Community Care of North Carolina (CCNC) is contracted by NCDHHS to provide care management services to children and youth in foster care. CCNC has a foster care team that works closely with healthcare providers, local departments of social services, foster families, foster home placements, other care management agencies, and Fostering Health NC to coordinate care and improve the health and well-being for children and youth in foster care. This team approach allows us to better reach our goal of ensuring children are healthy, safe, and thriving.

Care Management can:

- Coordinate with DSS staff as children come into foster care custody. Assess and offer support to address urgent medical needs, emergency appointments, medication needs, and medical equipment needs.
- Ensure foster parents are aware of the child’s health history and provide education on medical conditions, medications, red flags, use of medical equipment, and planning for the child’s care needs.
- Support continuity of care by encouraging use of a medical home with a Primary Care Provider (PCP). Care Managers can assist with getting children connected to a Primary Care Provider and other needed services.
- Facilitate information sharing between DSS staff, medical providers, foster families, and/or biological parents.
- Assist caregivers in navigating the medical and behavioral health system and removing barriers to getting the care that is needed.
- Coordinate with Care Managers across the state when children are moved to a foster home outside their home county. Link DSS to Care Managers who know services and resources in the child’s new community.

For more information visit:
https://www.communitycarennc.org or
https://www.ncpeds.org/page/FHNC