



NEWS RELEASE

For Immediate Release
April 22, 2013

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**National Association of Healthcare Access Management Certifications Receive
Accreditation from the National Commission for Certifying Agencies**

WASHINGTON (April 22)—The National Commission for Certifying Agencies (NCCA) recently accredited the National Association of Healthcare Access Management (NAHAM) and its Certified Healthcare Access Manager (CHAM) and Certified Healthcare Access Associate (CHAA) for a five-year period, expiring March 31, 2018.

NAHAM received NCCA accreditation of its CHAM and CHAA programs by submitting an application demonstrating the programs' compliance with the NCCA's Standards for the Accreditation of Certification Programs. The NCCA is the accrediting body of the Institute for Credentialing Excellence (formerly the National Organization for Competency Assurance). Since 1977, the NCCA has been accrediting certifying programs based on the highest quality standards in professional certification to ensure the programs adhere to modern standards of practice in the certification industry.

"This accreditation represents a significant recognition for NAHAM certification," said NAHAM Certification Commission Chair Elizabeth Reason, CHAM. "Approval from NCCA speaks to the quality of the CHAM and CHAA programs and the caliber of individuals who hold these designations."

NAHAM's certification programs promote best practices, standards, and subject matter expertise and enable certificants to influence and promote the high-quality delivery of patient access services. Patient access services professionals provide quality services in registration and all of its support processes to patients, providers and payers into, through and out of their health care experience.

Currently, over 700 patient access managers are certified to use the CHAM designation, and over 5,000 patient access associates are certified to use the CHAA designation.

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The National Association of Healthcare Access Management (NAHAM) is the premier organization serving patient access professionals working in the health care field. NAHAM establishes best practices and subject matter expertise; provides an array of networking, education, and certification opportunities; and enables our members to influence and promote the high quality delivery of patient access services. For more information, visit www.naham.org.

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