



# MONDAY, APRIL 15 SCHEDULE

As of February 26, 2019

Time	Event	Location
7:00 a.m.–8:00 p.m.	Registration ( <i>Workshop attendees and CPCP test takers start here, then check in for your exam and respective workshop</i> )	Mezzanine
8:00 a.m.–12:00 p.m.	CPCP Exam* (Pre-registration only)	Junior Ballroom
8:00–11:30 a.m.	Pre-Conference Workshop: Travel Cards 101: Everything You Need to Know*	Trade Room
12:30–4:00 p.m.	Pre-Conference Workshop: Pathway to an Effective Purchasing Card Program for Beginners*	Trade Room
3:00–4:00 p.m.	Speaker and Host Orientation	Biscayne Ballroom
4:00–5:00 p.m.	Meet & Greet: Government/K-12	Bayfront Ballroom
4:00–5:00 p.m.	Meet & Greet: Higher Education	Sevilla
4:00–5:00 p.m.	Meet & Greet: Corporate	Bayfront Ballroom
4:00–5:00 p.m.	Meet & Greet: Provider	Bayfront Ballroom
5:00–8:00 p.m. 6:30–7:30 p.m.	Exhibit Hall Open Opening Cocktail Reception in the Exhibit Hall	Mezzanine
*Separate registration and additional fee required		



# WEDNESDAY, APRIL 17 SCHEDULE

	Mezzanine	Grand Ballroom	Sandringham	Bayfront Ballroom	Brickell	Chopin Ballroom Partner Sponsor Sessions	Biscayne Ballroom	Michelangelo Provider Demonstrations	Escorial
7:30 a.m.–4:30 p.m.	Registration Open								
7:30–8:30 a.m.	Continental Breakfast								
8:45–10:30 a.m.		General Session: <i>Beyond the Hype and Hype of Blockchain and Bitcoin: Building Trust in the Age of Radical (Dis)Connection and Transformation</i>							
10:45 a.m.–4:30 p.m.	One-on-One Provider Meetings (appointment required—see conference app for contact information)								
10:45–11:30 a.m. <b>Breakout 5</b>			APAC Region—Mastering Global Card Rollouts to Maximize Compliance and Adoption <i>Kathleen Broddus Lane Xylem Inc.</i> <b>(Global/Travel/P-Card)</b>	<b>HOT TOPIC DISCUSSION</b> Driving Optimization in Your Travel Program Utilizing Travel Card Mandate <i>NAPCP Travel Card Advisory Team</i> <b>(Travel)</b>	Automating Your P-Card Platform <i>Ronda Davis, CPCP SCI Shared Resources, LLC</i> <b>(P-Card)</b>	Virtual Cards—Breaking Through Acceptance Barriers <i>Mastercard Incorporated</i> <b>(ePayables)</b>	Train, Refresh, Train, Refresh! <i>Brandi Whittenton City of College Station</i> <b>(P-Card)</b>	Accelerating AP Automation, No Matter Your Size <i>KeyBank</i> <b>(End-Users Only)</b>	Challenge the Status Quo—Take Control and Optimize Your Accounts Payable Processes <i>Bank of America Merrill Lynch</i> <b>(End-Users Only)</b>
11:45 a.m.–12:30 p.m. <b>Breakout 6</b>			Using Technology to Streamline Cardholder and Program Data <i>Jennifer Gruich Southwest Airlines Company</i> <b>(Travel/P-Card/ePayables)</b>	<b>HOT TOPIC DISCUSSION</b> Family Feud Over P-Card Hot Topics <i>NAPCP Government/K-12 Advisory Team</i> <b>(P-Card)</b>	Secrets to Supplier Enablement Success—Lessons Learned from the Bank's Side of Enablement <i>Trevor Reece GCI Analytics (a McKinsey &amp; Company Solution)</i> <b>(Travel/P-Card/ePayables)</b>	California Consumer Privacy Act (CCPA) and Its Effects on Payment Card Industry in the U.S. <i>MUFG Union Bank, N.A.</i>	Card Administration Tool—Then and Now <i>Danny Reyna, Kyle Hunkler and Jennifer Cooper Arthrex, Inc.</i> <b>(P-Card)</b>	How to Realize the Full Potential of Your B2B Program <i>Citi®</i> <b>(End-Users Only)</b>	Supplier Payments in the Fast Lane <i>Wells Fargo &amp; Company</i> <b>(End-Users Only)</b>
12:30–1:30 p.m.		Networking Luncheon							
1:45–2:30 p.m. <b>Breakout 7</b>			To the Stars: P-Card—Business Software Tool Developed to Make It Happen <i>Antonio Ruiz and Cameron Bloye NASA Jet Propulsion Laboratory California Institute of Technology</i> <b>(P-Card)</b>	<b>HOT TOPIC DISCUSSION</b> Emergency Preparedness <i>NAPCP Corporate Advisory Team</i> <b>(Travel/P-Card)</b>	From Local to Global! <i>Victoria Moore, CPCP Tapestry, Inc.</i> <b>(Global/All)</b>	Implementing an Optimized Commercial Card Program in the Public Sector <i>Fifth Third Bank</i> <b>(Travel/P-Card/ePayables)</b>	Analytics 101: A Beginner's Guide to What's Possible <i>Scott Benson UC San Diego Health</i> <b>(Travel/P-Card)</b>	Understanding and Controlling Tail Spend Through eCommerce and Technology Adoption <i>Amazon Business</i>	Mitigate Financial Risk in Your P-Card Program with AI Powered Analytics <i>Oversight Systems</i>
2:45–3:30 p.m. <b>Breakout 8</b>			Nuances of Rolling Out Globally <i>Victoria Moore, CPCP Tapestry, Inc.</i> <b>(Global/All)</b>	<b>HOT TOPIC DISCUSSION</b> Higher Education Insights Part 1 <i>NAPCP Higher Education Advisory Team</i> <b>(P-Card)</b>	Take II: Exposing Risk Within Your Card Program <i>Erich Heneke Mayo Clinic</i> <b>(Travel/P-Card)</b>	Moving the Needle—Implementing an ePayables Program that Gets Results <i>Gloria Michalik, CPA Waste Management, Inc.</i> <b>(ePayables)</b>	Maximizing Card Efficiency Through the Use of Expense Management <i>Inlogik</i> <b>(End-Users Only)</b>	Tradeshift® Go—Procure-to-Pay on the Go for All of Your Long-Tail Spend <i>Tradeshift</i> <b>(End-Users Only)</b>	
3:45–4:30 p.m. <b>Breakout 9</b>			Creating Virtual Card Programs, Eliminating the Direct Bill Hassle <i>Kelli Moore Owens &amp; Minor, Inc.</i> <b>(Travel/ePayables)</b>	<b>HOT TOPIC DISCUSSION</b> Higher Education Insights Part 2 <i>NAPCP Higher Education Advisory Team</i> <b>(P-Card)</b>	Building a Strong P-Card Policy and Procedures Manual Will Take the Load Off! <i>Stephanie Dowell, CPCP and Susan Washington, CPCP Cox Enterprises, Inc.</i> <b>(P-Card)</b>	Virtual Card Market Trends—Lessons from the 2018 EAP Benchmark Study <i>Richard J. Palmer RPMG Research Corp.</i> <b>(ePayables)</b> <b>End-User Educational Breakout</b>	Let's Get Real: Implementing an Artificial Intelligence Expense Audit Solution <i>Alison Anders, CPCP Charles Schwab &amp; Co., Inc.</i> <b>(Travel/P-Card)</b>		
5:00–9:00 p.m.	Members and Speakers-Only Event (offsite)								

