Families First Process Map for Ask, Assist, Refer

**ASK** TARGET 90%

- **MA assesses smoking status of patient.**
  - (current, never, former)

**Yes**

- **MA documents smoking status in EPISODIC RISK Form: Tobacco/Drugs TAB**

**If Current Smoker**

- **TARGET 75%**

  - **Provider educates pt. on:**
    - Harmful effects of tobacco use
    - Quitting is best option
    - Pharma options
    - Cessation options

  - **If referred through QW-NH, provider clicks on Yellow “Quitworks” button. Patient, diagnosis & service provider auto populates order**

  - **Provider reads the consent statement to pt.**
  - **Order is automatically flagged to Order Admin.**

**REFER** TARGET 20%

- **If referred through QW-NH, provider clicks on Yellow “Quitworks” button. Patient, diagnosis & service provider auto populates order**

**Optional:**

- **Provider clicks to print QW-NH handout for patient.**

- **Order Admin faxes order electronically to QW-NH**

- **QW-NH receives order.**
  - Pt info entered into Tobacco web database.
  - QW-NH initiates protocol for contacting pt.
  - JSI emails CHAN to inform them they have data in Healthy E Link.

- **Ordering provider receives report on their DOCUMENT TAB on desktop.**
- **Provider signs document.**
- **Observation committed to pt. record after it is signed as:**
  - QW INITIAL-reached or not reached
  - QW FOLLOW UP-reached or not reached
  - QW 6 MO STATUS-smoking or not smoking

**No**

- **MA documents smoking status in EPISODIC RISK Form: Tobacco/Drugs TAB**

**If Not a Smoker**

- **MA documents:**
  - Never Smoked
  - Former Smoker

**Patient checks out w superbill**