORY" (Tool to create feature requirement from end-user/customer perspective) | "ACCEPTANCE CRITERIA" (How we gauge if the feature meets the requirement) |
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| <p>As a customer service rep, I can reprint receipts from the sales screen so that I can quickly give customers the financial data they request.</p> | <p>Ensure the CSR is able to:</p> <ul style="list-style-type: none"> log in to the recreation software system launch the sales screen recall a transaction receipt by one or more methods (number, customer info, workstation, date/time, etc.) reprint receipt to printer assign content page to Editor for review |
| <p>As a coach, I can enter scores via the web so that my league players can get quick access to standings.</p> | <p>Ensure the coach is able to:</p> <ul style="list-style-type: none"> log in to the customer-facing web portal view game information for relevant leagues enter/modify score data save changes publish data notify league participants that data has been published |
| <p>As a programmer, I can run proof reports for my program entries so that I can ensure my marketing materials are accurate.</p> | <p>Ensure the programmer is able to:</p> <ul style="list-style-type: none"> log in to the recreation software system launch the report interface enter criteria specific to programs run report preview/save data print/export data for review |
| <p>As a _____, I need to _____ _____ so that _____ _____ _____</p> | <p>Ensure that the _____ is able to:</p> |
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