



The Animal Medical Center, a full-service, not-for-profit veterinary specialty hospital and research and teaching facility on Manhattan's Upper East Side, is seeking a Licensed Clinical Social Worker (LCSW) to oversee all activities related to client support. Reporting to the Chief Strategy Officer and working closely with the veterinary staff and Client Services department, the social worker's primary responsibilities are to (1) oversee and manage all activities regarding the AMC Community Funds which provide subsidized veterinary care to people unable to afford care, (2) provide emotional support to clients, (3) consult with veterinary staff regarding clients, (4) oversee the organization's compassion fatigue program and Pet Loss support group, and (5) support Usdan Institute activities that focus on animal health education for clients and pet families.

Responsibilities include:

- Oversee and track all Community Fund activities.
- Serve as main point of contact for all rescue organization clients and oversee the entire "AMC to the Rescue" appointment and tracking process.
- Provide support and counseling to clients as needed or when requested by doctors and staff.
- Facilitate and promote pet loss counseling support to clients through bi-monthly pet loss support group meetings.
- Evaluate the current needs of the hospital and recommend new programs and how to implement them.
- Establish protocols for maintaining and documenting client interventions.
- Assist clients with end-of-life decisions and facilitate communication with staff/doctors as needed.
- Participate in staff/doctor meetings and rounds and recommend steps that will improve the services' ability to provide multi-disciplinary care.
- Develop brochures and resources for clients concerning, for example, cancer treatment, pet loss and the grief process, euthanasia, memorialization of pets, veterinary social work services, and the human-animal bond.
- Develop information to be posted on the AMC website concerning cancer treatment, pet loss and related resources such as the Quality of Life Scale, memorialization, hospice, etc.
- Counsel staff, individually and in groups.
- Participate in short term interventions, such as conflict mediation, assessment, and referrals for outside/EAP counseling as requested.
- Advise Human Resources and Senior Administration concerning staff wellness, with an end to enhancing the functioning of the hospital.
- Develop and implement presentations on topics such as compassion fatigue, stress management, work/life balance, communication skills, grief and pet loss.

Qualified Individuals will have

- A master's degree in Social Work and licensing as a clinical social (LCSW) worker is required.
- 5+ years of case management experience in a setting requiring grief and bereavement counseling.

- Strong written and verbal communication and interpersonal skills.
- Ability to take leadership and to plan and manage multiple projects at one time.
- Ability to work independently and take initiative.
- Ability to respond to the needs of clients and staff in an emotionally intense, fast-paced setting.
- Understanding of, and appreciation for, the human-animal bond.
- A love for animals and the ability to work comfortably in an environment where animals are present.
- Bilingual in Spanish a plus

The Animal Medical Center offers excellent benefits including medical/dental insurance, tuition assistance, retirement plans, pet care discounts and more.

If you believe you meet these requirements, and would like to become a part of our dedicated team, we'd like to meet you to talk about this diverse, highly visible, hands-on position. Qualified candidates please e-mail resumes to careers@amcny.org.

To learn more about The Animal Medical Center visit our website at www.amcny.org.

We are an equal opportunity employer.