

A Parting Message from the President

I'd like to take one last opportunity to thank everyone associated with NAGRA for their hard work and support during my term as president. You are what make this such a great organization.

As I get ready to join the other "Past Presidents", I have to say that I truly am going to miss being your president. I have learned so much during my time with NAGRA and I appreciate everyone who has so generously shared their knowledge and experience with me.

I want to wish the future president and all other incoming board members and gaming interest representatives much success in the coming year. I know your new president will be successful to the ongoing development and success of our organization.

With that being said, Minneapolis, MN, get ready! The Radisson Blu, Mall of America, in Bloomington to be exact. This is the 30th anniversary of NAGRA and I encourage you to attend this milestone event. The schedule is set, the speakers confirmed, and I am looking forward to this learning experience. As always, the conference committee has put together a wide variety of sessions that include something for everyone. Some of these sessions include:

- An update on electronic raffles.



Lisa M. Christiansen
NAGRA President
2014

- A look at the European Gaming Markets presented by Atle Hamar from the Norwegian Gaming Authority.
- A breakfast session with the Global Gaming Women. The mission of Global Gaming Women (GGW) is to support the development and success of women in the international gaming industry through education, mentorship and networking opportunities.
- The American Gaming Association will be presenting a session on The Present and Future of Gaming.
- Gaming interest groups sessions. These sessions allow you to give input on issues you would like to see presented in future sessions and conferences. NAGRA encourages your participation in these sessions!
- Gaming standards to support online gaming by the Gaming Standards Association

This year, the full day training will be given by the National White Collar Crime Center and they will have a presentation on using social media for both investigations and public awareness campaigns. This should be an interesting training for both law enforcement and regulatory personnel. I encourage you to attend this year.

In closing, I'd like to thank everyone again for their support over the last year. I'm looking forward to another wonderful year with NAGRA and hope all of you will join me in actively contributing to the ongoing development of this great organization. See you in Minnesota!

Sincerely,
Lisa Christiansen

Inside this issue

- 2 2014 Board Elections
- 3 Register Today! - NAGRA 30th Annual Training & Education Conference
- 4 Navigating NAGRA's Website
- 4 Join a NAGRA Listserv
- 5 There's a New Agency in Town
- 5 Russia Plans Casino Destination in Crimea
- 5 Nevada, Delaware Signing Online Poker Partnership
- 5 Snyder, Lawmakers at Odds Over Charitable Gambling after Michigan Senate OKs Easing Regulations

2014 Board Elections

Primary Contacts for NAGRA Member Organizations are called to Vote by May 23

It is time for the annual NAGRA Board of Directors Elections. The candidates listed on the ballot are those submitted to us by the NAGRA Nominations Committee and represent the Committee's report to the members. Ballots must be completed on or by May 23, 2014. Primary contacts may click here to vote - please note that membership login is required and only primary contacts have access to the ballot. (See emails of April 30 and May 15.)

All members vote for the Vice-President (*officer position*); only members in the Eastern U.S. Region can vote for the Eastern U.S. Regional Director position (*Alabama, Connecticut, Delaware, Florida, Georgia, Kentucky, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, Tennessee, Vermont, Virginia, Washington D.C. and West Virginia*); and only members in Canada can vote for the Canadian Regional Director position.

Candidate Bios (*click on candidates' names*):

Vice President: Gary Vigneault (*Arizona*)

Eastern U.S. Regional Director: William P Murray (*Delaware*)

Canadian Regional Director: Dave Peters (*Canada*)

Want to Contribute?

Have an idea for an article for the NAGRA News? Would you like to contribute an article? Send in your idea today. Please include your name, agency, phone number and email address. Any member updates or insights into the industry make for great content! We appreciate your contribution.

Articles can be sent via email to scottf@nagra.org or mailed to the NAGRA office at 1000 Westgate Drive, Suite 252, St. Paul, MN 55114.

2014 Newsletter Schedule

Summer:

Call for News: July 1

Content Due: August 1

Newsletter Emailed: August 15

Fall:

Call for News: October 1

Content Due: November 1

Newsletter Emailed: November 15

Board of Directors

President

Lisa M. Christiansen

Vice President

Andres Alvarez

Past President

Simone Syrenne

Treasurer

Debbie Parpounas, CPA

Secretary

Gary A. Vigneault

Eastern U.S. Regional Director

William Murray

Midwestern U.S. Regional Director

Kathie E. Oviedo

Western U.S. Regional Director

Craig Durbin

Canadian Regional Director

David Peters

About NAGRA

NAGRA brings together agencies that regulate gaming activities and provides them a forum for the mutual exchange of regulatory information and techniques. Collecting and disseminating regulatory and enforcement information, procedures, and experiences from all jurisdictions provides ongoing gaming education and training for all members.

30th

NAGRA Annual Training & Education Conference

June 9-12, 2014

Evening Events for All to Enjoy!

Tuesday – Celebrate NAGRA’s 30th Anniversary. Attendees are invited to share their favorite memories during open mic (also held during lunches).

Wednesday – Visit Mystic Lake Casino. Transportation to and from Mystic Lake Casino will be available at specific times.

Thursday – A last hoorah with friends at the Farewell Reception taking place in Firelake Grill House and Cocktail Bar (located inside Radisson Blu)

New This Year

Family and friends are welcome to attend lunches and Tuesday’s 30th Anniversary reception for a nominal fee. Click here to register your guest online.

The Wednesday and Thursday evening events are complimentary for all guests.

Scheduled Conference Sessions

- Social Media 101 - What Investigators and Regulators Need to Know
- The Present and Future of Gaming High
- Gaming Standards to Support Online Gaming
- Responsible Gambling Standards for iGaming
- Electronic Raffles
- Due Diligence
- Money Laundering
- The Minnesota Experience
- Payment Portals
- Developments in Gaming Technology
- Responsible Gaming
- European Gaming Markets
- Ensuring the Success of Technology Projects
- Poker - Skill or Chance?
- Social Club Investigations
- Online Licensing
- GeoLocation
- Bitcoin
- Trends, Opportunities and Challenges in Indian Gaming
- iGaming is Here - Best Practices in Delaware
- Operational Audits and Financial Monitoring of Charitable Bingo

Go to the NAGRA website or click here for more details.

Register Today!

Radisson Blu Mall of America

2100 Killebrew Drive

Bloomington, MN 55425 USA

952-881-5258

Group Rates: \$141 single/double occupancy.

**Special Room Rate ends Saturday, May 17.
Reserve your room today!**

The Radisson Blu Mall of America is conveniently located less than five miles away from the Minneapolis-St. Paul International Airport and is directly connected to Mall of America. Complimentary shuttle service is available to and from the airport.

- **Special Room Rate extended until May 17.** NAGRA room rates are valid for June 8-13 if reservations are made by May 17, 2014.
- **Reservation Code:** NAGRAC or call +1 (952) 881-5258 and indicate you are with the NAGRA Annual Conference. Click here to make your reservations online.

**There is so much more to check out!
Go to www.NAGRA.org
for all the details.**

Navigating NAGRA's New and Improved Website.

How do you login and control your profile?

If you have forgotten your password, click on the "Forgot Password" link on the website's login page. Use the email associated with your NAGRA membership or your username to get started - your temporary password will be email to you. Once you log in, please change your password to something you will remember and be sure to review and update your unique profile.

I've updated my individual profile, how do I update my organization's information and add or remove members from my organization?

Your organizational information is maintained by the primary (voting) NAGRA member contact from your organization. If that is you, view the "Organizational Management" video below. If it is not you, it is the responsibility of the primary member to maintain and oversee the organization's member list as well as its profile information. Contact them if you notice that changes should be made.

Need more help? Check out our Webinars...

We've created the following webinars to help in navigating the new website - you can also access them on the website by clicking here.

- Member Login
- Member Profile
- New Features Overview
- Event Registration
- Organizational Management

Please note that www.nagra.org is best optimized for modern browsers (Mozilla Firefox and Chrome are preferred.) ■

Join a NAGRA ListServ

The NAGRA Listservs are back. After the transitional period of website development we are reinstating the NAGRA Listservs. Beginning the week of June 2, the Listservs will be back online.

The overall purpose of the NAGRA listservs are to:

- ask other members questions related to the regulatory gaming industry,
- respond to questions asked, and
- share best practices among NAGRA members.

All current NAGRA members are automatically assigned to their region/zone listserv:

- Eastern United States
- Midwestern United States
- Western United States
- Canada

Following are special interest Listservs you can opt-in to:

- Charitable Gaming
- Casino/Electronic Gaming
- Internet Gaming
- Indian Gaming
- Lottery Committee
- Investigators
- Responsible Gaming

Beginning the week of June 2, we will begin populating each special interest group and you will receive a welcome to the Listservs you chose to participate in.

NAGRA maintains a Listserv Code of Conduct and an Anti-Trust Policy.

More details can be found in the members only area of the website by clicking here (login is required). ■

There's a New Agency in Town

Manitoba announces its new liquor and gaming regulator

On April 1, 2014, the Manitoba Gaming Control Commission (MGCC) and the Manitoba Liquor Control Commission's Regulatory Services Division combined to become a single regulatory agency: the Liquor and Gaming Authority of Manitoba (LGA). Over the next year, the LGA will become a one-stop shop for liquor and gaming licences and permits, which are often issued to the same client groups.



Liquor and Gaming Authority of Manitoba

made in gaming, and mostly included language clarifications and updating descriptions of gaming events and activities to make them relevant to today's standards.

The move to a single regulator will allow Manitoba to achieve consistency and synergies. This will include extending the MGCC's long-held mandate for social responsibility, research and policy to liquor-related initiatives.

We look forward to continuing to partner with NAGRA to share information and ideas. Details on the new organization, legislation and a Top 100 overview of changes is available at www.lgamanitoba.ca. ■

The agency operates under the Manitoba's Liquor and Gaming Control Act. The new legislation balances consumer choice and business flexibility within a framework of public safety and social responsibility. The majority of changes affect Manitoba liquor laws that were created in 1956. Minimal revisions were

Russia Plans Casino Destination in Crimea

As the world watches the standoff between Russia and Ukraine, plans move ahead to establish a gambling zone on the annexed peninsula of Crimea. Russia is not wasting any time to proclaim dominance over the territory with a casino destination set to become a vibrant tourist hotspot. >>Read more by clicking here. ■

Snyder, Lawmakers at Odds Over Charitable Gambling after Michigan Senate OKs Easing Regulations

April 24, 2014 - Gov. Rick Snyder and lawmakers remain at odds over how much to rein in the charitable gambling industry featuring games such as Las Vegas-style poker, after the state Senate voted unanimously Thursday to ease regulations that could go into effect next month. >>Read more by clicking here. ■

Nevada, Delaware Signing Online Poker Partnership

Wilmington, Del. — Nevada and Delaware leaders signed a landmark agreement Tuesday that will join their states for online poker, potentially increasing payouts for residents who gamble while aiming to model how states might collaborate on an emerging economic opportunity. The Multi-State Internet Gaming Agreement signed in Wilmington by Gov. Brian Sandoval of Nevada and Gov. Jack Markell of Delaware establishes a legal framework for the first authorized interstate Internet gambling. >>Read more by clicking here. ■