April 14, 2020

Thank you for continuing to be such a valued PSI partner and your willingness to collaborate on all matters surrounding your program, including the health and welfare of your candidates as well as PSI employees. COVID-19 is creating a need for us all to adapt in order to serve our candidates. In that light we would like to provide you with the following updates.

**Essential Business**

Does your organization qualify as an essential business? If so, we can offer open test centers for those exams. Go to [https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce](https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce) and contact me to learn more.

**Test Centers:**

- PSI owned and operated test centers in the United States will remain closed through Thursday, April 30, 2020.
- Sites will re-open meeting social distancing and health and safety requirements on Friday, May 1, 2020.
- While many third-party test partners practice closures as required by federal, state or local mandates some locations are open in the United States and globally as federal, state and local mandates allow.
- All test center closures can be found [here](#).

**Face Masks and Gloves:**

PSI has relaxed its policy on the use of these based on the recommendations of the CDC. If a candidate chooses to wear a facemask and/or gloves, the candidate will be required to bring those items with them to the test center. PSI will not have inventory of these items available for distribution to candidates.

- Facemasks will need to be removed during check-in process to verify identity of the candidate, take their photo and to allow the Test Center Administrator to ensure there is no writing or hidden materials in or on them.
- Candidates are responsible for disposing of used facemasks and gloves securely outside of the test center.

We want to thank you for the incredible collaborative conversations we have been having together. PSI is here for you for any questions or needs you may have.

Kindest regards,

**Melody Suchowicki | Director, Client Services**

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