

## Fee: Free

This conference is being offered at no charge to attendees and includes breakfast, lunch, snacks and handouts.

## CEUs

- Nurses will be awarded 5.5 contact hours from Mercy Medical Center – Des Moines, Iowa Board of Nursing Provider #17. *(Full attendance is required; no partial credit will be given.)*
- Social Work CEUs (Approval by NASW Iowa Chapter)

## Registration

Register online at:

<http://getmeregistered.com/PCHC>

Registration deadline is Friday, April 12, 2019

\*Registration required for attendance.

## Additional information

For more information or in the event of a cancellation, contact Kerry Schiller, Mercy Hospice Client Relations Executive, at (515) 802-5439 or [kschiller@mercydesmoines.org](mailto:kschiller@mercydesmoines.org).

## Agenda

7:30-8 a.m. . . . . Registration and breakfast  
 8-9 a.m. . . . . Session 1  
 9-9:15 a.m. . . . . Break  
 9:15- 10:15 a.m. . . . . Session 2  
 10:15-10:30 a.m. . . . . Break  
 10:30-11:30 a.m. . . . . Session 3  
 11:30-12:30 p.m. . . . . Lunch  
 12:30-2 p.m. . . . . Session 3 cont.  
 2-2:15 p.m. . . . . Break  
 2:15-3:15 p.m. . . . . Session 4  
 3:15-4 p.m. . . . . Evaluations/closing remarks

## Target audience

Nurses, social workers, mental health counselors, clergy, funeral directors, hospice staff/volunteers and the community at large.

## Conference topics

- An Overview of Palliative Care
- Palliative Care Program Business Case
- Connecting Clinical Care and Documentation
- Connecting to Community through Bereavement Services

## Objectives

- Discuss the growth of palliative care services across the country and implications for future models of care
- Recognize the opportunities for partnership and identify at least one partner action
- Examine the components of a Palliative Care business case and identify next steps for your organization to develop or enhance palliative care services
- Review the relationship between clinical care, documentation, and metrics and develop an action plan
- Recognize the value of offering bereavement services to your community and identify one action item to enhance bereavement services

# Palliative Care and Hospice

Friday, April 26 • Registration deadline: Friday, April 12

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

License #: \_\_\_\_\_

No CEUs     RN     SW     Other: \_\_\_\_\_

Lori Bishop, MHA, BSN, RN, CHPN

Lori Bishop is a healthcare nurse executive focused on innovative and transformational interdisciplinary care delivery models for the vulnerable seriously ill population. Lori has an extensive clinical background in hospice and palliative care. Her current position is Vice President of Palliative and Advanced Care at NHPCO. Previously, Lori was the Chief Advanced Illness Management (AIM) Executive for Sutter Health serving an average daily census of 2500 seriously ill patients across Northern California. Under her leadership, the Sutter Health AIM program received the inaugural Vanguard Award from the California Hospital Quality Institute in 2016. In her previous executive role at UnityPoint Health, the system-wide integrated Palliative Care program received the prestigious Circle of Life Award in 2013.

Lori has a history of participating on several state and national boards and committees. Lori received her RN diploma from Moline Public Hospital School of Nursing, her BSN and MHA from the University of Phoenix. She is a published author and national speaker. Lori was recognized as a top 100 Great Iowa Nurses in 2009 and received the Iowa Spirit of Hospice Award in 2001.



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Des Moines, IA 50309



Lori Bishop, MHA, BSN, RN, CHPN

**7:30 a.m.-4 p.m.**  
**Friday, April 26**

Iowa Speedway Newton Club  
3333 Rusty Wallace Drive  
Newton, IA 50208