

SUMMER SERIES WORKSHOPS

I.S. SCRIPTING & SUPERVISOR LEADERSHIP

MONDAY JULY 29 - WEDNESDAY JULY 31, 2019 | THE AMERICAN HOTEL | ATLANTA, GEORGIA



INTELLIGENT SERIES PROGRAMMING, MESSAGE AND DISPATCH SCRIPTING WORKSHOPS

Join the NAEO Professional Development Committee for an Intensive three-day workshop for both entry level (I.S. 101) & expert (I.S. 102) programmers!

From July 29-31, NAEO's Professional Development Committee will be offering an exclusive three-day hands-on educational workshop on Intelligent Series Programming. The American Hotel in Atlanta, GA is hosting this amazing event for commercial and medical answering services, hospital switchboards, and contact centers. Whether you are new to Intelligent Series or looking to cross-train coworkers and build a programming department, you'll learn first-hand invaluable knowledge to efficiently and consistently program or convert your clients into Intelligent Series and Contact Based Dispatching. Similar NAEO training opportunities have completely sold out quickly over the last few years, so don't delay in registering you and/or your team!

SUPERVISOR LEADERSHIP WORKSHOP

Join the NAEO Professional Development Committee for an Intensive three-day Supervisor Leadership workshop!

Your Supervisors are among the MOST important people in your company – they work directly with your staff and your customers. From July 29-31, NAEO's Professional Development Committee will be offering an exclusive three-day hands-on educational Supervisor Leadership Workshop at The American Hotel in Atlanta. This workshop will cover things in customer care, handling complaints, strategies on how to handle employee issues and more!

HOTEL INFORMATION:

The American Hotel,
a DoubleTree by Hilton
160 Ted Turner Drive, NW
Atlanta, GA 30303

Room rate: \$129

**This rate is available July 28 - July 31*

To reserve a room, call 855-243-1342 and reference the NAEO 2019 Summer Series

WORKSHOP RATES:

3-DAY I.S. 101 WORKSHOP:

EARLYBIRD: Member \$699 | Non-Member \$999

REGULAR: Member \$749 | Non-Member \$1049

3-DAY I.S. 102 WORKSHOP:

EARLYBIRD: Member \$699 | Non-Member \$999

REGULAR: Member \$749 | Non-Member \$1049

3-DAY SUPERVISOR LEADERSHIP WORKSHOP:

EARLYBIRD: Member \$399 | Non-Member \$599

REGULAR: Member \$449 | Non-Member \$649

NAEO SUMMER SERIES EVENING OUT:
\$40

**Register by June 27, 2019 to receive the earlybird rates*



SUMMER SERIES WORKSHOPS

Name _____
 Title _____ Company _____
 Address _____
 City _____ State _____ Zip _____
 Phone _____ Fax _____
 Email _____

WORKSHOP RATES

	Member By June 27	Non-Member By June 27	Member After June 27	Non-Member After June 27
3-Day I.S. 101 Workshop	<input type="checkbox"/> \$699	<input type="checkbox"/> \$999	<input type="checkbox"/> \$749	<input type="checkbox"/> \$1049
3-Day I.S. 102 Workshop	<input type="checkbox"/> \$699	<input type="checkbox"/> \$999	<input type="checkbox"/> \$749	<input type="checkbox"/> \$1049
3-Day Supervisor Leadership Workshop	<input type="checkbox"/> \$399	<input type="checkbox"/> \$599	<input type="checkbox"/> \$449	<input type="checkbox"/> \$649
NAEO Summer Series Evening Out	<input type="checkbox"/> \$40			

TOTAL \$ _____

PAYMENT METHOD (choose one): Check Visa MasterCard American Express

All fields are required if paying by credit card. (Please note that credit card information should not be emailed)

Cardholder Name _____
 Card # _____
 Exp. Date _____ Sec. Code _____
 Cardholder Phone _____
 Cardholder Signature _____
 Card Billing Address Same as address above
 Address _____
 City _____ State _____ Zip _____

Please send your registration form with payment to:

National Amtelco Equipment Owners
 1000 Westgate Drive | Suite 252 | St. Paul, MN 55114
 T: 800.809.6373 | F: 800.809.6374 | W: www.naao.org

(For office use only)	
initials	fin.
date	
CK/CC	
amt. paid	
bal. due	

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By attending our events, you acknowledge that you are in a public place, and that attendees (including NAEO volunteers) may capture your image in photos and videos. Nevertheless, NAEO encourages event attendees to exercise common sense and good judgement, and respect the wishes of other attendees who do not wish to be photographed at the events.

NAEO uses photos and videos taken at its events for a variety of purposes, including publication on the NAEO website. If you see any photos or profiles about yourself on www.naao.org that you would like removed please email management@naao.org.

CANCELLATION POLICIES: With written cancellation notice, received by June 27, 2019, you will receive a full refund, less a \$25 administrative charge. Cancellations after June 27, 2019 are nonrefundable. Notices of cancellation must be faxed to the NAEO office at 651-290-2266. No-shows will not receive refunds.

****Due to PCI Compliance, please do NOT provide any credit card information via email. Call or fax it in only** Prepayment required.**