KEEP ON TRUCKIN’
THE CITY OF RALEIGH PUBLIC UTILITIES’ ROADMAP TO EFFECTIVE FLEET MANAGEMENT

Michele D. Mallette,
City of Raleigh
Public Utilities Department
Strategic Planning

Only 10% of Organizations are successful

- Workforce don’t Understand
- Organizations don’t link budgets
- Accepting change
- Managers don’t commit
Environmental Stewardships

• Efforts to implement its Strategic Plan by taking preemptive measures to remain an efficient utility at the lowest cost to its expanding customer base.

• As part of its Environmental Stewardship Goal within its Strategic Plan, we have identified actions to evaluate its fleet usage for efficiency improvements.
Fleet management improvement initiatives

- Fleet Administration
- Vehicle Acquisition and Disposal
- Sustainability and Environmental Compliance
- Vehicle Maintenance
Fleet Administration

- Fleet Motor Pool Policy and established Take-Home Vehicle categories to ensure the proper use of fleet equipment
- Conducting an annual inventory of its fleet to enable better asset management
- Installing GPS and an Automatic Vehicle Location (AVL) solution in its vehicles.
Vehicle Acquisition and Disposal
Sustainability and Environmental Compliance

- reduced its fleet inventory in some divisions, is utilizing pool vehicles at its locations, and has increased the use and purchase of passenger and alternative fuel vehicles.
Vehicle Maintenance

- Currently implementing a pilot unified delivery service model with VFS for the provision of preventative and corrective maintenance
Next Steps . . .

- Creating a maintenance/replacement policy that will create a mature fleet with the intent to reduce downtime
- Continue to help right-size equipment and eliminate outdated equipment
- Continue to monitor maintenance models
CONCLUSION & QUESTIONS