

# Salt Lake Urban County

43+ years of experience administering HUD dollars

## **Mission Statement**

We aim to strengthen families and neighborhoods by helping fund organizations that provide essential programs and services to individuals and areas of the county that need them most.

## **CDBG Public Service Project: The INN Between**

### **Brief Description of the Program:**

The INN Between meets HUD goals by providing housing (sometimes temporary, sometimes permanent through the end of life) to individuals suffering from a serious medical condition or a terminal illness. We house individuals regardless of prior housing status, evictions, criminal history, or other criteria which may cause the individual to be excluded from other housing opportunities.

100% of our clients are homeless. Most (over 90%) are considered chronically homeless (more than one year); however, some individuals are displaced from housing when their disease leads to job loss, loss of income and health insurance, and subsequent loss of housing. This is an especially vulnerable group of individuals because they have no experience surviving in the shelter environment which can be riddled with violence and drugs. This, combined with their frail medical condition, makes their entry into the shelter system highly problematic with a high propensity for horrific outcomes.

### **Demographics:**

All our clients are considered Extremely Low Income by HUD standards. About 60% lack Medicaid or any health insurance. About 40% are female. About 93% are Caucasian with the remainder being other races. About 40% are Hispanic. All our clients have a serious medical condition or a terminal illness.

No other agency or program exists in Utah to meet this specific sub-population of medically frail and terminally ill homeless individuals. Therefore, the CDBG funding we receive goes to a unique and critical service for our community.

### **Leveraging of Funding:**

CDBG funding is critical to our agency's ability to leverage other funding sources because, through the CDBG application process, our agency is thoroughly vetted, providing the credibility that private funding sources need to make an informed decision.

### **Justification of Program and Measurable Outcomes – Individuals are Stable & Safe:**

Our measurable outcomes include eliminating unnecessary 911 calls and Emergency Room visits. Each 911 call with medical transport costs the community about \$2,000, and hospital stays are thousands of dollars. The INN Between ensures access to appropriate medical care, eliminating unnecessary 911 calls and saving our community about \$180,000 annually (based on saving just one 911 call per client). In addition, eliminating unnecessary 911 calls frees up limited police and fire resources for true emergencies. CDBG funding represents 10% or more of our budgetary needs and is therefore critical. The loss of this funding would significantly impair our operating capacity, would probably lead to a reduction in staff, which would mean that we would have to reduce the number of clients we can serve at any given time.

Please feel free to contact: Karen Wiley, Community Development Manager, PO Box 144575, Salt Lake City, UT 84114-4575, 385-468-4870

### **If this money was not available, what is the impact?**

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The need for our program is great, as evidenced by our 15-bed home being full most nights. CDBG funding is critical to our program, and the community at large.

### **CDBG Personal Success Story**

A man named Shoban, who had been living on the streets for a number of years, was living at the shelter and going to truck driving school when he suffered a severe heart condition and ended up in the hospital. He was not eligible for surgery, due to his frail condition, and the hospital discharged him to The INN Between, telling us that he was so frail, he may not survive the ambulance ride over.

Shoban was placed on hospice care (donated by Intermountain Healthcare's Hospice division – our hospice partner that has committed to providing charity care to any uninsured resident at The INN Between), and his health began to improve. Our Program Director, Matilda, counseled Shoban and inspired him to give up his life on the streets and pursue a job in his former career, software development.

After about six weeks, Shoban started applying for jobs, and he landed a job as a software engineer in Phoenix, Arizona. The company paid for his relocation and provided corporate housing until he could get his own place. Shoban has a new lease on life, and on a productive member of society.



Shoban and Matilda, on Shoban's move out day

### **Contact Information:**

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