



January 31, 2019  
Topeka, KS

Valued Customer,

At Hill's, we believe strongly in our mission to help enrich and lengthen the special relationships between people and their pets, and as such, we are committed to keeping you informed about our products.

#### Appendix A: Voluntary Recall

The select **canned dog** food products listed in Appendix A are being voluntarily recalled by Hill's Pet Nutrition. The list contains 14 Hill's Prescription Diet & 11 Hill's Science Diet SKUs being recalled due to potentially elevated levels of Vitamin D caused by a supplier error. In most cases, complete recovery is expected after discontinuation of feeding. The list of affected canned dog food products, their SKUs, lot numbers and date codes are attached in Appendix A.

Both Hill's and the FDA encourage clinics to contact clients who have purchased recalled products, if they have the means to do so.

#### Appendix B: Voluntary Withdrawal

The select **canned dog** food products listed in Appendix B do not pose a safety risk to healthy pets. Hill's has made the decision to voluntarily withdraw these canned dog food products from your inventory (3 Hill's Prescription Diet & 3 Hill's Science Diet SKUs) due to levels of Vitamin D that do not meet our product specifications. The list of affected canned dog products, their SKUs, lot numbers and date codes are attached in Appendix B.

**Please note that the voluntary recall, as well as the voluntary withdrawal, are isolated to only the specified SKUs and therefore no dry dog foods, cat foods (dry or canned) or treats are affected.**

Hill's has identified and isolated the error and, to prevent this from happening again, we required our supplier to implement additional quality testing prior to their release of ingredients. In addition to our existing safety processes, we are adding our own further testing of incoming ingredients.

If you are currently selling these specified products, please remove them from shelves and place them in a secure location. We will follow up promptly with more details regarding refunds and product retrievals.

Furthermore, Veterinarians are advised to refer any consumer inquiries directly to Hill's Consumer Affairs (Email: [contactus@hillspet.com](mailto:contactus@hillspet.com) or Tel: 1-800-445-5777). If you have a medical case to discuss, please contact Hill's Veterinary Consultation Services (Tel: 1-800-548-8387 or [vet\\_consult@hillspet.com](mailto:vet_consult@hillspet.com)).

Yours Sincerely,

Jesper Nordengaard

Vice President & General Manager, Hill's US

## Appendix A

Product Name	SKU Number	Lot Code/Date Code
Hill's® Prescription Diet® c/d® Multicare Canine Chicken & Vegetable Stew 12.5oz	3384	102020T10
		102020T25
Hill's® Prescription Diet® i/d® Canine Chicken & Vegetable Stew 12.5oz	3389	102020T04
		102020T10
		102020T19
		102020T20
Hill's® Prescription Diet® i/d® Canine Chicken & Vegetable Stew 5.5oz	3390	102020T11
		112020T23
		122020T07
Hill's® Prescription Diet® z/d® Canine 5.5oz	5403	102020T17
		112020T22
Hill's® Prescription Diet® g/d® Canine 13oz	7006	112020T19
		112020T20
Hill's® Prescription Diet® i/d® Canine 13oz	7008	092020T30
		102020T07
		102020T11
		112020T22
		112020T23
Hill's® Prescription Diet® j/d® Canine 13oz	7009	112020T20
Hill's® Prescription Diet® k/d® Canine 13oz	7010	102020T10
		102020T11
Hill's® Prescription Diet® w/d® Canine 13oz	7017	092020T30
		102020T11
		102020T12
Hill's® Prescription Diet® z/d® Canine 13oz	7018	102020T04
		112020T22
Hill's® Prescription Diet® Metabolic + Mobility Canine Vegetable & Tuna Stew 12.5oz	10086	102020T05
		102020T26
Hill's® Prescription Diet® w/d® Canine Vegetable & Chicken Stew 12.5oz	10129	102020T04
		102020T21
Hill's® Prescription Diet® i/d® Low Fat Canine Rice, Vegetable & Chicken Stew 12.5oz	10423	102020T17
		102020T19
		112020T04
Hill's® Prescription Diet® Derm Defense® Canine Chicken & Vegetable Stew 12.5oz	10509	102020T05
Hill's® Science Diet® Adult 7+ Small & Toy Breed Chicken & Barley Entrée Dog Food 5.8oz	4969	102020T18

Hill's® Science Diet® Puppy Chicken & Barley Entrée 13oz	7036	102020T12
Hill's® Science Diet® Adult Chicken & Barley Entrée Dog Food 13oz	7037	102020T13
		102020T14
		112020T23
		112020T24
Hill's® Science Diet® Adult Turkey & Barley Dog Food 13oz	7038	102020T06
Hill's® Science Diet® Adult Chicken & Beef Entrée Dog Food 13oz	7040	102020T13
Hill's® Science Diet® Adult Light with Liver Dog Food 13oz	7048	112020T19
Hill's® Science Diet® Adult 7+ Chicken & Barley Entrée Dog Food 13oz	7055	092020T31
		102020T13
Hill's® Science Diet® Adult 7+ Beef & Barley Entrée Dog Food 13oz	7056	092020T31
		112020T20
		112020T24
Hill's® Science Diet® Adult 7+ Turkey & Barley Entrée 13oz	7057	112020T19
Hill's® Science Diet® Adult 7+ Healthy Cuisine Braised Beef, Carrots & Peas Stew dog food 12.5oz	10452	102020T14
		102020T21
Hill's® Science Diet® Adult 7+ Youthful Vitality Chicken & Vegetable Stew dog food 12.5oz	10763	102020T04
		102020T05
		112020T11

**SKU and Date Code/Lot Code Locations on Impacted Canned Dog Food Products:**



**SKU Number**

**Date Code/Lot Code**

## Appendix B

Product Name	SKU Number	Lot Code / Date Code
Hill's Science Diet Puppy Small Paws Chicken & Barley Entrée Canned Dog Food, 5.8 oz	4965	112020T05
Hill's® Prescription Diet® i/d® Canine 13oz	7008	102020T18
		102020T19
		112020T08
		112020T18
Hill's® Prescription Diet® i/d® Canine Chicken & Vegetable Stew 12.5oz	3389	102020T24
		102020T25
		112020T04
		112020T10
Hill's® Prescription Diet® w/d® Canine 13oz	7017	102020T24
		112020T09
Hill's® Science Diet® Adult 7+ Beef & Barley Entrée Dog Food 13oz	7056	102020T21
		112020T03
Hill's® Science Diet® Adult 7+ Chicken & Barley Entrée Dog Food 13oz	7055	112020T03
		112020T31