



## Care Coordinator

NADAP's Health Home Care Coordination program works in partnership with medical and behavioral health providers to align services that promote access to care and enhanced health outcomes for Medicaid recipients with a history or risk of over-utilizing medical and behavioral health services. Using an integrated medical-behavioral health approach, our team conducts face to face and telephonic outreach, provides assessment, intervention, referral, linkage, monitoring and service planning for individuals with complex medical conditions, severe mental illness, substance abuse and long-term care needs. Care Coordinators work closely with networks of clinical service providers to manage identified needs, stabilize participants and reduce health care costs.

### **Job Summary:**

The Care Coordinator provides assessment, care planning, and service coordination activities for all Medicaid eligible clients. The Care Coordinator works closely with networks of medical and behavioral health providers to manage identified needs, stabilize participants and reduce healthcare costs and align services that promote access to care and enhanced health outcomes for all clients.

### **Responsibilities**

#### **What will you be doing?**

- Managing a caseload of individuals with specific needs
- You will be performing home visits to the clients' residence in Bronx, Brooklyn, Queens, and Manhattan
- Assessing individuals, developing person-centered care plans for clients
- Consolidating resources and services for the clients and relay information to them

#### **What's in it for you?**

- Developing and managing your own caseload
- You will earn direct client-centered interaction experience
- Exposure to working with various populations
- Knowledge of ins and outs of NYC resources and systems
- Managing various electronic healthcare databases

### **Qualifications**

- Self-starter with strong organizational skills
- Has a Bachelor's Degree in Social Work, Human Services, or a related field
- Must be Computer Savvy
- Strong interest in working with people diagnosed with substance use disorders, serious mental illness, chronic medical conditions, HIV/AIDS, etc.
- Open to at least 75-80% work out in the field

### **Some benefits and perks of working at NADAP:**

- Working autonomously and not always sitting at a desk environment
- Strong, individualized supervision
- Growth opportunities within the organization
- Health, vision, and dental insurance
- Monthly Metro card from NADAP
- Retirement savings plan
- Tuition Reimbursement (We want you to keep learning!)
- Monthly and Annual Team Building Activities such as Coffee Hours, Quarterly Parties, etc.

To apply, please contact our recruiter Peter Dron at: [pdron@nadap.org](mailto:pdron@nadap.org)  
or call 212-986-1170 Ext. 172