Thursday, April 26, 2018

The National Association of Social Workers North Carolina Chapter (NASW-NC) is a membership organization that promotes, develops, and protects the practice of social work and social workers. NASW-NC also seeks to enhance the effective functioning and well-being of individuals, families and communities through its work and advocacy.

Thank you for the opportunity to provide feedback on the Concept Paper, *North Carolina’s Vision for Long-term Services and Supports Under Managed Care* published April 5, 2018.

NASW-NC appreciates the focus on long term services and supports.

We support alternatives to services that may include home visits for medically frail individuals who may be more comfortable being seen in their home. This also includes individuals who may lack appropriate transportation.

Regarding eligibility and enrollment, a 60-day plan selection period is ideal, as listed, if enrollment brokers are well informed and able to guide the individual to the right plan.

Network Adequacy- please define providers- are these individuals or group practices? Please focus on location and the unique populations to determine what would be an adequate network. For example, one area may have need for more providers that specialize in older adult care than another.

Additionally, we appreciate the ability to change networks as needs change significantly instead of just relying on plans changing once a year as needed.

Sincerely,

Kay Castillo, BSW  
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