



Quitline Vendor eReferral Survey – September 2018

In May 2018, NAQC reached out to services providers to update the status of eReferral capacity among the states they work with and to learn whether states were implementing eReferral using the standards outlined in NAQC's Technical Guide. Since NAQC's outreach, states have proactively provided eReferral status updates. The following table contains information shared by the 11 services providers that operate the 53 quitlines across the states and territories. Overall 25 state quitlines have fully implemented eReferral with at least one healthcare partner. In addition, 6 state quitlines are actively working to implement eReferral but have not yet completed the work, and 21 quitlines have not yet embarked on the process of implementing eReferral. Endnotes are provided at the end of the document and contain additional information on acronyms used in the table and links to eReferral resources. This table will be updated periodically to reflect progress made.

NAQC's 2016 [Guide for Implementing eReferral Using Certified EHRs](#) was created as a resource for quitlines and other cessation services seeking to establish referral systems with healthcare electronic health record (EHR) systems. The Guide provides a recommended set of standards for implementing eReferrals between healthcare systems and providers of tobacco cessation counseling.

In 2017 NAQC published the [Barriers and Challenges of Scaling-up eReferral](#). This report captures shared challenges quitlines and service providers have encountered during implementation of eReferral and identify possible solutions. This report is intended to help state quitlines and service providers as they work to implement or expand eReferral.

For additional information or to contribute an update to the chart, please contact **Maria Rudie** at mrudie@naquitline.org.

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Alabama	National Jewish Health			N/A			X	
Alaska	Optum	ANTHC-SEARHC	CERNER	Flat File via SFTP	X			
		ANTHC-NSHC				X		
		ANTHC-MAN				X		
Arizona	University of Arizona/ Arizona Smokers' Quitline	El Rio Community Health Center	NextGen	CDA (HL7v3) over Direct Messaging			X	
Arkansas	National Jewish Health			N/A			X	
California	University of California, San Diego (UCSD)	Alameda	NextGen	HL73.x/ Direct	X			
		Comprehensive Cardiovascular Centers	eClinicalWorks		X			
		Dr. Arora	NextGen		X			
		Dr. Patel	Aprima PRM		X			
		Gardner Family Health			X			
		Imperial Beach Clinic	Allscripts		X			
		LifeLong	NextGen		X			
		Native American	NextGen		X			
		Tracy Ortho			X			
		Tri-City	NextGen		X			
		Vahdat Practice	Practice Fusion		X			
		Visalia	Allscripts		X			
		Dameron Hospital	Allscripts			X		
		E-Consult	eConsult	HL7 2.x / LLP	X			
		Marina Del Rey	Cerner		X			
		Rady Children's	EPIC		X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		UC Quits (UC Davis Medical Center, UCLA Medical Center, UCSF Medical Center, UCSD Medical Center)	EPIC		X			
		UC Irvine Medical Center	Allscripts		X			
		Marina Del Rey Hospital	Cerner		X			
		LifeLong Medical Care	NextGen	HL7 3.x / Direct	X			
		LA County Department of Health Services	eConsult	HL7 2.x / LLP		X		
		Kern Medical Center	OpenVista		X			
		Sutter Health Network, Contra Costa County Medical Center	EPIC			X		
		Family Health Centers of San Diego	Proprietary			X		
Colorado	National Jewish Health	Integrated Physicians Network	NextGen	CDA (HL7v3) over Direct Messaging		X		
		Clinica Family Health System				X		
		Pueblo Community Health Center				X		
		Sunrise Community Health Center	GE Centricity			X		

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		Denver Health and Hospital Authority	EPIC			X		
		Clinica Tepeyac	eCW			X		
		Doctors Care				X		
		Northwest Health Center				X		
		Inner City Health Center			MicroMD		X	
		Summit Community Care Clinic	Aprima			X		
		MCPN	Centricity		X			
		Paladina Health	eClinicWorks		X			
		Salud	NextGen		X			
		SCL Health	EPIC		X			
		National Jewish Health	AllScripts			X		
		University of Colorado Health System	EPIC			X		
Connecticut	Optum					X		

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Delaware	Optum	CCHS/TelASK	Cerner	Flat File via SFTP	X			
District of Columbia	Optum	Children's National Medical Center (CNMC), Breath DC (Advocacy Org.), Hispanic Nurses Association	CNMC uses EPIC	N/A			X	
Florida	Optum	County Health Departments	Proprietary	Flat File via SFTP	X			
		Career Source			X			
		University of Florida	EPIC	HL7 V2.X	X			
Georgia	Optum	Department of Behavioral Health and Development	Netsmart - Avatar	Flat File via SFTP	X			
Guam	Optum			N/A			X	
Hawaii	Optum			N/A			X	
Idaho	Optum			N/A			X	
Illinois	American Lung Association/ITQL	Alliance of Chicago Community Health Services	Centricity	HL7v2	X			
Indiana	Optum	WIC	Proprietary	Flat File via SFTP	X			
		Parkview Health	EPIC		X			
		Floyd Memorial	McKesson		X			
		Northshore Health Center	NextGen		X			
		King's Daughter's Health	Meditech		X			
		Holon	Proprietary		X			
		Hancock Regional			X			
		Meridian	NextGen	X				
		Franciscan Health		HL7v2		X		
IU Health	Cerner		X					
Iowa	National Jewish Health			N/A			X	
Kansas	Optum			N/A			X	
Kentucky	National Jewish			N/A			X	

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
	Health							
Louisiana	Optum	LSU Hospital System	Proprietary	Flat File via SFTP	X			
Maine	MaineHealth/ Optum	MMC/Maine Health	EPIC	HL7 v2	X			
		Central Maine Healthcare	EPIC		X			
Maryland	Optum	John's Hopkins	EPIC	HL7 v2 /MLLP	X			
		University of Maryland				X		
Massachusetts	National Jewish Health	Altiris	EPIC	CSV over SFTP**	X			
Michigan	National Jewish Health	St. Joseph's Mercy Health System	Cerner	CDA (HL7v3) over Direct Messaging		X		
		South Michigan Health System	EPIC					
Minnesota	Optum			N/A			X	
Mississippi	<i>Information & Quality Healthcare</i>	Coastal Family Health Center	NextGen	CDA (HL7v3) over Direct Messaging	X			
		Blue Cross Blue Shield of MS	Proprietary	CSV over SFTP	X			
Missouri	Optum		N/A	N/A			X	
Montana	National Jewish Health	Working to implement across all healthcare systems in state	N/A	CDA (HL7v3) over Direct Messaging		X		
Nebraska	Optum		N/A	N/A			X	
Nevada	National Jewish Health	State HIE	N/A	CDA (HL7v3)	X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
				over Direct Messaging				
New Hampshire	National Jewish Health	Dartmouth	EPIC	CDA (HL7v3) over Direct Messaging	X			
		Mid-State	eMD					
New Jersey	Roswell Park Cancer Institute	Roswell Park contracts with the state to provide services	N/A	N/A			X	
New Mexico	Optum		N/A	N/A			X	
New York	Roswell Park Cancer Institute	Roswell Park, University Hospital, St. Peters, NYU Medical System, NY Presbyterian, and University of Rochester Medical Center	Varies	XML web service	X			
North Carolina	Optum	Wake Forest	EPIC	HL7v2		X		
North Dakota	National Jewish Health	Bismarck Health Systems	EPIC	CDA (HL7v3) over Direct Messaging		X		
Ohio	National Jewish Health	Metro Health	EPIC	CDA (HL7v3) over Direct Messaging	X			
Oklahoma	Optum	Mercy Health	Epic	Flat File via SFTP	X			
		Duncan Regional	Meditech		X			
		Norman Regional	Meditech		X			
		Oklahoma University Medical Center	Meditech		X			
		Chickasaw Nation Medical System	RPMS	HL7 v2 / MLLP	X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
		Oklahoma City Indiana Clinic (OKCIC)				X		
		Oklahoma University Health Sciences Center (OUHSC)	GE Centricity***			X		
		St Anthony	EPIC			X		
		Muscogee Creek Nation	NextGen (clinics), Cerner (hospitals)			X		
		Integris System	EPIC	HL7 v2 / HTTP (transitioning to HL7v3.x)	X			
		Oklahoma Department of Mental Health & Substance Abuse Services (ODMHSS)		HL7 v3 /Web Service		X		
		CREOKS		HL7 v3/ Direct		X		
		St. Johns	Cerner	HL7 V3/Direct Messaging		X		
		Choctaw Nation	RPMS	HL7v2		X		
		Cherokee Nation Medical System	Cerner	HL7 v3		x		
Oregon	Optum	OCHIN	EPIC	HL7v2	X			
		Reliance eHealth Collaborative				X		
Pennsylvania	National Jewish	UPMC	Cerner	CDA	X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
	Health	Children's Hospital Philadelphia (CHOP)	EPIC	(HL7v3) over Direct Messaging	X			
Puerto Rico	Telemedik	N/A	N/A	N/A				X
Rhode Island	National Jewish Health		N/A	N/A			X	
South Carolina	Optum	Sumter Family Health Centers, Inc.	Medinformatix (Transitioning to AthenaHealth)	Flat File via SFTP	X			
		Carolina Blood and Cancer Center	Agastha		X			
		AnMed	EPIC (Transfer to EPIC early spring 2017)			X		
		Mabry Center for Cancer Care	EPIC			X		
		Gibbs Cancer Center (Spartanburg Regional)				X		
		Greenville – CIOS				X		
South Dakota	Avera McKennan Health System	Avera McKennan Health System	Meditech	CDA (HL7v3) over Direct Messaging	X			
Tennessee	Information & Quality Healthcare (IQH)	Vanderbilt University Medical Center	EPIC	HL73.x/ Direct	X			

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Texas	Optum	CommuniCare	NextGen	HL7 v2 / SFTP or MLLP	X			
		Lone Star Circle of Care	NextGen		X			
		Community Health Services Agency	NextGen		X			
		North Texas Area Community Health Center	NextGen		X			
		Tejas Healthcare	NextGen		X			
		United Regional	NextGen		X			
		WellnessPointe	GE Centricity		X			
		Frontera/Community Health Development	NextGen		X			
		Peoples Community Clinic	NextGen		X			
		Harris Health	EPIC		X			
		City of Austin Public Health	eCW	Flat File via SFTP		X		
		Stephen F. Austin				X		
		Trinity Mother Frances				X		
		Centex			X			
		CMBHS			X			
		East Texas Community Health Services			X			
		Holon			X			
		Quatris			X			
		Southwest Texas Network			X			
		Trinity Health and Wellness AIDS Arm			X			
		University Medical Center El Paso	X					
		BSW- North	All Scripts		X			
BSW- Central	EPIC		X					

State	Service Provider	Healthcare Partner(s)	EMR ¹	eReferral ² Method	eReferral Status ³			
					Yes	In-progress	No	Unknown
Utah	Optum	Huntsman Cancer Institute	EPIC	HL7 v3		X		
		University of Utah Health				X		
Vermont	National Jewish Health	N/A	N/A	N/A			X	
Virginia	Optum		N/A	N/A			X	
Washington	Optum		N/A	N/A			X	
West Virginia	First Choice	Works with health care partners across the state	The two main health systems use EPIC	N/A			X	
Wisconsin	Optum	Gundersen Health	EPIC	HL7v2 / MLLP	X			
		GHC-SWC	EPIC			X		
		UW Health	EPIC		X			
		Wheaton Franciscan	EPIC		X			
Wyoming	National Jewish Health	Working to implement across all healthcare systems in state.	Varies	CDA (HL7v3) over Direct Messaging		X		
TOTALS					25	6	21	1

¹ EMR is the acronym for **Electronic Medical Record**. An EMR is a computerized medical record designed to replace the traditional paper chart in a provider setting.

² eReferral Method refers to the approach used to transmit information electronically between the healthcare organization and the quitline. More information on eReferral Methods can be found in NAQC's *Guide for Implementing eReferral Using Certified EHRs* - <https://c.ymcdn.com/sites/naquitline.site-ym.com/resource/resmgr/eRef/GuideforImpeRefFeb2016.pdf>

³ For eReferral Status, "**Yes**" was selected if the quitline has implemented eReferral with at least one healthcare organization; "**In-progress**" if the quitline is actively working on eReferral implementation but does not yet have the capacity to transmit referrals in this way with at least one healthcare organization; "**No**" if the state quitline is not actively engaged in eReferral and "**Unknown**" if the status was not obtained.