Consider a leader in your life. How have they helped you through a challenge? What qualities were exhibited that you consider helpful?

Emotional Intelligence:
The ability to _________ and ___________ ________ in yourself and others, and your ability to use this awareness to _________ _______ _____________ and relationships.
Collaboration

Plan a vacation!
Engagement

• Employee engagement is the ________________ _______________ employees have.

• Highly engaged employees __________ in what they are doing and ___________ a sense of ownership.

• How do you engage your employees at their core?

• ________% of employees are regularly not engaged.
• ________% of employees are regularly actively disengaged.
• ________% of employees are regularly engaged.