

Healthcare Coordinator

(LCSW with Medical Background)

Welfare Fund of Local No. One, I.A.T.S.E.

320 W. 46th Street, NYC

Help us manage and improve the health profile of 2,500 workers and their families who receive health benefits through a multi-employer welfare plan serving unionized workers in the entertainment industry. The Healthcare Coordinator will function as both coach and advocate for our participants and use highly developed social skills and clinical knowledge to actively reach out to participants to promote prevention, reduce gaps in care, and ensure our participants receive the right care, at the right time, at the right place. This position will work very closely with our new Medical Home clinic and Employee Assistance Program and will oversee our wellness programs and initiatives. Responsibilities include:

Outreach and Engagement

- **Chronic Condition Management:** Design and administer targeted incentive programs. Monitor and follow up with patients to eliminate identified gaps in care.
- **Monitor Utilization:** Reach out by phone to patients with ER visits and hospital admissions. Identify and monitor high risk patients. Identify and follow up on cases of prescription non-compliance.
- **Coordinate with our Medical Home clinic regarding patient follow up care.**

Case Management

- **Hospitalizations / Complex Care Patients:** Identify patients with insufficient support, or where social issues are interfering with the successful execution of the care plan, and actively engage the patient and care team, on location when necessary, to identify and solve underlying issues.
- **Coordinate and support EAP with rehabilitation placements and follow up care.**
- **Patient Advocacy and Navigation Support:** Assist our participants to successfully navigate our complicated health system during what is often their most difficult times.

Wellness Education

- **Manage Wellness Incentive Programs,** including screening events and group health challenges.
- **Participant Communications:** Create email blasts on general health topics. Design targeted communications regarding necessary health screenings and identified gaps in care.

Candidates should be an LCSW with a medical background, and should have significant experience in a care management role. The successful candidate will have exceptional communication skills, written and verbal, and will be both engaging and persuasive. (In this job you must lead the horse to water, and make him drink.)

A generous compensation and benefits package will be fully commensurate with the experience and skills of the successful candidate.

To apply, please email your resume to:

Wellness@FundOneIATSE.com