



Join NASCLA for a 2-Day Interactive Investigator Training Program!

The NASCLA Investigator Training Program is scheduled to take place in conjunction with the NASCLA 2019 Annual Conference on **Monday, August 26th and Tuesday, August 27th** from 8:30 AM – 4:00 PM in Baltimore Maryland. This training is a great opportunity for your agency's investigators to receive valuable information from top experts in legal and investigative matters.

Additional registration fee of \$175 will apply.

INVESTIGATOR TRAINING PROGRAM

Monday, August 26th | 8:30 AM - 4:00 PM

The Investigative Fundamentals

This section will explore the fundamentals of the effective mindset to initiate, conduct and conclude investigations.

Interview Strategies

Investigators will have the opportunity to focus on all aspects of interviews of all witnesses.

Effective Report Writing

Curriculum includes choice of words, eliminating irrelevant information, being accurate, addressing all elements of violations, proof-reading and refining reports prior to submission.

Confident Testimony

In this segment investigators will be given the tools to eliminate the anxiety or testimony.

INVESTIGATOR TRAINING PROGRAM

Tuesday, August 27th | 8:30 AM - 4:00 PM

Safety Awareness Training

Investigators will focus on developing a safety mindset in the workplace and in their personal lives.

Enforcement Strategies - Open Forum

This section will serve as an interactive segment that will cover the following topics; proactive enforcement, unlicensed contracting, disaster emergencies, consumer campaigns, elder abuse, and predatory practices.



About the Speakers

Mike Franklin has been a practicing trial lawyer for 29 years and has worked for the Office of the Attorney General for the past 17 years. He has been the prosecuting attorney in hundreds of Administrative Hearings.

Doug Galbraith is a retired annuitant in the Enforcement Division serving as training coordinator. Doug is a 30-year veteran of the California Highway Patrol and retired as a Captain.

Mike and Doug have been working together providing training for the California Contractors State License Board staff for the past 6 years. They conducted the first NASCLA 1-Day Investigator Training Program in 2016 and 2-Day Investigator Training Program in 2018; NASCLA looks forward to having them back again in 2019!

To register or for more information, please visit the NASCLA website at <http://www.nascla.org/page/AnnualConference>

For questions, please contact Angie Whitaker, NASCLA Executive Director, at angiewhitaker@nascla.org or Kortney Jones NASCLA Program Coordinator, at kortney@nascla.org or via phone at (866) 948-3363.