Chapter Leader Development

Presidents and President-Elects
January 31, 2023

Facilitated by: Donna Dendy, PP, CLP
President, Waco LPA

CHARACTERISTICS OF A LEADER

INTELLIGENT
INTEGRITY
CARING
DETERMINED
COMPETENT
COURAGEOUS
INNER STRENGTH
HONEST
WILLING TO SERVE
PERSISTENT
HOW DO I LEAD?

• Educator and Mentor
• Communicator
• NALS Role Model

KEYS TO EFFECTIVE LEADERSHIP

• Attitude
• Commitment
• Communication
• Credibility
• Dedication

• Diplomacy
• Enthusiasm
• Flexibility
• Patience
• Tact
THE LEADERSHIP WHEEL

CAPITALIZING ON SUCCESSES
OVERCOMING CHALLENGES (Breakout Rooms)

Common Themes

• Member engagement
• Volunteer management
• New member recruitment

BETTER PREPARING OUR LEADERS
Upcoming Chapter Leadership Development Webinars

- **February 28**: Membership/Marketing Officers
- **March 28**: Treasurers
- **April 18**: Secretaries*
- **April 25**: All Officers*
- **May 30**: Education/Certification Officers
- **June 27**: All Officers*

* Volunteer facilitator needed

THANK YOU!