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*Cert Alert: June Issue*

## Final CHAM and CHAA Testing Opportunity for 2018

If one of your goals for 2018 is to become a NAHAM-certified Patient Access Professional, now is the time to take action. Our final testing window for 2018 will take place in October. You must register by **Friday, August 31** to take the [Certified Healthcare Access Manager](#) (CHAM) or [Certified Healthcare Access Associate](#) (CHAA) examination during the October testing window!

## The 2018 CHAM Certification Maintenance Deadline: June 30

If you became CHAM certified in an even year, your certification will expire on **June 30, 2018**. It's easy to record your contact hours through [Certification Central](#). Sign into your NAHAM account on our website using your unique UserID and Password. Head to your dashboard by clicking "Certification" then "Certification Central." Once you have reached your dashboard, click on "Enter Credits." After you enter 60 hours, the option to renew becomes available and you will be able to make a payment.

Not sure what you can report or how many contact hours your professional development activities are worth? Please refer to the [NAHAM Contact Hour Guide](#) for guidance.

## Contact Hour Spotlight: On-Demand Education Courses

NAHAM is proud to offer top-notch patient access education through a new, exclusive partnership with BridgeFront. BridgeFront provides outcomes-based education to help patient access professionals at all

career levels improve operational performance across all dimensions of the revenue cycle:

- Revenue Cycle
- Point of Service Collections
- HIPAA
- Patient Experience

Visit the [NAHAM Education Hub](#) today to keep earning contact hours and ensure you are up-to-date on current trends in Patient Access!

## New CHAM and CHAA Recipients

Congratulations to all of those who passed their CHAM and CHAA exams during the April testing window. Check out the [recently certified](#) list!



Congratulations to Brittany Marks who became a Certified Healthcare Access Associate last month! Brittany works in admissions at Baptist Memorial Hospital in Mississippi. To prepare for the CHAA exam, Brittany utilized the NAHAM CHAA study guide and worked with departments within her facility, such as Insurance Verification and Pre-certification, to gain hands-on knowledge.



Since studying for the exam, Brittany has found greater understanding and respect for all aspects of the revenue cycle. "I learned how my role in pre-registration and registration fit in with scheduling, insurance verification and billing," said Brittany. When asked for advice for those thinking about earning certification, Brittany replied, "If you get this opportunity, jump on it and take everything that comes with it... don't take anything for granted, go explore the whole revenue cycle. Don't be afraid to ask questions. Surround yourself around positivity, and don't second guess yourself."

Want to be featured in the next issue of Cert Alert? Fill out our [online form](#) to share your success story.



## Testing Window

## Application Deadline

January

November 30

April

February 28

July

May 31

October

August 31

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