



Certified Healthcare Access Associate (CHAA)
Online Certification Preparation Course
Participant Guide

Study Plan Worksheet

Domain	Study Strategy	Complete By:	Done?
Patient Access Foundations (44%)			
Pre-Arrival (31%)			
Arrival (25%)			

Practice Test Question Domains

Question	Domain
1	Arrival
2	Arrival
3	Patient Access Foundations
4	Patient Access Foundations
5	Patient Access Foundations
6	Patient Access Foundations
7	Patient Access Foundations
8	Patient Access Foundations
9	Patient Access Foundations
10	Patient Access Foundations
11	Pre-Arrival
12	Patient Access Foundations
13	Patient Access Foundations
14	Pre-Arrival
15	Patient Access Foundations
16	Patient Access Foundations
17	Patient Access Foundations
18	Patient Access Foundations
19	Patient Access Foundations
20	Arrival
21	Patient Access Foundations
22	Arrival
23	Patient Access Foundations
24	Patient Access Foundations
25	Pre-Arrival
26	Arrival
27	Pre-Arrival

Question	Domain
28	Arrival
29	Patient Access Foundations
30	Patient Access Foundations
31	Pre-Arrival
32	Patient Access Foundations
33	Patient Access Foundations
34	Patient Access Foundations
35	Patient Access Foundations
36	Patient Access Foundations
37	Pre-Arrival
38	Patient Access Foundations
39	Patient Access Foundations
40	Arrival
41	Pre-Arrival
42	Patient Access Foundations
43	Arrival
44	Arrival
45	Pre-Arrival
46	Arrival
47	Arrival
48	Pre-Arrival
49	Arrival
50	Arrival
51	Arrival
52	Pre-Arrival
53	Arrival
54	Patient Access Foundations