June 24, 2020

NASW/TX Applauds the Texas Department of Insurance Telehealth Emergency Order Extension to September 12, 2020

“NASW/TX is incredibly appreciative of the Texas Department of Insurance (TDI)’s decision to extend the March 20, 2020 Governor’s Telehealth Emergency Order to September 12, 2020. The Emergency Order requires that state-run and regulated plans reimburse for all telehealth services at the same rate as in-person, including visits over the telephone. We have heard from social workers that these changes have allowed for the continuity of needed mental health services during the pandemic. We applaud TDI for extending the order to ensure that Texans continue receiving needed mental health and substance use services during this critical time. These changes should be permanently adopted as they are in the best interest of all Texans.”

Will Francis, LMSW
Executive Director
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