Fostering Health NC | Process Flow for Private Agencies

Referral Received & Accepted

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Obtain medical information from DSS Social worker.

Does child have a CCNC or CC4C Care Manager?

→ **No/Unsure** →

Use CCNC Network map to identify child's CCNC Network (See Network map).

Obtain ROI for Regional CCNC Network

Identify if DSS Social Worker or Private Provider will make initial contact.

Does child have a CCNC or CC4C Care Manager?

→ **No** →

Identify if DSS Social Worker or Private Agency will make initial referral.

Once child has been assigned a CCNC or CC4C Care Manager:

Yes ↓

Obtain ROI for Regional CCNC Network

Identify if DSS Social Worker or Private Agency will make contact with CCNC obtain the following information:

Yes ↓

Identify if DSS Social Worker or Private Agency will make contact with CCNC/CC4C to obtain the following information:

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Identify if DSS Social Worker or Private Agency will make contact with CCNC/CC4C to obtain the following information:

- Obtain thorough medical history, including medication history and current or last well-child check.
- Identify date of last medical appointment, physical exam, therapy, psychiatry/medication management.
- Identify any upcoming appointments.
- Identify appointments that need to be scheduled.
- Obtain DSS forms 5206, 5207, 5208, & 5209, if available.
- Communicate with DSS and CCNC/CC4C care manager to determine if any new providers need to be identified, including a new medical home/primary care provider.
- If all medical care has been provided and documented per schedule, it may not be necessary to have all forms completed upon entering care. Communicate with DSS Social Worker and CCNC Care Manager to determine what should be completed.

11-30-2017