



Quitline Vendor eReferral Survey – 2016

In August 2016, NAQC reached out to services providers to assess the status of eReferral capacity among the states they work with and to learn whether states were implementing eReferral using the standards outlined in NAQC's Technical Guide. The following table contains information shared by the 11 services providers that operate the 53 quitlines across the states and territories. Overall 20 state quitlines have fully implemented eReferral with at least one healthcare partner. In addition, 6 state quitlines are actively working to implement eReferral but have not yet completed the work, and 26 quitlines have not yet embarked on the process of implementing eReferral. Endnotes are provided at the end of the document and contain additional information on acronyms used in the table and links to eReferral resources. This table will be updated periodically to reflect progress made.

NAQC's *Guide for Implementing eReferral Using Certified EHRs* was created as a resource for quitlines and other cessation services seeking to establish referral systems with healthcare electronic health record (EHR) systems. The Guide provides a recommended set of standards for implementing eReferrals between healthcare systems and providers of tobacco cessation counseling. The standards were created with the consensus of NAQC's eReferral Workgroup with the following objectives:

- Establish a technical standard for eReferrals that is uniform across healthcare systems, state quitlines, and EHR systems;
- Adopt the standards set forth in this guide for eReferrals between healthcare systems, quitlines, and other cessation providers;
- Provide guidance to hospitals, clinics and quitlines on how to implement eReferral systems;
- Share best practices and lessons learned about implementation in various clinical settings;
- Promote tobacco cessation with eReferral as an effective way to meet performance measures for the EHR Incentive Program, Joint Commission and PQRS; and
- Create specialized registries for tobacco dependence and treatment.

For additional information or to contribute an update to the chart, please contact **Tasha Moses** at tmoses@naquitline.org.

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Alabama	National Jewish Health			N/A			X	
Alaska	Optum			N/A			X	
Arizona	University of Arizona/ Arizona Smokers' Quitline	El Rio Community Health Center	NextGen	CDA (HL7v3) over Direct Messaging		X		
Arkansas	National Jewish Health			N/A			X	
California	University of California, San Diego (UCSD)	UC Davis Medical Center, UCLA Medical Center, UCSF Medical Center, UCSD Medical Center, Rady's Children's Hospital (Completed)	EPIC	HL7 2.x / LLP	X			
		UC Irvine Medical Center (Completed)	Allscripts					
		Marina Del Rey Hospital (Completed)	Cerner					
		LifeLong Medical Care (Completed)	NextGen	HL7 3.x / Direct				
		LA County Department of Health Services (In-progress)	eConsult	HL7 2.x / LLP				
		Kern Medical Center (In-progress)	OpenVista					
		Sutter Health Network, Contra Costa County Medical Center (In-progress)	EPIC					

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		Family Health Centers of San Diego (<i>In-progress</i>)	Proprietary					
Colorado	National Jewish Health	MCPN (<i>Completed</i>)	Centricity	CDA (HL7v3) over Direct Messaging	X			
		Paladina Health (<i>Completed</i>)	eClinicWorks					
		Salud (<i>Completed</i>)	NextGen					
		SCL Health (<i>Completed</i>)	EPIC					
		National Jewish Health (<i>In-progress</i>)	AllScripts					
		University of Colorado Health System (<i>In-progress</i>)	EPIC					
Connecticut	Optum			N/A			X	
Delaware	Optum			N/A			X	
District of Columbia	Optum	Children's National Medical Center (CNMC), Breath DC (Advocacy Org.), Hispanic Nurses Association	CNMC uses EPIC	N/A			X	
Florida	Optum	County Health Departments	Proprietary	Flat File via SFTP	X			
Georgia	Optum	Department of Behavioral Health and Development	Netsmart - Avatar	Flat File via SFTP	X			
Guam	Optum			N/A			X	
Hawaii	Optum			N/A			X	
Idaho	Optum			N/A			X	
Illinois	American Lung Association/ITQL	Alliance of Chicago Community Health Services	Centricity	HL7v2	X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Indiana	Optum	WIC (<i>Completed</i>)	Proprietary	Flat File via SFTP	X			
		Parkview Health (<i>Completed</i>)	EPIC					
		Floyd Memorial (<i>Completed</i>)	McKesson					
		Northshore Health Center (<i>Completed</i>)	NextGen					
		King's Daughter's Health (<i>Completed</i>)	Meditech					
		Holon (<i>Completed</i>)	Proprietary					
		IU Health (<i>In-progress</i>)	Cerner	HL7v2				
Iowa	National Jewish Health			N/A			X	
Kansas	Optum			N/A			X	
Kentucky	National Jewish Health			N/A			X	
Louisiana	Optum	LSU Hospital System	Proprietary	Flat File via SFTP	X			
Maine	Optum	CTI/Maine Health	EPIC	HL7 v2 / HTTP	X			
Maryland	Optum	John's Hopkins	EPIC	HL7 v2 /MLLP	X			
Massachusetts	National Jewish Health	Altiris	EPIC	CSV over SFTP**	X			
Michigan	National Jewish Health	St. Joseph's Mercy Health System	Cerner	CDA (HL7v3) over Direct Messaging		X		
		South Michigan Health System	EPIC					
Minnesota	Optum			N/A			X	

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Mississippi	Information & Quality Healthcare	Coastal Family Health Center	NextGen	CDA (HL7v3) over Direct Messaging	X			
Missouri	Optum		N/A	N/A			X	
Montana	National Jewish Health	Working to implement across all healthcare systems in state	N/A	CDA (HL7v3) over Direct Messaging		X		
Nebraska	Optum		N/A	N/A			X	
Nevada	National Jewish Health	State HIE	N/A	CDA (HL7v3) over Direct Messaging	X			
New Hampshire	National Jewish Health	Dartmouth	EPIC	CDA (HL7v3) over Direct Messaging	X			
		Mid-State	eMD					
New Jersey	Roswell Park Cancer Institute	Roswell Park contracts with the state to provide services	N/A	N/A			X	
New Mexico	Optum		N/A	N/A			X	
New York	Roswell Park Cancer Institute	Roswell Park, University Hospital, St. Peters, NYU Medical System and NY Presbyterian	Varies	XML web service	X			
North Carolina	Optum		N/A	N/A			X	
North Dakota	National Jewish Health	Bismarck Health Systems	EPIC	CDA (HL7v3) over Direct Messaging		X		

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Ohio	National Jewish Health	Metro Health	EPIC	CDA (HL7v3) over Direct Messaging		X		
Oklahoma	Optum	Mercy Health (<i>Completed</i>)	Epic	Flat File via SFTP	X			
		Chickasaw Nation (<i>Completed</i>)	RPMS					
		Duncan Regional (<i>Completed</i>)	RPMS					
		OKCIC (<i>In-Progress</i>)		HL7 v2 / MLLP				
		OUHSC (<i>In-progress</i>)	GE Centricity					
		St Anthony (<i>In-progress</i>)	EPIC					
		Integrus (<i>Completed</i>)	EPIC	HL7 v2 / HTTP				
		ODMHS (<i>In-progress</i>)		HL7 v3 /Direct Messaging				
		St. Johns (<i>In-progress</i>)		HL7 V3/Direct Messaging				
		Cherokee Nation (<i>In-progress</i>)	Cerner	HL7 V3/Direct Messaging				
Variety Care (<i>In Progress</i>)		HL7 v2						
Oregon	Optum		N/A	N/A			X	
Pennsylvania	National Jewish Health	UPMC	Cerner	CDA (HL7v3) over Direct Messaging	X			
		Children's Hospital Philadelphia (CHOP)	EPIC					

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Puerto Rico	Telemedik	N/A	N/A	N/A				X
Rhode Island	National Jewish Health		N/A	N/A			X	
South Carolina	Optum	Sumter Family Health Centers, Inc. (<i>Completed</i>)	Medinformatix (Transitioning to AthenaHealth)	Flat File via SFTP	X			
		Carolina Blood and Cancer Center (<i>Completed</i>)	Agastha					
		AnMed	EPIC (Transfer to EPIC early spring 2017)					
		Mabry Center for Cancer Care (<i>In-progress</i>)	EPIC					
		Dillon Family Medicine (<i>In-progress</i>)	eCW					
		Mary Black Health System (<i>In-progress</i>)	AthenaHealth	HL7 v2				
South Dakota	Avera McKennan Health System	Avera McKennan Health System	Meditech	CDA (HL7v3) over Direct Messaging	X			
Tennessee	Information & Quality Healthcare (IQH)		Varies	N/A			X	
Texas	Optum	CommuniCare (<i>Completed</i>)	NextGen		X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		Lone Star Circle of Care <i>(Completed)</i>	NextGen	HL7 v2 / SFTP or MLLP				
		Community Health Services Agency <i>(Completed)</i>	NextGen					
		Community Health Dev. <i>(In-progress)</i>	NextGen					
		North Texas Area Community Health Center <i>(Completed)</i>	NextGen					
		Tejas Healthcare <i>(Completed)</i>	NextGen					
		United Regional <i>(In-progress)</i>	NextGen					
		Baylor Scott & White Health-Central Texas <i>(Completed)</i>	Epic					
		AIDS Arms Trinity Health & Wellness ⁴ <i>(Completed)</i>	GE Centricity					
		WellnessPointe <i>(In-progress)</i>	GE Centricity					
		Frontera/Community Health Development <i>(In-progress)</i>	NextGen					
		Trinity Mother Francis <i>(In-progress)</i>	EPIC					
		Atascosa <i>(In-progress)</i>	NextGen					
		Mobile Applications <i>(In-progress)</i>	Ringful					
		CMBHS <i>(Completed)</i>	CMBHS					
		Peoples Community Clinic <i>(In-progress)</i>	NextGen					
		Centex <i>(Completed)</i>		Flat File via SFTP				
		East Texas Community Health Services <i>(Completed)</i>	GE Centricity					
		Holon <i>(Completed)</i>						

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		Quatris (<i>Completed</i>)						
		Southwest Texas (<i>Completed</i>)						
		Trinity Health and Wellness AIDS Arm (<i>Completed</i>)						
		University Medical Center El Paso (<i>Completed</i>)	NextGen					
		BSW (<i>Completed</i>)						
Utah	Optum			N/A			X	
Vermont	National Jewish Health	N/A	N/A	N/A			X	
Virginia	Optum		N/A	N/A			X	
Washington	Optum		N/A	N/A			X	
West Virginia	beBetter Health Inc.	Works with health care partners across the state	The two main health systems use EPIC	N/A			X	
Wisconsin	Optum	Gundersen Health	EPIC	HL7v2 / MLLP	X			
		UW Health	EPIC					
		Wheaton Franciscan	EPIC					
Wyoming	National Jewish Health	Working to implement across all healthcare systems in state.	Varies	CDA (HL7v3) over Direct Messaging		X		
TOTALS					20	6	26	1

¹ EMR is the acronym for **E**lectronic **M**edical **R**ecord. An EMR is a computerized medical record designed to replace the traditional paper chart in a provider setting.

² eReferral Method refers to the approach used to transmit information electronically between the healthcare organization and the quitline. More information on eReferral Methods can be found in NAQC's *Guide for Implementing eReferral Using Certified EHRs* - <https://c.ymcdn.com/sites/naquitline.site-ym.com/resource/resmgr/eRef/GuideforImpeRefFeb2016.pdf>

³ For eReferral Status, **"Yes"** was selected if the quitline has implemented eReferral with at least one healthcare organization; **"In-progress"** if the quitline is actively working on eReferral implementation but does not yet have the capacity to transmit referrals in this way with at least one healthcare organization; **"No"** if the state quitline is not actively engaged in eReferral and **"Unknown"** if the status was not obtained.

⁴ Requires working with Quattris Health