I am humbled, honored and privileged to assume the role of NASCLA President. After a year of shutdowns, quarantine, and everything in between, it was good to be able to gather in person for the annual conference in Boston, Massachusetts. It was incredible seeing friends and colleagues, both old and new, and thrilling to have so many first-time attendees this year. One aspect worthy of special recognition was attendance by our scholarship winners who provided valuable insight in many conference sessions.

As I begin my year as President of NASCLA, I notice that our association has never been more relevant and important. I’ve come to think of NASCLA as one very large, multi-faceted, networking team. A team that provides abundant opportunities to learn, teach, mentor, and share top quality advice. A team that enables us to brainstorm, meet, network, and socialize with friends and colleagues all over the country. The changes around us—whether social, political, technological, economic, or otherwise—require that we help each other navigate through new and increasingly complex settings, which profoundly impact the agencies for which we work, our communities, and the construction profession. Our terrific NASCLA community of professionals, including all our sponsors, is a network on which I have become increasingly reliant when facing challenges and opportunities.

The challenges of 2020 allowed NASCLA the opportunity to strategically plan and regroup to better meet the needs of our association. Indeed, the growth of NASCLA has been propelled collectively by the staff, individual members and all the past presidents and past members of the NASCLA Board of Directors and Executive Committee. I would like to thank all of them for their service and hard work. I am deeply grateful to my predecessor, Tim Norman, for his leadership and outstanding contributions to NASCLA during his presidency, and the members of the Executive Committee and Board of Directors. I am inspired by their commitment to NASCLA and all of their achievements.

I’m proud of our association’s successes over the last year, particularly in providing more opportunities for meaningful engagement of our members and sponsors, introducing innovative programming formats and topics, and providing professional development and outreach opportunities. In the year ahead, we will continue these initiatives as well as advance other initiatives outlined in the NASCLA 2021, 2022, 2023 Strategic Plan including the National Repository Database and NASCLA HVAC/Mechanical Accredited Examination Program.

Thank you all for your continued participation, enthusiasm, and sponsors for your incredible support. Finally, I’d like to give a special shout-out of appreciation to Angie Whitaker, our Executive Director, for her tireless work on behalf of the association, and to the rest of the NASCLA staff for all the resources, guidance and support they provide each and every day. Thank you all!

Best regards,

Stephanie Lee
NASCLA President
The Connecticut Department of Consumer Protection began as the Dairy and Food Commission, established in 1886. The Commission was made up of three (3) divisions: dairy, food and drugs, and devices and cosmetics. The Commission’s two (2) employees — the Commissioner and Deputy Commissioner — were responsible for monitoring sales of imitation butter and adulterated molasses, the manufacture and sale of food products, and the purity of milk.

Within a few years, a new federal Pure Food and Drug Act, applying to “everything that man or animal eats or drinks,” called for the Commission to protect the public from adulterated, misbranded, poisonous or deleterious foods, drugs or liquors, and prompted the hiring of two (2) more employees. By 1910, the tiny agency was also monitoring cocaine levels in cough syrups, and by 1934, with Prohibition in full swing, began inspecting new beverages known as “soft drinks.”

As “Consumer protection” continued to diversify and expand, the 1947 Connecticut General Assembly abolished the little Food and Dairy Commission and created a new Food and Drug Commission, composed of three (3) divisions: Weights and Measures; Drugs, Devices and Cosmetics; and Food. In its first year, the Food and Drug Commission seized 10,000 gallons of contaminated pickles.

By the late 1950s, in a booming post-war economy, various consumer protections had been assigned to numerous state agencies and commissions over the years, and there arose a desire to combine these scattered provisions under one single authority.

Finally, on May 20, 1959, the Connecticut General Assembly created the first independent and broadest-based Department of Consumer Protection in the country. With a growing trend toward commercialism, it fell to the new department to see that the marketplace remained hazard-free, honest, and fair, and by the 1970s, the Department was actively investigating and responding to thousands of consumer complaints each year. In 1973 the Connecticut Unfair Trade Practices Act was enacted. The comprehensive law based on the Federal Trade Commission Act became one of the Department’s strongest consumer protection tools. As new professions and industries emerged and flourished, the agency was assigned licensing oversight of additional jobs and professional fields.

CT DCP currently licenses more than 42,000 construction trades professionals and registers 29,800 Home Improvement Contractors and Salespersons. In recent years, DCP has streamlined many of its licensing and registration processes and now accepts most applications and renewals online. These advancements have resulted in cost savings for the agency, as well as greater efficiency and customer service for licensees and registrants.

CT DCP’s Investigations Division is currently comprised of 20 Investigators and Inspectors, who investigate roughly 4,000 cases per year. Most actions are resolved through informal negotiated settlements, and when necessary, the division issues on average 50 arrest warrants per year for violations of the state’s licensing and registration requirements. These charges include felony larceny, forgery, exploitation, and various misdemeanors.
The West Virginia Contractor Licensing Board’s overarching public policy goal is to determine that all persons engaging in contracting work within West Virginia are duly licensed to ensure capable, skilled, and quality craftsmanship utilized in both public and private construction projects, fair bidding practices between contractors through uniform compliance with state law, and to protect the public from unfair, unsafe, and unscrupulous construction practices.

The Contractor Licensing Board (Board) was created in 1991 through the West Virginia Legislature’s enactment of the West Virginia Contractor Licensing Act (Act). The Board consists of ten members appointed by the Governor and with the advice and consent of the state Senate. Eight of the appointed Board members must be owners of businesses engaged in the various contracting industries, and two (2) of the appointed Board members must be building code officials who are not members of any contracting industry.

Under the Act, the Board is tasked with determining the minimum qualifications for specified contractor classifications, examination procedures, licensure application and renewal procedures, and disciplinary procedures for licensees. In addition to the Board’s administrative duties, the Board has the authority to inspect construction worksites anywhere in West Virginia for purposes of enforcement of the Act, investigate alleged violations of the Act and legislative rules, issue cease and desist orders to persons found engaging in contracting work within West Virginia without a valid license, and conduct administrative and disciplinary hearings.

Since its creation, the Board has been assisted in carrying out its statutory duties under the Act by the West Virginia Division of Labor (DOL), an executive branch agency that operates under the umbrella of the state’s Department of Commerce. The DOL has statutory administrative and enforcement duties and services it is required to provide to, and on behalf of, the Board, including receiving and processing licensure applications and renewals, investigating alleged violations of the Act and legislative rules, issuing cease and desist orders, and other specified administrative and enforcement duties and services.

Currently, the Board oversees approximately 17,400 active licensees covering 16 tested contractor classifications and several more untested specialty contractor classifications. On average, the DOL conducts 7,600 inspections and issues 450 cease and desist orders per year on behalf of the Board.

This year saw some big changes for both the Board and the DOL. Thirty years after it enacted the Contractor Licensing Act, the West Virginia Legislature amended it by making the Board an independent state entity in its own right and removing all administration and enforcement responsibilities from the DOL after a two-year transitional period.

While still encompassing the same public policy purpose as it did in 1991, the amended Act made some substantive changes to the law. Under the Act, landscaping and painting services, whether for commercial or residential customers, are specifically excluded from the statutory definition of a contractor. Additionally, persons engaging in contracting work where the cost of the undertaking is less than $5,000 for residential work or $25,000 for commercial work are not required to have a contractor license.
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Melissa McBride  
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Washington State Department of Labor & Industries

Dean Simpson  
Chief of Compliance & Chief Plumber  
Washington State Department of Labor & Industries, & Plumber Certification Program

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Allie Stark (2021 Contractors Scholarship Program Winner)
Stephen Thompson (TX, The Home Depot)
Keith Warren (AL)

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Greg Crow (AR), Co-Chair
George Whalen (RI), Co-Chair
Day one of the NASCLA 2021 Annual Conference began with a pre-conference hybrid meeting with the NASCLA Board of Directors at the Boston Marriott Long Wharf Hotel in Boston, MA on August 30th. Thirteen (13) board members attended in-person and two (2) participated virtually. NASCLA Committee Chairs were invited to the meeting as well. Each board member gave an update on their agency and state. Tim Norman, NASCLA President, invited the NASCLA 2021 Contractor’s Scholarship recipients to give the board and committee chairs insight on their experience with the NASCLA Contractors Scholarship process along with what it means to them to be a NASCLA Contractors Scholarship recipient. During the meeting, the board members and committee chairs workshoped some of NASCLA’s strategic initiatives from the NASCLA 2021, 2022 & 2023 Strategic Plan.

The NASCLA 2021 Annual Conference was a don’t miss event, kicked off with our keynote speaker, Shawn Van Dyke, who provided an insightful understanding into the generations that are currently in the workforce and how to specifically attract the younger generation into the construction industry. Our featured speakers, Elliott Eisenberg and Karen Valencic, kept things rolling and provided lots of laughs with their very timely and educational presentations.

Members of NASCLA’s Board of Directors and NASCLA’s Committees led workshops that generated productive discussions amongst the attendees. The sponsor scavenger hunt was a big hit with Richard Evangelista, Virgin Islands Board of General Construction Contractors, taking home the grand prize. We rounded out the conference by ushering in NASCLA’s 2021/2022 Executive Officers. This year’s conference brought new speakers, more education, insightful discussions, specialized networking opportunities and reuniting with industry colleagues.
Thank You to Our Sponsors

Skyscraper Level - $7,500

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NASCLA is proud to provide state contractor licensing agencies with a solution to manage their existing and/or newly implemented programs for Prelicensure, Continuing Education and/or Disciplinary Remedial Action training. The [NASCLA Continuing Education Program](www.nascla.org/CEP), powered by Vector Solutions | RedVector, is excited to provide an opportunity to access an online platform with over 600+ construction trade related courses. Course topics include, construction code and standards, contracts or contract law, workplace safety, such as OSHA, etc., basic business principles and practices, and other related topics regarding practice of construction in business, land use, zoning, resource conservation, estimating, etc. Examples of the courses offered are below:

- Residential Safety Essentials
- Construction Cost Estimating: Resources and Processes
- Worksite Safety 01: OSHA Safety Introduction
- Understanding Workers’ Compensation for Employees (V15)
- Construction Cost Estimating: Types and Purposes of Estimates
- HVAC Acoustics
- Confined Spaces in Construction
- Construction Project Management: Project Financial Management

This platform is an easy option for those seeking Prelicensure, Continuing Education and/or Disciplinary Remedial Action Credits. The flexibility to train remotely gives the contractors the ability to handle continuing education on their time and in a self-paced relaxed way. Automatically reporting course completions to state agencies removes the busy work on the contractor’s behalf. A full-time client services team helps students avoid getting bogged down in troubleshooting if something doesn’t make sense. The training courses comply with federal, state and other regulatory requirements to keep your licensed professional compliant. For more details on the program, please visit: [www.nascla.org/CEP](http://www.nascla.org/CEP)

Using promo code: **RV-NASCLA15** provides a coupon for a 15% discount off the retail cost of the course/s through Vector Solutions | Redvector!

RedVector, a Vector Solutions brand, is the leading provider of online education and training for a wide range of industries including architecture, engineering, construction, industrial, facilities management and IT and security. Technology solutions include a state-of-the-art learning management system, incident tracking software, license and credential management tools, competency assessments and much more.
We are excited to welcome Leslie Farrell as the NASCLA Examinations & Publications Manager, overseeing our Examinations & Publications Department, which includes Jacquie Wilberscheid, Senior Examinations & Publications Specialist and Coordinator positions. She has a proven track record as a leader and manager from her previous organization. Please see more information below on Leslie Farrell, we know that with all our great team members and talents we will continue to go above and beyond and achieve greatness.

Leslie Farrell joins NASCLA after a 19-year career with the Arizona Diamondbacks. Prior to the D-backs, Leslie graduated from the University of Kansas with a Bachelor of Education. She then went on to complete her Master of Sports Administration & Facility Management degree from Ohio University. Leslie’s career grew to encompass all areas of the sports and entertainment landscape including Disney’s Wide World of Sports, the United States Olympic Committee, daytime television, and Ha-Lo Sports & Entertainment.

Leslie joined the Arizona Diamondbacks in 2002 where she continued to take on diverse roles within the company, starting first by managing spring training operations for the club in Tucson followed by a three-year stint managing the teams Guest Relations department. From there, Leslie moved into a position managing projects for the team’s broadcasting department. In this role Leslie handled all logistics for local and national broadcasts and developed a highly successful internship program that has proven successful for over 10 years.

Leslie transitioned into the role of Project Manager in 2012. In this role she led all aspects of creative production, stadium signage and branding. Among her most recognized accomplishments was her ability to plan, budget and manage the D-backs rebrand in 2016.

Jessica Looman, Acting Administrator of the Wage and Hour Division (WHD), will be presenting at the NASCLA October Educational Webinar. Jessica will discuss how WHD is addressing the misclassification of employees as independent contractors in the construction industry. Additionally, she will provide insight into common violations under the Fair Labor Standards Act (FLSA) and Davis Bacon and Related Acts (DBRA), including the incorrect identification of workers and application of the prevailing wage survey. She will share information on the division’s efforts to provide outreach and education and how contractors can share concerns with the agency.
NASCLA ACCREDITED EXAMINATION PROGRAM UPDATES

NASCLA ACCREDITED EXAMINATION FOR COMMERCIAL GENERAL BUILDING CONTRACTORS

The Louisiana State Licensing Board for Contractors (LSLBC) is now an Approved Provider of the NASCLA Accredited Examination for Commercial General Building Contractors! By taking the examination in Louisiana, your passed score information will be sent to the NASCLA National Examination Database (NED) on https://ned.nascla.org for transcript access.

NASCLA Accredited Examination for Commercial General Building Contractors

NASCLA has 13 State Agencies Administering and/or Accepting examinations within the NASCLA Accredited Electrical Examination Program! Through these examinations, electricians have the opportunity to travel across jurisdictions allowing for contractor mobility and portability in the licensure process. Regulatory Agencies can rest easy knowing the examination content is based directly on a current occupational analysis that involved multiple meetings and input from licensed electricians across the country. The examination statistics are monitored to ensure that questions are preformed effectively.

Is your agency interested in implementing examinations within the NASCLA Accredited Examination Program? If so, please contact Leslie Farrell, NASCLA Examinations & Publications Manager at (623) 587-9354 or via email to leslie@nascla.org. NASCLA is available to present in-person or virtually to your key stakeholders.

For more information including details on participating agencies and background of the programs please visit: www.nascla.org/page/AccreditedExams
The recipients of the NASCLA 2021 Contractors Scholarship Program were welcomed to the NASCLA 2021 Annual Conference and had the opportunity to meet with and get to know their NASCLA mentors. The NASCLA 2021 Contractors Scholarship Recipients joined NASCLA’s Board of Directors and NASCLA’s Committee Chairs at the NASCLA Annual Conference Board of Directors Meeting. The recipients each had the opportunity to give their perspective on the NASCLA Contractors Scholarship Program along with their relationship to the construction industry and their insights on attracting the younger generation into the construction trade. NASCLA’s Contractors Committee Co-Chairs, Stephen Thompson and Al Nyman, presented the recipients with their awards and began NASCLA’s new tradition of the scholarship recipients signing the NASCLA Scholarship Hard Hat.

To review the eligibility and requirements please visit www.nascla.org/page/NASCLAScholarship.

**NASCLA 2021 Contractors Scholarship Recipients**

- **Allie Stark**
  Clemson University

- **Dylan Barkasy**
  University of Connecticut

- **Cameron Crace**
  Mississippi State University
NASCLA publishes 28 different versions of the Contractors Guide to Business, Law and Project Management for over 20 state agencies. These publications are a collaboration between industry experts, construction professionals and technical writers to create study guides for state specific business and law exams, and tools for contractor’s daily business management. The publications offer easy to read text that includes:

- A simple to follow chapter overview at the beginning of each chapter
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- NASCLA State Members receive a 40% discount on state specific publication
- The publication can be purchased directly from NASCLA with a guarantee that all orders will be shipped out in a timely manner

Test Vendors
NASCLA has a close relationship with the primary test vendors in the industry. This ensures a smooth transition between current test materials and new materials included in publication updates. Updates are communicated quickly to ensure that licensing tests and new editions have matching material.

Is your state agency interested in adopting the NASCLA Contractors Guide to Business, Law and Project Management for your state specific business and law examination? If so, please contact Leslie Farrell, NASCLA Examinations & Publications Manager, at (623) 587-9354 or via email to leslie@nascla.org to receive more information or complimentary editions to review!

For more information on the state specific publications that NASCLA currently offers, please visit: www.nascla.org/store/
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NASCLA exists to elevate, regulate, and serve the construction industry. As a member of NASCLA, you gain access to the decades of experience, resources, model legislation, publications, exams, webinars, meetings, and trainings representing the interest of the construction industry. Networking and camaraderie are two of the biggest advantages of becoming a NASCLA Member. You can make your membership work for you by meeting with your colleagues and industry professionals like yourself, joining the NASCLA Board of Directors and/or committees (dependent on membership level), and helping shape and revolutionize the future of your association in the shared mission of regulating the construction industry. The time is now for all stakeholders to take action and come together to secure a future filled with exciting opportunities and ensure that the entire industry they represent continues to flourish.

www.nascla.org/JoinNow
Founded in 1962, the National Association of State Contractors Licensing Agencies (NASCLA) is a nonprofit organization whose purpose is to promote best practices and uniformity for agencies that regulate the construction industry. By upholding dedication to the assistance of contractor licensing and enforcement agencies, trade associations, and members of the construction industry, NASCLA serves as a vital resource for its members and the contracting community.