

23309 N. 17^{th} Drive, Building 1, Suite 110

Phoenix, Arizona 85027 Phone: (623) 587-9354 Fax: (623) 587-9625

PRESS RELEASE FOR IMMEDIATE RELEASE

Contact: Angie Whitaker, CAE

NASCLA Executive Director Phone: (623) 587-9354

Email: angiewhitaker@nascla.org

NASCLA Coordinates Nationwide Enforcement Initiative to Strengthen Contractor Oversight 16 STATE MEMBERS UNITE IN TARGETED ACTION AGAINST UNLICENSED CONTRACTORS

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The National Association of State Contractors Licensing Agencies (NASCLA) proudly concluded its 2025 National Coordinated Enforcement Effort — a major, nationwide initiative uniting 16 state contractor licensing agencies in a powerful, multi-state collaboration. Building on the record-setting success of the 2024 campaign, this year's effort once again demonstrated the collective strength and impact of NASCLA's State Members in protecting consumers, promoting compliance, and holding unlicensed contractors accountable across the country. Participating agencies included Alabama (2), Arizona, Arkansas, California, Connecticut, Florida, Michigan, Mississisppi, Nevada, North Carolina (2), Oregon, Texas, Utah, and Washington.

This nationwide campaign was designed to enhance public awareness and strengthen the role of state regulatory agencies in protecting consumers and maintaining fair competition within the construction industry. Through collaborative enforcement and outreach, NASCLA's State Members worked together to ensure contractors and tradespeople were operating in compliance with state licensing and registration requirements. The initiative brought together investigative divisions, communications teams, agency leadership, and media partners to maximize its impact.

By working collectively, participating states advanced NASCLA's mission to safeguard the public, discourage unlicensed activity, and uphold integrity within the construction marketplace. The coordinated effort not only addressed growing concerns about unlicensed contracting but also aimed to educate consumers and promote compliance across the nation.

Throughout the enforcement period, October 13 - 24, 2025, NASCLA State Members visited over 2,936 jobsites and documented 922 cases and complaints related to potential violations of state licensing laws. As a result, regulatory agencies took immediate action through administrative penalties, criminal citations, legal proceedings, and the launch of additional investigations. The following data were reported by NASCLA State Members as part of this 2025 National Coordinated Enforcement Effort:



During the week of October 20-24, 2025, the Alabama Home Builders Licensure Board participated in the NASCLA National Coordinated Enforcement Effort in which investigators visited 160 residential construction jobs sites in Jefferson and Shelby counties. The Board issued stop work orders against four unlicensed builders. The Board is continuing its investigation into potential unlicensed builder activity at 13 residential job sites identified during the week-long licensing inspection. A state of Alabama homebuilders license is required when the cost of the job exceeds \$10,000. However, consumers are encouraged to seek out licensees of the Board even if the scope of the work does not exceed \$10,000. A roofer license is required if the work is simply replacing a roof and the cost of the job exceeds \$2,500.

"This enforcement effort highlights the importance of hiring licensed professionals and reinforces the Board's commitment to public safety and the integrity of local economies," said Executive Director Chip Carden. Carden encourages residents, to always "check to make sure contractors are licensed before hiring someone to build a house, make an addition, or renovations to your house. Ask to see the card. Get multiple quotes and follow-up on references on the contractor."

View the Alabama Home Builders Licensure Board's Full Press Release



The <u>Alabama Licensing Board for General Contractors</u> continues its mission to protect public safety and welfare by ensuring that only qualified individuals engage in general contracting within the state. As part of this mission, the Board participated in the 2025 NASCLA National Coordinated Enforcement Effort alongside other NASCLA State Members nationwide. This collaboration strengthens consumer protection, helps reduce illegal construction practices, and supports fair competition for compliant contractors, contributing to a safer and more reliable construction industry in Alabama.

During the initiative, Board investigators conducted 53 site visits, resulting in 9 violations. "Our participation in NASCLA's National Coordinated Enforcement Effort highlights the importance of licensing compliance and protecting consumers," said Tiffany Loveless, Executive Director of the Alabama Licensing Board for General Contractors. "These site visits allow us to ensure contractors are meeting the standards required by law and to reinforce a fair and accountable construction marketplace. We are proud to continue our work with NASCLA and other state agencies to uphold these standards across Alabama."

View More Information on Filing a Complaint with the Alabama Licensing Board for General Contractors



The <u>Arizona Registrar of Contractors (AZ ROC)</u> partnered with the National Association of State Contractors Licensing Agencies (NASCLA) for a national enforcement effort from October 13 - 24, 2025. With numerous NASCLA State Members participating, this

initiative focused on protecting consumers and promoting fair competition by ensuring only licensed contractors are on the job.

Between Monday, October 13th and Friday, October 24th, about 30 investigators from the AZ ROC participated in a statewide effort intended to combat unlicensed construction activity and provide education and outreach to support the agency's mission of promoting quality construction performed by licensed Arizona contractors.

Investigators engaged with over 52 licensed contractors, yielding 2 warning letters issued for compliance violations and 2 verbal warnings for sign display violations. Additionally, contacts were made with 8 building officials, 9 law enforcement officers, and over 43 property owners. In all, the annual enforcement effort resulted in 242 total contacts made, with the majority of those providing education and outreach information. "AZ ROC enthusiastically supports the NASCLA collaborative enforcement effort" stated ROC Director Tom Cole. "This is just one example of the many ways that the Arizona Registrar of Contractors enforces statutes and rules regarding quality construction in our state" Cole added.

View the Full Press Release for the Arizona Registrar of Contractors



Under administration by the National Association of State Contractors Licensing Agencies ("NASCLA"), the <u>Arkansas Contractors Licensing Board</u> participated in a two-week national coordinated state enforcement effort last month. The effort was designed to highlight the problem of, and crack down on, unlicensed contracting activity in the state. Investigators with the Contractors Licensing Board fanned out across Arkansas to their assigned territories investigating homeowner complaints and visiting commercial construction sites, resulting in the discovery of numerous instances of unlicensed activity.

Over the period from October 13 through October 24, 44 sites were visited, 16 unlicensed contractors were found to have entered into contracts for which licenses were required, and 12 new complaints were received from homeowners. In addition, at regularly scheduled monthly meetings, the Arkansas Residential Contractors Committee and the Arkansas Contractors Licensing Board handed out penalties to contractors totaling \$32,800, approved settlements with unlicensed contractors totaling \$68,900, and revoked the licenses of two previously licensed contractors.

"We at the Arkansas Contractors Licensing Board were pleased to participate in this year's National Coordinated Enforcement Effort, administered by NASCLA", said Jimmy Lawson, Executive Director, Arkansas Contractors Licensing Board. Participation not only gives us the opportunity to highlight within our own state the problem of unlicensed contractor activity, it also gives us insight into how other states are addressing that issue. State contractors licensing agencies can learn from each other through the various resources and platforms provided by NASCLA, and the Coordinated Enforcement Effort is one of the best ways to stay abreast of enforcement tools being used effectively across the nation. Thanks to NASCLA for once again allowing us to spotlight the dangers of unlicensed contracting and how to best combat it."

View the Full Press Release for the Arkansas Contractors Licensing Board



The <u>California Contractors State License Board (CSLB)</u> recently completed a statewide series of stings and sweeps targeting unlicensed activity in the construction industry. The effort was part of a multi-agency effort organized by the National Association of State Contractors Licensing Agencies (NASCLA).

The stings and sweeps resulted in 119 legal actions, largely for unlicensed contracting and illegal advertising. Unlicensed contracting puts consumers at risk in many ways, including failure to meet minimum competency requirements and the lack of a contractor's bond or workers' compensation insurance.

Forty-six sweep operations were conducted in 17 counties, and included 454 site visits, 28 cases referred to local district attorneys, 9 licensee citations, 24 non-licensee citations, 13 Letters of Admonishment, 27 stop work orders, and 99 advisory notices.

Nationwide enforcement operations such as the NASCLA coordinated enforcement effort are vital in educating consumers about the risks of not checking a contractor's license," said CSLB Registrar David Fogt. "It only takes a few seconds to verify a contractor's license information on CSLB's website."

View More Information on Reporting Unlicensed Activity within California Contractors State License Board



In October 2025, the <u>Connecticut Department of Consumer Protection</u>

<u>Occupational Licensing Enforcement Unit</u> and Home Improvement Unit joined a nationwide coordinated enforcement initiative focusing on large-scale commercial and residential construction sites.

As part of a comprehensive statewide canvass, the Home Improvement Unit identified 51 contractors in violation of the Connecticut Home Improvement Act. Violations included operating without a home improvement registration,

performing work without required building permits, and advertising in violation of state regulations.

Simultaneously, the Occupational Enforcement Unit conducted construction site inspections in Shelton, Berlin, Rocky Hill, Newington, and Bethel. These inspections resulted in ten Notices of Violation for offenses such as unlicensed plumbing and electrical installations, unsupervised apprentices, and a general contractor employing unlicensed workers.

The Connecticut Department of Consumer Protection is actively investigating these cases and remains committed to enforcement and compliance.

View the More Information about Filing a Complaint with the Connecticut Department of Consumer Protection



The Florida Department of Business and Professional Regulation (DBPR) proudly partnered with the National Association of State Contractors Licensing Agencies (NASCLA) in a nationally coordinated enforcement and outreach effort from October 13–24, 2025. Bringing together numerous NASCLA state members from across the country, the initiative focused on ensuring compliance with contractor licensing

laws, protecting consumers, promoting fair competition in the construction industry, and holding unlicensed contractors accountable. These efforts highlight the importance of hiring licensed professionals and reinforce DBPR's commitment to public safety and the integrity of Florida's economy.

"Unlicensed activity undermines consumer safety and the integrity of Florida's professional industries," said DBPR Secretary Melanie S. Griffin. "After storms and throughout the year, bad actors look for opportunities to take advantage of Floridians who need repair services. Through proactive enforcement and education, our teams are keeping families safe and their hard-earned dollars in their pockets. Thank you to NASCLA for coordinating this effort, and to our regional offices and local partners for working with us to protect homeowners and uphold Florida's licensing laws."

View the Full Press Release for the Florida Department of Business and Professional Regulation (DBPR)



From October 13 to October 24, 2025, the State of Michigan's Bureau of Construction Codes (BCC), operating within the Department of Licensing and Regulatory Affairs, partnered with the National Association of State Contractors Licensing Agencies (NASCLA) in a nationally coordinated enforcement campaign.

"BCC looks forward to continuing to work with our stakeholders to educate before we regulate. In cases where that is not possible, focused enforcement efforts like this one let us hold bad actors accountable to ensure that we are protecting people

and promoting businesses throughout the state," said Andrew Brisbo, Director of the Bureau of Construction Codes.

This year's initiative placed special emphasis on compliance with Michigan's newly enacted law requiring a 2:1 ratio of Journey or Master plumbers to plumbing apprentices on job sites. A similar ratio requirement in the electrical trade was also closely monitored.

BCC conducted field inspections across multiple locations statewide, pairing trade inspectors with enforcement regulation agents to verify licensing and ratio compliance directly on job sites. More than 80 licenses were reviewed. The results were encouraging: all inspected sites met the required ratio standards, and nearly 95% were fully compliant with licensing regulations. Notices of violation were issued to at least five companies and individuals found to be out of compliance.

View the Full Press Release for the Michigan Bureau of Construction Codes



The Mississippi State Board of Contractors (MSBOC) proudly partnered with the National Association of State Contractors Licensing Agencies (NASCLA) in a nationally coordinated enforcement effort from October 13 - 24, 2025. This initiative brought together multiple NASCLA State Members from across the country to ensure compliance with contractor licensing laws. By working together, we aimed to protect consumers, promote fair competition in the

construction industry, and hold unlicensed contractors accountable. These efforts highlight the importance of hiring licensed professionals and reinforce our commitment to public safety and the integrity of our local economy. During this two-week period, MSBOC Investigators conducted 223 compliance checks which resulted in 30 complaints of unlicensed activity. Additionally, MSBOC conducted a Consumer Awareness Program during this time period. These programs are meant to provide the public with the importance of hiring licensed contractors.

MSBOC is the state agency responsible for licensing and regulating construction contractors in Mississippi. "Ensuring that consumers are aware of the licensure requirements and the potential dangers of using unlicensed contractors is one way we can help protect the health, safety, and welfare of the general public" explains MSBOC's Deputy Director Joe Hawkins.

View the Full Press Release for the Mississippi State Board of Contractors



The <u>Nevada State Contractors Board</u> joined states from across the nation in an undercover enforcement operation coordinated by the National Association of State Contractors Licensing Agencies (NASCLA) between October 13-24, 2025. Nevada's statewide operation focused on identifying unlicensed contractors and addressing illegal construction activities.

The Board's enforcement efforts included two undercover operations where 6 unlicensed contractors unlawfully bid work requiring a contractor's license,

resulting in criminal cases being opened by the Board. The unlicensed contractors identified by the Board offered bids ranging from \$2,500 up to \$16,000 to paint three rooms projects, a violation of NRS 624.700, leading to the issuance of an Administrative Citation for the alleged offense.

Throughout the entirety of the enforcement operation, the Board conducted a total of 13 unannounced job site visits where 134 license details were verified. As a result, the Board opened 14 criminal cases and issued 11 Cease and Desist Orders, 19 Administrative citations and two violation letters.

"Undercover operations are an important part of the Board's investigative strategies because it allows us to experience first-hand what consumers face when dealing with unlicensed contractors," explained Executive Officer David Behar. "We are pleased to see the same initiatives taking place across the country as we unite to send a clear message that adherence to the construction laws of our respective states are taken seriously and serve to safeguard the public from becoming financially harmed when engaging in construction projects."

View the Full Press Release for the Nevada State Contractors Board



During the weeks of October 13–24, 2025, the National Association of State Contractors Licensing Agencies (NASCLA) once again united state members from across the country for its annual National Coordinated Enforcement Effort. During this period, the <u>North Carolina State Board of Examiners of Electrical Contractors</u> received 16 new cases involving complaints and allegations against applicants, non-licensees, licensees, or qualified individuals under the Board's jurisdiction.

The Board continues to actively support and monitor areas of North Carolina that were previously impacted by natural disasters, helping to ensure that affected residents are

aware of the importance of hiring properly licensed electrical contractors and avoiding unlicensed or fraudulent activity.

"Our mission is to protect the life, health, and property of the public through examination of applicants, education of licensees, and discipline of individuals to promote quality electrical contracting in accordance with the North Carolina General Statutes," said Tim Norman, Executive Director of the North Carolina State Board of Examiners of Electrical Contractors. "The nationwide efforts led by NASCLA and its member agencies play a critical role in raising consumer awareness, strengthening enforcement, and maintaining integrity within the construction industry."

View More Information on Filing a Complaint within the NC State Board of Examiners of Electrical Contractors



During the 2025 NASCLA National Coordinated Enforcement Effort, the <u>North Carolina State Board of Examiners of Plumbing, Heating & Fire Sprinkler Contractors</u> continued its proactive efforts to protect consumers and uphold licensing standards across the state. Four of the Board's five investigators participated in this year's initiative, resulting in the following actions:

- Entered into consent agreements 7
- Recommendations for injunctions 8
- Complaints reviewed by administration and sent for injunctions 11

The Board remains actively engaged in monitoring areas across North Carolina, ensuring that consumers are aware of the importance of hiring properly licensed contractors.

"Since our establishment in 1931, the Board has been dedicated to protecting the health, safety, and wellbeing of North Carolina's citizens," said Dale Dawson, Executive Director. "Participating in NASLA's coordinated enforcement efforts strengthens that mission by helping us educate consumers, promote professional accountability, and deter unlicensed activity. These partnerships play a vital role in preserving the integrity of our industry and maintaining public confidence in the contractors who meet our state's licensing standards."

<u>View More Information on Filing a Complaint within the NC State Board of Examiners of Plumbing, Heating & Fire Sprinklers</u>



The <u>Oregon Construction Contractors Board (CCB)</u> is investigating 68 potential violations after investigators visited 429 job sites looking for unlicensed contractors. This effort, which took place between October 13-24, was a part of a joint effort taking place over many states, coordinated by NASCLA (National Association of State Contractor Licensing Agencies). State licensing agencies associated with NASCLA all conducted their own efforts during this time.

During the event, CCB Field Investigators from around the state acted independently and in teams to discover unlicensed contractor activity. Efforts like this occur multiple times a year in different regions to show strong presence in the field and act as a deterrent for illegal construction activities, like working without a CCB license.

"During sweeps, we focus on a designated region and the entire team combs cities looking for anyone breaking construction law. Unlicensed contractors can undercut the bidding process, which could have negative repercussions for homeowners and licensed contractors," said CCB Enforcement Manager Vena Swanson. "Unlicensed contractors are notorious for using methods that don't meet industry standard, using sub-par building materials, and leaving homeowners at risk to pay workers compensation claims that occur on their property. Coordinated sweeps deter this illegal activity, while giving us the opportunity to find it and cite it."

View the Full Press Release for the Oregon Construction Contractors Board



During a recent one-week undercover sting in the Corpus Christi area, investigators from the <u>Texas Department of Licensing and Regulation (TDLR)</u> found a total of 57 violations, mostly by unlicensed electricians and air conditioning and refrigeration contractors who offered to perform unlicensed work.

The sting was part of a national enforcement effort that was coordinated by the National Association of State Contractors Licensing Agencies (NASCLA).

During the sting, TDLR investigators contacted people who advertised electrical and air conditioning services in local newspapers or on social media and did not include license information in the ads as they're required to do by state law. Those contacted reported to a location to offer bids to perform work.

TDLR urges Texas consumers who hire electricians and air conditioning and refrigeration contractors to always check to make sure their service providers are licensed by TDLR.

"It's so important to make sure that electrical contractors and air conditioning contractors are licensed by TDLR because they have completed training and passed examinations that cover regulations and building codes designed to protect health and safety. They've also had criminal background checks and have liability insurance," said Courtney Arbour, TDLR Executive Director. "Your family's safety is important."

View the Full Press Release for the Texas Department of Licensing and Regulation



The Utah Division of Professional Licensing (DOPL) announced the conclusion of a significant enforcement initiative across the State, targeting violations of construction licensing laws as part of a national campaign. During the effort, DOPL investigators issued 42 administrative citations, underscoring ongoing compliance challenges. Investigators issued citations with potential fines of \$38,000.

DOPL's collaboration with the National Association of State Contractors Licensing Agencies' (NASCLA) nationwide enforcement effort took place between October 13th to the 24th. This effort engaged 244 site checks across Utah, reinforcing compliance with contractor licensing laws. By partnering with various agencies and law enforcement,

NASCLA aims to enhance consumer protection, promote fair competition within the construction industry, and ensure accountability for unlicensed contractors. This initiative emphasizes the importance of hiring licensed professionals and reaffirms a commitment to public safety and the integrity of Utah's economy.

"DOPL remains dedicated to combating contractor scams and fraud," says Jana Johansen, Assistant Director of the Division of Professional Licensing. "Through resources like our Residential Construction Agreement template, and the implementation of our Construction Fraud Task Force, we are actively empowering Utahns to make safer, more informed choices when hiring a contractor."

View the Full Press Release for the Utah Division of Professional Licensing



As part of the 2025 NASCLA National Coordinated Enforcement Washington State Department of Effort, the Washington Department of Labor & Industries (L&I) joined other state members of the National Association of State Contractors Licensing Agencies (NASCLA) in a nationwide initiative to enhance visibility, promote compliance, and protect

consumers within the construction industry. While the coordinated national effort spanned two weeks from October 13-24, 2025, L&I concentrated its participation through an intensive two-day team sweep across the state.

During this focused effort, L&I inspectors conducted visits to 344 jobsites, verifying compliance for 417 construction contractors, 59 plumbers and/or plumber trainees, and 34 electricians and/or electrical trainees. The sweep identified 41 infractions, with an additional 71 referrals made to other agencies for issues outside L&I's compliance scope, including collections for outstanding debts, employer audits, safety violations, and a referral to the Department of Revenue.

"Being out in the field with our inspectors reinforced the importance of visibility and connection," said Melissa McBride, Chief of Construction Industries Compliance, Consumer Protection & Public Safety, Washington Department of Labor & Industries. "Our presence shows that we're here to protect consumers and support legitimate businesses while identifying activity that undermines the integrity of the construction industry." On a residential site visit, Spokane homeowner Jim Moush, who was having a hot water tank replaced, commented, "I had no idea that L&I performed random spot checks, but I'm glad you are out there."

The sweep successfully increased field visibility, highlighted areas of noncompliance, and reinforced L&I's ongoing efforts to ensure a safe, fair, and professional construction marketplace for Washington residents.

View More Information on Verifying a License with the Washington Department of Labor & Industries (L&I)



"This year's coordinated enforcement effort once again shows the power of collaboration among our state members," said Angie Whitaker, CAE, NASCLA Executive Director. "Together, we're strengthening contractor licensing enforcement, protecting consumers, and supporting a fair marketplace for qualified professionals. I'm deeply grateful for the leadership and commitment of each participating agency as we continue leading the way and advancing construction regulation to curb unlicensed activity and promote public trust—especially during times of increased construction demand and disaster recovery."

NASCLA encourages consumers to:

- Verify that the contractor holds an active license or registration; always hire a licensed contractor
- Obtain 2-3 estimates and avoid automatically selecting the lowest bid
- Check at least three references and ensure a written contract is in place
- Avoid making a large down payment; make payments as work progresses
- Monitor the job as it proceeds
- Withhold the final payment until the job is fully completed
- Retain all paperwork related to the project

NASCLA reiterates the importance of always hiring a licensed contractor and verifying that your contractor is properly licensed. For more information on consumer awareness, please visit our website at www.nascla.org/page/ConsumerReferenceLib. To check if your contractor is licensed and in good standing with the state contractor board, visit www.nascla.org/page/LicensingInfo or contact your local state contractor licensing agency for state-specific information.

For more information on NASCLA, please visit our website at <u>www.nascla.org</u> or contact the association office at (623) 587-9354.