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Founded in 1962, the National Association of State Contractors Licensing Agencies (NASCLA) is a nonprofit organization whose purpose is to promote best practices and license uniformity for agencies that regulate the construction industry.

By upholding dedication to the assistance of contractor licensing and enforcement agencies, trade associations, and members of the construction industry, NASCLA serves as a vital resource for its members and the contracting community.

**NASCLA promotes best practices and license uniformity for agencies that regulate the construction industry.**

**GOALS**

**Goal 1**

Support best practices in the construction industry that promote quality standards and public safety, mutual interests and regulation of business practices. Pertinent information to be made available to NASCLA members via educational seminars and informative publications.

**Goal 2**

Streamline contractor licensing process by (i) acquiring more states who accept the NASCLA Accredited Examination Program and (ii) reducing licensing barriers.
A YEAR OF RECONSTRUCTION

In 2019, the National Association of State Contractors Licensing Agencies (NASCLA) was a year of RECONSTRUCTION inside and outside our organization.

Steps We Took in 2019

- Strengthened our MEMBERSHIP COMMUNITY by personal outreach calls and on the road meetings, resulting in growing membership by 53 NEW members.

- Introduced NASCLA’s first ever NASCLA Contractor Scholarship Program to help ADDRESS SKILLED WORKFORCE TRAINING. Two (2) recipients were awarded complimentary invitation packages to the NASCLA 2019 Annual Conference.

- Collaborated with the state of Oregon and Washington to conduct a Regional NASCLA Investigator Training Program as THE GO – TO PLACE for investigators to receive valuable information from top experts in legal and investigative matters.

- Launched the NASCLA Accredited Electrical Examination Program in 2018, the exam is now live with six (6) states agencies and ADVANCING CAREER EXCELLENCE across the country.

- Increased publication sales by 10.3% by partnering with Amazon to ACHIEVE FASTER RESULTS.

- Implemented the NASCLA 2019 National Coordinated Enforcement effort which PROMOTES CONSUMER & PUBLIC PROTECTION. The joint enforcement effort reported a total of 683 issuances that were found non-compliant with state licensing requirements.

In those goals and others NASCLA achieved tremendous results. Indeed, it was a year of reconstruction!

NASCLA is proud to present and share with you the Annual Report for Fiscal Year 2018/2019. In this report you will find the annual goals and accomplishments that continue to serve our mission to "promote best practices and license uniformity for agencies that regulate the construction industry". These accomplishments would not have been achievable without our dedicated NASCLA Officers, Board of Directors, Committee Members, Volunteers, Consultants and NASCLA Staff. We are grateful for your unwavering commitment to protect the integrity of the contractors licensing industry.

Sincerely,

JANET BAUMBERGER
NASCLA President

ANGIE WHITAKER, CAE
NASCLA Executive Director
OUR WINS

NASCLA Accreditation Program for Commercial General Building Contractors:

- **6 STATES ADMINISTERING**
  - THE ACCREDITED EXAMINATION
- **17 STATE AGENCIES ACCEPTING**
  - THE ACCREDITED EXAMINATION

NASCLA Membership grew by 53 new members

- NASCLA is comprised of 43 state contractor licensing agencies
- NASCLA's Model Legislation Committee presented and recommended specific mobility/portability strategies and ways to reduce jurisdictional barriers for licensing between states
- NASCLA Contractors Committee launched the first ever NASCLA Contractor Scholarship Program
- NASCLA awarded 2 scholarship recipients this year

NASCLA Accredited Electrical Examination Program

- NASCLA has 8 state agencies administering/accepting examinations within the program
- Louisiana State Licensing Board for Contractors (LSLBC)
  - Has become both a NASCLA approved administration provider and accredited examination provider

NASCLA 2019 National Coordinated Enforcement Effort

- 11 NASCLA state members participated and revealed 683 issuances that were found non-compliant
- This initiative supports our ongoing efforts to fight against illegal licensed activity and educate our consumers to advocate for regulatory compliance.

In December 2018

- NASCLA paid off the mortgage on suite 108
- Defense fund reserves is stabilized at $505,000
  - which is above the goal of $500,000

NASCLA Operating Reserve Fund has increased by $50,000

- plus interest and exceeded the current goal of $300,000.

The NASCLA 2019 Annual Conference

- Attendance grew by 3 additional state agencies
- 31 new attendees and had a total of 116 registered attendees
- Our wins

**BE AWARE OF THESE CONTRACTOR SCAMS AND WARNING SIGNS**

- Door-to-door solicitations
- High pressure sales
- Scam tactics
- Demand for cash
- Unusually large down payments
- Verbal agreements
- Extremely low bids
- No permanent place of business
- No contract
- No insurance
- Inadequate references
- Special deals

**TIPS**

- Check references
- Ask for a written contract
- Be wary of high-pressure sales
- Check with your state's licensing board
- Research the contractor's reputation
- Don't pay in cash
- Use a surety company
- Keep written records of all transactions
OUR TEAM

EXECUTIVE DIRECTOR
ANGIE WHITAKER, CAE

EDUCATION MANAGER
JACQUIE WILBERSCHEID

ADMINISTRATIVE OFFICE COORDINATOR
HANNAH MOUNT

BUSINESS DEVELOPMENT MANAGER & BOARD/COMMITTEE LIAISON
LINDA WILLIAMS

PUBLICATIONS & EDUCATION COORDINATOR
CATHERINE PEACH
OUR BOARD OF DIRECTORS
Our Committees

Accredited Examination Program Committee
- Tim Norman NC, Co-Chair
- Keith Warren AL, Co-Chair
- Jeff Fleetham AZ
- David Fogt CA
- Roger Lowe SC
- Brooks Myers TX, The Home Depot
- Al Nyman FL, Sears Home Improvement Products, Inc.
- Vic Weston LA
- George Whalen RI
- Frank Wiesner NC

Contractors Committee
- Al Nyman FL, Sears Home Improvement Products, Inc., Co-Chair
- Stephen Thompson TX, The Home Depot, Co-Chair
- Dale Dawson NC
- Steve Greene FL, NCCER
- Mike Johnston MD, NECA
- Michael McDuff TX, The Home Depot
- Erik Nelson TX, JC Penny
- David Turner TX, Zachry Industrial, Inc.
- Vic Weston LA
- Parks Wilson FL, Wilson & Company, Inc.

Model Legislation Committee
- Jamie Durham AL, Co-Chair
- Stephanie Lee MS, Co-Chair
- Greg Crow AR
- Sally Galanter NM
- Seth Gowan AL
- Jan Hubbard OK
- Kathy S. LeCroix AL
- Ellen Leonard AL
- Melissa McBride WA
- George Whalen RI

Nomination Committee
- Melissa McBride WA, Chair
- Greg Crow AR
- Margi Grein NV
- Carolyn Lazenby TN
- Kathy S. LeCroix AL
- Michael McDuff LA
- Joe Rogers AL
- Keith Warren AL
- George Whalen RI

Contractors Sub-Advisory Committee
- Douglas Altenbern TX, Bomasada Group
- John Beck PA, Harbor Compliance
- Eric Bonham IL, Bonham Construction
- Jacqueline Greenlee NC, Greenlee General Contractors
- Scott Harington TX, The Home Depot
- Martin Stout CA, Go Roof Tune-Up, Inc.
- Chuck Marceaux LA, Build SOS, NASCLA Past President

Model Legislation Sub-Advisory Committee
- Dale Dawson NC
- Scott Harington TX, The Home Depot
- Chuck Marceaux LA, Build SOS, NASCLA Past President
- Tim Norman NC
- Al Nyman TX, Sears Home Improvement Products, Inc.
- Frank Wiesner NC

Technology Committee
- John Dixon LA, Chair
- Dale Dawson NC
- Carolyn Lazenby TN
- Tim Norman NC
- George Whalen RI
The NASCLA Strategic Plan was developed and approved by the NASCLA Board of Directors in the fall of 2017; below are the committee strategic action plan items on the five (5) priorities along with the committee progress for this fiscal year.

**EXAMINATION AND LICENSURE COMITY**

Licensing efficiency and streamlining of reciprocity; and Opportunities to reduce jurisdictional barriers for licensing between states; NASCLA Model Legislation Committee presented and recommended specific mobility/portability strategies and ways to reduce jurisdictional barriers for licensing between states.

**MEMBERSHIP**

NASCLA Delegate/State Member Funding Program; the model program has been drafted and will be evaluated further in mid-2020.

**OUTREACH**

Outreach Method to Address Skilled Workforce Training; the NASCLA Contractors Committee launched the first ever NASCLA Contractor Scholarship Program. Two (2) scholarship recipients were awarded this year.

**TECHNOLOGY**

Establish a technology plan to address concerns with: Publications, Examinations; Licensing Process; Security; Copyright; Mobility; the NASCLA National Examination Database (NED) has undergone a full revamp of the platform and software.
OUR STRATEGY

HIGHLIGHTS

The NASCLA Membership grew by 53 new members in FY 2018/2019. The total membership numbers are 199.

The NASCLA Executive Committee and Committee Chairs had the opportunity to meet with the Texas Department of Licensing and Professional Regulation. As a direct result of this meeting the agency sent three (3) state representatives to the NASCLA 2019 Annual Conference.

NASCLA conducted a membership outreach meeting focusing on:
1. Massachusetts Department of Public Safety, Board of Building Regulations & Standards;
2. Rhode Island Department of Labor and Training, Division of Workforce Regulation and Safety;

NASCLA Accredited Examination Program Highlights

NASCLA Accredited Examination for Commercial General Building Contractors

NASCLA has 6 States Administering the Accredited Examination and 17 State Agencies Accepting the Accredited Examination

NASCLA Accredited Providers: PSI Services, LLC, and Louisiana State Licensing Board for Contractors (LSLBC).

NASCLA Accredited Electrical Examination Program

The NASCLA Accredited Electrical Examination Program which includes examinations for three (3) classifications: Electrical Contractor, Journeyman Electrician and Residential Electrical Contractor was launched for state agency adoption on August 15, 2018. NASCLA has eight (8) participating state agencies, six (6) who are administering one (1) or more of the examinations within the program.

Summer 2019: NASCLA Received final copyright documentation from the U.S. Copyright Office for the NASCLA Accredited Electrical Examination Program; a process that took a year to complete.

Managing State Agencies

1. Arizona Registrar of Contractors - April 1, 2019
   a. Electrical Contractor
   b. Residential Electrical Contractor
2. Louisiana State Licensing Board for Contractors - May 1, 2019
   a. Electrical Contractor
3. Mississippi State Board for Contractors - May 1, 2019
   a. Electrical Contractor
4. South Carolina Contractors’ Licensing Board - May 1, 2019
   a. Electrical Contractor
5. South Carolina Residential Builders Commission - May 1, 2019
   a. Residential Electrical Contractor
6. Missouri Office of Statewide Electrical Contractors - September 1, 2019
   a. Electrical Contractor
   b. Journeyman Electrician

Additional Accepting State Agencies

7. Alabama Licensing Board for Electrical Contractors
   a. Electrical Contractor
8. Virginia Board for Contractors
   a. Electrical Contractor
   b. Journeyman Electrician
During the NASCLA 2019 Board of Directors Mid Year Meeting a facilitated workshop for the NASCLA Board of Directors and Committee Chairs was held that focused on Occupational Licensure along with a Comprehensive Regulatory Training (CRT) Program.

NASCLA held two (2) webinars this year that focused on high level topics that addressed the political climate and pressing issues that are state members are facing across the county.
NASCLA provided three (3) Pre-Conference Training Programs prior to the NASCLA Annual Conference:

1. NASCLA Attorney Training Program
2. NASCLA Investigator Training
3. Board Member Training Program

The NASCLA 2019 Annual Conference state member presence grew by three (3) additional state agencies in attendance from last year along with a total of 31 new attendees with a total of 116 registered attendees. For 2019, NASCLA received $51,200 in sponsorship donations.

On April 1, 2019, NASCLA introduced its first ever NASCLA Contractor Scholarship Program. The opportunity provided two (2) recipients to be awarded a complimentary invite package to our NASCLA 2019 Annual Conference. The purpose of this scholarship program is to encourage students to pursue a career in the construction industry. The award included travel arrangements, hotel, registration and $750 in cash. The opportunity provided industry-wide recognition, networking opportunities, conference mentor, the option to participate in a moderated panel discussion and a certificate of attendance.

The two (2) recipients were:

Sabrina Aguilar: Currently enrolled at the Grand Canyon University in Phoenix, Arizona and is working towards a Doctorate of Education degree in Building and Construction Trades Management. Her expected graduation date is December 2019. Simultaneously she is employed by Central Valley Medium Community Correctional Facility and is Assistant Warden of Programs. The facility currently offers craft trade certifications in Core, Drywall, Plumbing and Heating, Ventilation and Air Conditioning.

Zach Ford: Currently enrolled in The University of Southern Mississippi in Hattiesburg, Mississippi. He is working towards a Bachelor of Science in Construction Management. His expected graduation date is December 2020. Zack developed a love for the trade during his summer jobs working as a crew laborer. During this time, he developed a passion for envisioning how much of an impact he can in the field of construction by furthering his education and applying his skill set. His father is a civil engineer and has been instrumental in his pursuit into the construction industry.

A special thank you to the NASCLA Contractors Committee Members and Sub-Advisory Committee Members for all your hard work and support on this scholarship program. We are truly excited about this new endeavor!
A CONSUMER’S GUIDE TO HIRING A LICENSED CONTRACTOR

Protect yourself before you build or remodel your house!

These 10 important tips can save you from substantial financial and emotional loss.

A CONSUMER’S GUIDE TO HOME IMPROVEMENT CONTRACTS

A CONSUMER’S GUIDE TO SOLAR POWER FOR THE HOME

A CONSUMER’S GUIDE TO PROTECTING YOURSELF AFTER A DISASTER

NASCLA REDESIGNED NEWSLETTER NOW IN A DIGITAL FORMAT

CLICK HERE TO SEE THE MOST RECENT DIGITAL ISSUE.
On behalf of our the NASCLA President, Board of Directors and Executive Director we thank you!

Our dedicated membership provides us the extraordinary opportunity to promote, regulate and create new paradigms for the construction industry.

We look forward to serving you in 2020!