



Care Coordinator

Job Locations US-NY-Brooklyn]

Overview

Program Overview:

NADAP's Health Home Care Coordination program works in partnership with medical and behavioral health providers to align services that promote access to care and enhanced health outcomes for Medicaid recipients with a history or risk of over-utilizing medical and behavioral health services. Using an integrated medical-behavioral health approach, our team conducts face to face and telephonic outreach, provides assessment, intervention, referral, linkage, monitoring and service planning for individuals with complex medical conditions, severe mental illness, substance abuse and long-term care needs. Care Coordinators work closely with networks of clinical service providers to manage identified needs, stabilize participants and reduce health care costs.

Job Summary:

NADAP, Inc. is seeking a Care Coordinator for our Health Homes program to coordinate medical, mental health and substance abuse services for Medicaid recipients. Using an integrated medical and behavioral health home approach involving fieldwork and telephonic contact, our Health Home Care Coordination service conducts outreach, assessment and service planning to coordinate care for participants who have severe and persistent mental illness and/or chronic medical conditions. Care Coordination staff work closely with clinical service providers and deliver interventions to manage participants' medical and behavioral health services. Care coordination helps participants access and effectively use clinical services to achieve better health care outcomes while containing costs.

Responsibilities

What will you be doing?

- Managing a caseload of individuals with specific needs
- You will be performing home visits to the clients' residence in Bronx, Brooklyn, Queens, and Manhattan
- Assessing individuals, developing person-centered care plans for clients
- Consolidating resources and services for the clients and relay information to them

What's in it for you?

- Developing and managing your own caseload
- You will earn direct client-centered interaction experience
- Exposure to working with various populations
- Knowledge of ins and outs of NYC resources and systems
- Managing various electronic healthcare databases

Qualifications

Who are you?

- Self-starter with strong organizational skills
- Has a Bachelor's Degree in Social Work, Human Services, or a related field
- Must be Computer Savvy
- Strong interest in working with people diagnosed with substance use disorders, serious mental illness, chronic medical conditions, HIV/AIDS, etc.
- Open to at least 75-80% work out in the field

Some benefits and perks of working at NADAP:

- Working autonomously and not always sitting at a desk environment
- Strong, individualized supervision
- Growth opportunities within the organization
- Health, vision, and dental insurance
- Monthly MetroCard from NADAP
- Retirement savings plan
- Tuition reimbursement (we want you to keep learning!)
- Incentive bonuses
- Monthly and annual team building activities such as Coffee Hours, quarterly parties, etc.

Interested candidates should apply in NADAP's career page: <https://www.nadap.org/careers/>